

RESOURCE INFORMATION

(Updated January 2020)

CITY OF SOUTH PORTLAND SOCIAL SERVICES

25 Cottage Road

South Portland, ME

(207) 767-7617

www.southportland.org

Welcome to the City of South Portland's Resource Directory. The programs/resources described below may be able to assist you in paying your bills & offer solutions to current concerns. Please, keep in mind that programs/resources listed here may have eligibility requirements.

Are you interested in home repairs and upgrades to help you use less energy and reduce your monthly bill? Visit www.energycymaine.org for valuable energy assistance information. By visiting or calling the Department of Health & Human Services, you may apply for food supplements, TANF, Alternative Aid, Emergency Assistance & other programs. DHHS is located at 151 Jet Port Blvd in South Portland, 1-800-442-6003.

If you know of additional resources that would be of benefit, please contact Kathleen at 767-7617. Thank you!

You may also call 2-1-1 for additional resource information.

[Adult Protective Services](#)

[Children's Services](#)

[DHHS](#)

[Domestic Violence Victims](#)

[Education & Training](#)

[Employment](#)

[Family](#)

[Housing](#)

[Home Repair](#)

[Legal](#)

[Life Skills](#)

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[Phone/Cable](#)

[Pregnant and/or Parenting](#)

[Refugee Services](#)

[Senior Services](#)

[Shelters](#)

[Subsidized Housing](#)

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[Tax Return Assistance](#)

[Transportation](#)

[Unemployment](#)

Mental Health/Substance Abuse Services
Money & Credit Counseling / Foreclosure
Home Ownership
Nutrition / Food Programs & Non Food

Utility Programs
Veterans
Women's Programs

NAME	DESCRIPTION	CONTACT INFORMATION/URL
ADULT	ADULT	ADULT
Adult Protective	Protection for Adults at risk Adult & Child Abuse-Neglect	Children's #:1-800-452-1999 http://www.maine.gov/dhhs Adult#: 1-800-624-8404
CHILDREN'S SERVICES	CHILDREN'S SERVICES	CHILDREN'S SERVICES
Opportunity Alliance Child and Family Services	Opportunity Alliance Child and Family Services provides Early Head Start, Head Start, and Child Care services to qualifying families throughout Cumberland County. Some programs run for a half day, part year, some are full day, full year, and others are family visiting programs. Families must meet certain criteria to be eligible to participate in these programs.	Opportunity Alliance Client Service Center 50 Lydia Lane South Portland, ME 04106 (207) 553-5816 Opportunityalliance.org
Children's Closet	Clothing Open every 1 st & 3 rd Wednesday & 1 st & 3 rd Saturday from 9:00 AM - 11:00 AM. Please call the First Congregational Church to confirm as the times and days may change.	First Congregational Church 301 Cottage Road South Portland, ME 04106 (207) 799-3361
Children's Clothing	Preble Street Clothing Closet Receiving Center - Adults & Teens	18 Portland Street (2 nd door-ring doorbell) Monday, Wednesday, Friday 9 am - noon Tuesday, Thursday 12:30 - 3:30 pm Preblestreet.org
Children's Clothing (& Adults)	Seventh Day Adventist Community Services Please bring photo id.	Monday's 4 - 6 p, 97 Allen Avenue Portland, ME 797-4414
Children's Clothing	St. Vincent De Paul Society	317 Congress Street

