Online & Remote Services

The City of South Portland offers many services that can be done online or over the phone. If you are not feeling well, please do not enter public buildings and consider taking advantage of the online services or giving us a call. **For general assistance, please call us at (207) 767-3201.**

- **Finance Department - 767-7612**
  - Look-up Bills and Pay Parking Tickets, Personal Property Taxes, Real Estate Taxes, and more
  - Renew Vehicle & Trailer Registration
  - Renew Boat Registration
  - ATV/Snowmobile Registration
  - Property Tax Assistance Program

- **Assessor - 767-7604**
  - Assessor's Database - Look-up Property Information

- **City Clerk - 767-3201**
  - Request Absentee Ballot
  - License your Dog
  - Request Vital Record (Marriage, Birth, Death Record)
  - Obtain Hunting & Fishing License
  - Register or Renew Short-Term Rental
  - Business License Applications
  - Event Applications

- **Code Enforcement - 767-7603**
  - Applications - Electrical, Code & Building Permits

- **Fire/EMS Department - 799-3314 (Non-Emergency)**
  - Request Fire Permits
  - For information regarding COVID-19, contact 207-799-3314 or jwilson@southportland.org.

- **General Assistance/Social Services - 767-7617**
  - Schedule an appointment (BY APPOINTMENT ONLY)
  - List of Community Resources

- **Library - 767-7660**
  - Access to Catalog, Request Items, Place Holds, Ask Questions via "Contact Us" page
  - Online Research & Information Databases

- **Police Department - 874-8575 (Non-Emergency)**
  - File a Report Online (Non-Emergency)
  - Report a Tip: sppdtips@southportland.org
  - Obtain a Crash Report
  - Forms & Applications
Online & Remote Services

- **Public Works - 767-7635**
  - Report Trash/Recycling Issue
  - Request Trash/Recycling Bin
  - Report Broken Streetlight
  - Report a Pothole
  - Request a Crosswalk
  - Report issue with Street or Sidewalk

- **Parks & Recreation - 767-7650**
  - Online Recreation Program Registration & Facility Use Requests

- **Planning Department - 767-7603**
  - Planning Board Agendas & Minutes
  - Planning Board Applications
  - GIS - Online Interactive Map of the City

- **Water Resource Protection - 767-7675**
  - Report a sewer or stormwater issue

For more information, please visit us online at [www.southportland.org](http://www.southportland.org) or call us at (207) 767-3201.
GENERAL ASSISTANCE
PRESCRIPTION COVERAGE INFORMATION

ENGLISH

For Prescription Coverage through General Assistance during City Hall closing:

• Scan your prescriptions or take a picture of your prescription with your phone and email to kbabeu@southportland.org and lsiciliano@southportland.org

• Include your phone number so that we can call you. We will notify you when the prescription is ready at Hannaford’s Pharmacy Mill Creek.

• Questions: Call 207-767-7617

FRENCH

Pour la couverture des ordonnances via l'assistance générale lors de la fermeture de l'hôtel de ville:

• Scannez vos ordonnances ou prenez une photo de votre ordonnance avec votre téléphone et envoyez un courrier à kbabeu@southportland.org et lsiciliano@southportland.org

• Incluez votre numéro de téléphone afin que nous puissions vous appeler. Nous vous informerons lorsque l'ordonnance sera traitée pour être récupérée à la pharmacie de Hannaford Mill Creek.

• Questions: appelez le 207-767-7617
Para Cobertura de Prescrição através de Assistência Geral durante o encerramento da Prefeitura:

- Escaneia suas prescrições ou tire uma foto de sua receita médica com seu telefone e envia o e-mail para kbabeu@southportland.org e lsiciliano@southportland.org
- Inclua seu número de telefone para que possamos ligar para você. Nós o notificaremos quando a receita for processada para o levantamento na farmácia de Hannaford, Mill Creek.
- Perguntas: Ligue para 207-767-7617.