	Clothing available on Fridays only	Portland, ME 772-1113
Children's Clothing	State Street Church/Clothes Closet – free to all Open Wednesday mornings 9:00 am – 11:00 am Closed first Wednesday of each month	159 State Street Portland, ME 774-6396
Children's Clothing	The Root Cellar/Clothing Center Open to all Thursdays 10:30 am – 11:30 am See Staff for clothing “voucher” for bag of clothes for those with no/low income	94 Washington Avenue Portland 774-3197
Children's Clothing	White Memorial Monday 4 – 6 pm	105 Allen Avenue Portland 776-0867
Diapers/Baby Supplies	Williston Emmanuel Baptist Church The entrance to Pantry is on Deering Place off Deering Street. Please call ahead. Thursdays 9:30 am, access by lottery, they are closed one Thursday each month. Offer phone cards and toiletries as well	156 High Street Portland, ME 775-2301
Diapers/Baby Supplies	Cuddle Me Program Offer free baby items such as diapers, wipes, formula and baby clothes when available to income eligible client. You must be referred via a church, social service agency or by calling 211 from Maine. You can also inquire/seek assistance by completing an application on their website. Click on the “Get Help” link at the top of their website page or call the number listed in the next column.	http://www.cuddlemeprogram.com/ 772-242-8045
Diapers/Baby Supplies	ABBA (A Women's Resource Center) Offers diapers and other parenting supplies. Has 9 different programs including the “Learn and Earn” program where attendees (must have some English proficiency) can attend a variety of classes and earn points which they can redeem for diapers or items at their clothing/supply boutique or participants can save up their points and access Baby's R Us or other locations for supplies and items needed for their child. Interpreters only available for medical screenings not class participation(s). Offer free pregnancy tests and ultrasounds	207-253-5555 1250 Forest Avenue, 2nd Floor Portland, ME 04101 Monday – Thursday 10 am – 4 pm
Diapers/Baby Supplies	St. Elizabeth's Essentials Pantry at St. Luke's Cathedral	143 State Street

		Portland, ME 207-772-5434 Tuesday's 9:30 - 11:00 am
Diapers/Baby Supplies	Jewish Family Services Food Bank and Diaper Bank Tuesday's 9:30 - 11:00 am	57 Ashmont Street Portland, ME 207-772-1959
Life Essentials	<p>Our mission is to serve as a center where individuals are provided opportunity to meet their basic needs, develop natural supports, share their own abilities and be empowered to change the situation they are in. Coming events:</p> <p>Bread available every Thursday from 1:30 - 3:30pm.</p> <p>Children's Closet 3rd Thursday of every month from 7:30 am - 1:00 pm. Also first day of each month.</p> <p>Diapers available.</p>	Landry Village South Portland Coordinator: Cheryl Curlew 207-730-3895
DHHS	DHHS 1-800-482-7520	DHHS
AAA Alternative Aid Assistance	Alternative Aid: a benefit for those who choose not to apply for TANF on an on-going basis but need short-term support in order to become, or to stay, employed. This benefit - worth up to 3 months of TANF support - is available once in a 12-month period.	More information available here http://www.mejp.org/alternativeaid.htm 1-866-626-7059 ext:205
ASPIRE: TANF	<p>TANF & PAS Recipients:</p> <ul style="list-style-type: none"> • May be able to assist with Childcare for children under the age of 13 or if over the age of 13, children who are physically or mentally unable to care for themselves. • Transportation • Respite Childcare: Childcare during hours when you are not doing activities in the Family Contract (for shopping, health care appointments, other personal care appointment). Limited to 25 hours in any 90 	1-800-482-7520 822-2000 DHHS 151 Jetport Blvd., South Portland, ME 04106

	<p>days.</p> <ul style="list-style-type: none"> • Auto Repairs: up to \$500 every 12 months for needed Repairs on a vehicle registered in your name • Auto Liability Insurance • Books and Supplies • Clothing and uniforms • Eye Care • Dental Care • Occupational Expenses • Moving Costs 	
Child Protective Intake	Children at risk	(800) 452-1999 available 24/7
Child Support Enforcement DSER	<p>Enforcement & collection activities on behalf of both welfare & non-welfare children. If you suspect a child under the age of 18 is being abused or neglected by a parent or caregiver.</p>	(800) 452-1999 available 24/7
Emergency Assistance	<p>Emergency Assistance (Range \$150- \$600): There are five categories of EA; 1) Disasters, 2) Repair/Replace (this could replace or repair a well, chimney, or stove etc), 3) Emergency Housing, 4) Utilities, 5) Special Medical Equipment or Clothing. Families with eligible children <u>Eligible Child</u></p> <ul style="list-style-type: none"> • Under 21 years • Living with specified relative in Maine or lived with specified relative within 6 months prior to application • Women in last Trimester • Prevention of crisis program 	<p>For more information and specific application instructions go to http://www.ptla.org/emergency-assistance 1-800-442-6003 DHHS 151 JetPort Blvd South Portland, ME 04106 822-2000 or 1-800-482-7520 TDD/TTY 1-888-720-1925</p>
Food Supplements	<ul style="list-style-type: none"> • Formerly food stamps • Low income individuals residing in Maine • In need must meet income and asset guidelines unless categorically eligible • U.S. Citizen or qualified non-citizen • Some non-citizens may be eligible for State-Funded 	<p>Apply online @ www.maine.gov or visit DHHS kiosk on 151 JetPort Blvd, South Portland, ME 04106</p>

	<p>benefits</p> <ul style="list-style-type: none"> • Post-secondary students must meet certain conditions. 	
Maine Care	Health care	(207) 822-2000
PAS (Parents as Scholars)	<p>Similar to TANF- educational Also, must</p> <ul style="list-style-type: none"> • Be enrolled full-time 2 – 4 year degree program • Not have marketable Bachelor’s Degree • Not have skills to earn at least 85% Maine’s median wage. • Be pursuing degree that will improve ability to support a family • Be able to succeed in educational program chosen. 	<p>1-800-442-6003 DHHS 151 JetPort Blvd South Portland, ME 04106 822-2000 or 1-800-482-7520 TDD/TTY 1-888-720-1925</p>
RCA	<p>Refugee defined by Federal Government INS</p> <ul style="list-style-type: none"> • No deprivation criteria/no children required • Limited to 8 months beginning with land date • Most eligibility criteria are same as TANF. 	<p>1-800-442-6003 DHHS 151 JetPort Blvd South Portland, ME 04106 822-2000 or 1-800-482-7520 TDD/TTY 1-888-720-1925</p>
SSI State Supplement	<p>May add add'l \$10 – 15/mo Supplemental Security Income (SSI) is a needs-based program, providing financial aid to disabled people who meet low-income guidelines. SSI program benefits are available to the disabled regardless of their employment history.</p>	<p>1-800-442-6003 DHHS 822-2000 or 1-800-482-7520 TDD/TTY 1-888-720-1925</p>
SSI State Supplement State MOE (for Maine Care)	<p>Low income individuals who do not have sufficient work quarter credits to get full Social Security benefits. The State Supplement supplements the SSI benefit which is a cash benefit to low income elderly and disabled individuals. Eligibility for SSI has nothing to do with work quarters for SSA.</p> <ul style="list-style-type: none"> • Must be disable or over 65 years • Individuals who receive SSI, or • Individuals who would be eligible for SSI except for 	<p>1-800-442-6003 DHHS 822-2000 or 1-800-482-7520 TDD/TTY 1-888-720-1925</p>

	<p>income and citizenship.</p> <ul style="list-style-type: none"> Income is based solely on the individual or couple and countable income must be below \$684 for an individual and \$1026 for a couple 	
TANF	<p>Temporary Assistance for Needy Families</p> <ul style="list-style-type: none"> Families with an eligible child <p><u>Eligible Child:</u></p> <ul style="list-style-type: none"> Deprived of parental support Under age 18 Living with parent or specified relative in Maine U.S. Citizen or qualified Non-Citizen. In need must meet income and asset guidelines A child in involuntary child welfare custody is not an eligible child. Women in last Trimester. 	<p>1-800-442-6003 DHHS 822-2000 or 1-800-482-7520 TDD/TTY 1-888-720-1925</p>
DOMESTIC VIOLENCE VICTIMS	DOMESTIC VIOLENCE VICTIMS	DOMESTIC VIOLENCE VICTIMS
Elder Abuse Prevention	A guide for preventing elder abuse, assault & theft	<p>https://www.seniorliving.org/research/preventing-elder-abuse/ Hotline: 866-901-4858</p>
Through These Doors	Family in crisis	<p>1-800-537-6066 or (207) 874-1973 www.familycrisis.org</p>
Maine Victims Compensation Program	<p>If you or someone you know is the victim of a violent crime, the Maine Victims' Compensation Program in the Attorney General's Office may be able to help. The Victims' Compensation Program provides financial reimbursement for losses suffered by victims of violent crime and their families.</p>	<p>http://www.maine.gov/ag/crime/victims_compensation/index.shtml Victims' Compensation Program Maine Office of the Attorney General 6 State House Station Augusta, Maine 04333-0006 Tel: (207) 624-7882, or (800) 903-7882</p>
McAuley Residence	<p>McAuley Residence provides a comprehensive transitional housing program for women with and without children who are in recovery from drug and alcohol dependency. The McAuley Residence staff collaborates with Mercy and</p>	<p><u>MCAULEY RESIDENCE</u> 68 High Street Portland, ME 04101</p>

	community providers to offer a well-rounded approach providing women the skills they need to embrace recovery in all areas of their lives. McAuley Residence is guided by the Sisters of Mercy philosophy of compassionate care for all, with special concern for disadvantaged women and children.	Phone: (207) 747-4121 https://mercyhospital.org/Mercy-In-the-Community/McAuley-Residence.aspx
EDUCATION & TRAINING	EDUCATION & TRAINING	EDUCATION & TRAINING
Portland Adult Education	High school & GED diploma, basic skills tutoring, office skills certificates, certified nurse assistant program, English as a second language, vocational skills, academic classes, College Connection, foreign language courses, Street Academy, office & computer skills.	(207) 874-8155 www.portlandadulthood.org
South Portland Adult Education Program		Contact: David Brenner
New Ventures Maine	<p>New Ventures Maine (NVME) can help you:</p> <ul style="list-style-type: none"> Review your interests, skills, and experience Discover new job and career possibilities Identify education and training options Develop your own career plan Offer one on ones for those opening their own business <p>Core classes include:</p> <ul style="list-style-type: none"> Career Planning: Find Your Place in Today's Job Market Creating Your Future: Career Planning for the New Economy <p>Other training:</p> <ul style="list-style-type: none"> Maintaining Self-Confidence During the Job Search Workplace Communication Skills Job Search Strategies 	(207) 799-5025 http://newventuresmaine.org/
EMPLOYMENT	EMPLOYMENT	EMPLOYMENT

Adecco Employment Agency	Temporary & Permanent Placement Center\Staffing agency	20 Free Street Portland, ME (207) 772-2882 http://www.adeccousa.com/Pages/Welcome.aspx
Career Center Vocational Rehab	Located in South Portland, assistance with career counseling.	(877) 594-5627 www.mainecareercenter.com
Robert Half Portland	Employment agency	https://www.roberthalf.com/portland-maine?medium=tsa&gclid=CMaNhpPlwssCFQ6LaQod6kgEtQ&gclsrc=aw.ds 207-420-8072
Springborn Staffing	97 Exchange Street Portland, ME Suite 504	(207) 761-8367 http://www.springbornstaffing.com/
Bonney Staffing Center	21 Donald B Dean Drive South Portland, ME	(207)773-3829 http://www.bonneystaffing.com/
Pro Search Inc.	70 Center Street #3	(207) 775-7600 http://www.psicareers.com/
Employment Search Engines		www.Indeed.com www.jobsinme.com www.craigslist.com www.southernmainehelpwanted.com
Unemployment	Compensation for unemployment	(800) 593-7660
FAMILY	FAMILY	FAMILY
Good Cause Thrift Shop	Clothing	16 Forest Avenue Portland, ME (207) 772-4903
Clothing Swap Shop	Clothing Swap Shop You do not necessarily have to bring clothing to swap.	Elm Street United Methodist Church

		Chapel Street South Portland Tues-Sat 8am-3:30pm
Children's Clothing	Preble Street Clothing Closet Receiving Center – Adults & Teens	18 Portland Street (2 nd door-ring doorbell) Monday, Wednesday, Friday 9 am – noon Tuesday, Thursday 12:30 – 3:30 pm
Children's Clothing (& Adults)	Seventh Day Adventist Community Services Please bring photo id.	Monday's 4 – 6 p, 97 Allen Avenue Portland, ME 797-4414
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Children's Clothing	The Root Cellar/Clothing Center Open to all Thursdays 10:30 am – 11:30 am See Staff for clothing “voucher” for bag of clothes for those with no/low income	94 Washington Avenue Portland 774-3197
Children's Clothing	White Memorial Monday 4 – 6 pm	105 Allen Avenue Portland 776-0867
Grandfamilies	Maine Kids-Kin provides services for grandparents, aunts, uncles, siblings, cousins and extended family who are raising relatives children. Provides information and referrals on legal, financial and family challenges, as well as provide respite and emergency funds, a resource library, clothing exchange, and support and activity groups.	869 Main Street, Suite 900 Westbrook, ME 040921-800-870-7746(Main only) Phone: 207-588-1933 http://www.startingpointsforme.org/content/maine-kids-kin
Southern Maine Agency on Aging	Family Caregiver Support provides support groups, education, counseling & respite.	SMAAA 136 US Route One Scarborough, ME 04074

		(207) 396-6500 1-800-427-7411 www.smaaa.org
Southern Maine Agency on Aging	Grocery Shopping Assistance for people 60+.	SMAAA 136 US Route One Scarborough, ME 04074 (207) 396-6500 1-800-427-7411 www.smaaa.org
HOUSING	HOUSING	HOUSING
Avesta Housing/BrickHill	Housing Development	307 Cumberland Ave Portland, ME (207) 553-7777 www.avestahousing.org
BRAP	Bridging Rental Assistance Program through the Shalom House. Designed to assist individuals with psychiatric disabilities, with housing assistance for up to 24 months or until they are awarded a Section 8 Voucher.	Shalom House 106 Gilman Street Portland, ME (207) 874-1080 www.shalomhouseinc.org
Friendship House	Sober/Substance Free Living for Men Friendship House is a shelter for men who are in early recovery from substance abuse. Founded in 1985 by Louise and Claude Montgomery, Friendship House provided a safe and nurturing environment at its original Portland, Maine location until relocating to South Portland in 2003. Built on Christian values and a 12-step philosophy, the house continues to operate under the same principles as Louise and Claude set forth 24 years ago. Friendship House is run entirely on private donations and is not supported by Federal, State or Local Governments. Referrals to Sober Living	207-767-7403 \$80.00/wk for the 1 st 2 wks. \$90.00/wk for the next 8 wks. Final 10 wk \$100./wk 390 Lincoln Street South Portland, ME
Greater Portland Habitat for Humanity	Build simple, decent, affordable homes & renovate family-owned homes in partnership with people in need & community support.	605 Warren Ave Portland, Me (207) 772-2151

<p>Maine State Housing Authority</p>	<p>The HCV program provides rental assistance to income-eligible tenants by subsidizing a portion of their monthly rent and utilities and paying it directly to their landlords. The assistance provided is the difference between what the tenant pays toward rent and the cost of the rent.</p> <p>MaineHousing offers its HCV program in areas of the state not served by local housing authorities. (Local housing authorities offer HCV programs within their own service territories.) MaineHousing's HCV program helps more than 3,800 low-income households each month.</p> <p>In 2012, MaineHousing will be phasing out its contracts with local agents and will be assuming responsibility for directly delivering its HCV program in all 16 counties.</p>	<p>(207) 773-4140 1.877.428.8844 www.mainehousingsearch.org</p>
<p>Portland Housing Authority</p>	<p>Housing subsidized by the US Department of Housing & Urban Development & the Housing Choice Voucher Program, which are rent subsidies for decent, safe & sanitary housing, includes apartments, mobile homes or a house from a landlord, subsidy for utilities if included in rent, if utilities are not included, program may pay a larger portion of the rent, rental assistance subsidizes a portion of monthly rent & pays the portion directly to the landlord. Eligibility dependent on income guidelines.</p>	<p>14 Baxter Boulevard Portland, ME (207) 773-4753 www.porthousing.org Mon-Fri: 9-4</p>
<p>Shelter Plus Care</p>	<p>Shelter Plus Care Program through Shalom House. Federal program funded by the U.S. Department of Housing and Urban Development (HUD) designed to provide rental subsidies and supportive services to homeless individuals with disabilities, primarily those with chronic mental illness, substance abuse, and HIV/AIDS. Program</p>	<p>Shalom House 106 Gilman Street Portland, ME (207) 874-1080</p>

	<p>participants pay 30% of their income towards rent and Shelter Plus Care subsidizes the remaining portion of the rent. Following a Housing First model, initial APC recipients are encouraged, but not required to accept the provision of services to go hand in hand with the voucher.</p>	<p>www.shalomhouseinc.org</p>
<p>South Portland Housing Authority</p>	<p>Provide quality housing for low to moderate income elderly, individuals w/ disabilities & families in need. 5 Programs are administered: Their Properties: Units available for elderly, handicapped or disabled include: Efficiencies, 1 & 2 bedroom units. Water, heat, electric, gas included. Family units available. PUBLIC HOUSING: Low-income, elderly, disabled, handicapped & families, Resident pays 30% of income for rent. RIDGELAND ESTATES: Affordable Housing, 2 rent levels, persons 55 years of age or older. MILLCOVE: 30% of income for rent. Determined by Maine State Housing Authority. ADAM COURT: 30% of income, determined by HUD SECTION 8 VOUCHERS: 30% of income, HUD The South Portland Housing Authority accepts applications for its waiting lists usually 2 times per year. Applicants who live or work in South Portland have a preference on the waiting list. This means they will be housed before all others.</p>	<p>100 Waterman Drive, Suite 101 South Portland, ME 04106</p> <p>Tel: (207)773-4140 Fax: 207-773-4006 Monday – Friday: 8 AM – 4 PM</p> <p>www.spha.net</p>
<p>STEP</p>	<p>Stability Through Engagement Program</p> <p>STEP is designed to provide short term rental assistance for 3-6 months to help individuals and families achieve housing stability. The focus is on rapidly re-housing people who are homeless and referred by a shelter in one of the six counties where the program is offered. Participating Homeless Shelters and Office of Substance Abuse Service Providers select people for this program based on need and the likelihood that the participant, with the help of STEP, can achieve housing stability within 6 months. STEP currently is offered in Androscoggin, Cumberland,</p>	<p>STEP Program Administrator; Barbara Brann 626-4677 Wayne Russell (207) 775-4879</p>

	Kennebec, Knox, Penobscot and York Counties.	
VASH	Veteran's Affordable Supportive Housing Wendy Thomas - Manager Similar to Section 8 & may also include Veteran's families	(207) 623-8411
Westbrook Housing	30 Liza Harmon Dr. #500	(207) 854-9779 http://www.westbrookhousing.org
HOME REPAIR	HOME REPAIR	HOME REPAIR
Furnace/Household Repair	Portland's Home Program Low Interest PACE Loan	Mary Davis: 874-8698 Efficiencymaine.com
LEGAL	LEGAL	LEGAL
Covering Kids & Families Helpline	Helps with healthcare coverage questions, referrals, assistance with applying for MaineCare & other programs that are available in Maine. There is also an attorney on staff who can help with private insurance disputes.	(800) 965-7476
Immigrant Legal Advocacy Project	Provides legal assistance on issues such as family law, divorce, custody, bankruptcy, social security disability, foreclosure for people with low incomes. They do not handle criminal law.	(207) 780-1593 (800) 497-8508
Pine Tree Legal	Legal Help/Advice Free Foreclosure Prevention Clinics	88 Federal Street Portland, ME (207) 774-8211
Southern Maine Agency on Aging	Money Minders - bill paying and budgeting for older people with low incomes.	SMAAA 136 US Route One Scarborough, ME 04074 (207) 396-6500 1-800-427-7411 www.smaaa.org
Volunteer Lawyer Project	Legal Advice	(207) 774-4348 (800) 442-4293
LIFE SKILLS	LIFE SKILLS	LIFE SKILLS
Tools for Life	TFL program at the Salvation Army will give you everything you need to build yourself up and walk confidently toward your goals. Class sessions will be interactive and fun. Pre-registration required & a commitment to attend all six classes to receive a certificate	297 Cumberland Avenue Portland, ME (207) 774-4172 10-12am

	of completion. No cost to attend. Content consists of “Eat Well, Don’t Stress, Meals & Menu, Finding Your Career, Parenting, & Clean Sweep”	www.portland.salvationarmymaine.org
MEDICAL/DENTAL/EYES	MEDICAL/DENTAL/EYES	MEDICAL/DENTAL/EYES
Southern Maine Agency on Aging - Alzheimer	Truslow Adult Day Center in Saco serves Cumberland county residents who have Alzheimer’s or another dementia and need a safe place to be during the day along with therapeutic engagement. It’s the only free-standing day center in Southern Maine	SMAAA 136 US Route One Scarborough, ME 04074 (207) 396-6500 1-800-427-7411 www.smaaa.org
Care Partners	Low cost or no cost healthcare program. Works in partnership with Maine Medical Center’s Uncompensated Care Program. Care Partners is a large group of Drs, hosp, who have vol. to provide various health care services, ie regular check-ups & care when you are sick, prescription medications you can afford, lab, x-ray & hospital services at no cost, referrals to services and resources.	(207) 662-7000 or (877) 626-1684 or (207) 662-7967 (Portland Location)
Greater Portland Health	100 Brick Hill Avenue South Portland	874-2141
Healthcare for the Homeless	Homeless HealthCare: No cost comprehensive primary medical care, behavioral health & dental services for individuals who are homeless.	20 Portland Street (207) 874-8445 Medical Services (207) 874-8450 Dental www.portlandmaine.gov/hhs/phindigentcare.asp
HOPWA	Housing Opportunity with Persons with Aids. Through Peabody Agency, provides services to clients living with HIV & Aids within Cumberland County all types of assistance including housing, case management. At or below 80% of income for the household size. Need to be clients of Franny Peabody & apply through case managers. May access rental assistance through any ASO in Maine. There is a waiting list of approximately one year. They contract with Shalom House for the rental portion. 30% of adjusted gross income. Short term mortgage rent and utility..... for assistance for current and back payments in	Heather Doyon 335 Valley Street Portland, ME (207) 774-6877

	<p>an effort to avoid homelessness. GA eligibility is first. Permanent Housing placement: may be used for security deposits, first month rent, application fee. This is permanent housing.</p>	
<p>Maine Care</p>	<p>Through DHHS</p>	<p>DHHS 151 JetPort Blvd South Portland, ME http://www.maine.gov/dhhs/index.shtm</p>
<p>Maine Care Family & Friends Program</p>	<p>Family members who drive a MaineCare eligible rider to a MaineCare appointment may receive reimbursement as part of a program offered by RTP. You can receive this reimbursement if you are a MaineCare eligible client and are driving yourself to your appointments.</p>	<p>For more information or to receive authorization numbers, call 774-2666</p>
<p>Med Access</p>	<p>Medication Based</p>	<p>Medication assistance, income base 200 – 300% of FPL 662-7968. Coordinates with pharmaceutical companies</p>
<p>Greater Portland Health</p>	<p>Portland Community Health Center (PCHC) is a full-service, primary care medical facility serving the Greater Portland area. The Health Center accepts all private insurance as well as Medicare and Medicaid. There is a sliding fee scale available for patients without insurance. The Health Center's focus is on becoming a primary care provider (PCP) and a 'medical home' for those in need of consistent care and services.</p> <p>Interpreter services are available for those whose primary language is not English.</p> <p>Other services provided include: Case management, mental health counseling, healthcare discount enrollment, and clothing</p>	<p>100 Brick Hill Ave. South Portland, ME</p> <p>(207)874-2141</p> <p>(Mention you would like an appointment at Brick Hill)</p> <p>180 Park Avenue Floor 1 Portland, ME</p> <p>(207) 482-5000</p> <p>www.portlandmaine.gov/hhs/phpchcmain.asp</p>

Uncompensated Care	Through Mercy Hospital	(207) 879-3000
Eye Care: Gift of Sight	Lens Crafters: voucher program	
Eye Care: ZENN Optical		www.zennoptical.org
EyeCare: New Eyes for the Needy	Voucher program	www.neweyesfortheneedy.org
Aspen Dental	Will work with clients who receive SSDI with x-rays & free consultation	(207) 775-1551
MENTAL HEALTH/SUBSTANCE ABUSE SERVICES	MENTAL HEALTH/SUBSTANCE ABUSE SERVICES	MENTAL HEALTH/SUBSTANCE ABUSE SERVICES
Addiction Resource	Raises awareness of the dangers of addiction and helps local communities stay drug-free. Links provide information relative to the best rehabs in Maine. Aping Daily helps spread the knowledge relative to the effects of smoking and vaping.	https://addictionresource.com/ https://addictionresource.com/g-rehab/maine/ https://vapingdaily.com/
Crossroad for Women	Crossroads for Women is where you would send your mother, sister or daughter for outpatient or residential treatment for substance abuse and mental health in a comfortable, safe environment so she can remember who she wanted to be. Crossroads for Women offers Maine's most comprehensive treatment for substance abuse and mental health specialized for women.	Address: 71 Us Route 1 Ste E, Scarborough, ME 04074 Phone: (207) 883-0237
HIV/AIDS	Frannie Peabody Center: Subsidized Housing Vouchers	774-6877

<p>Mental Health Services</p>	<p>Opportunity Alliance provides Mental Health services for children and youth from birth to age 20. Services include counseling, play therapy from licensed therapists, as well as referral to other resources.</p>	<p>Opportunity Alliance Client Service Center 510 Cumberland Center Portland, ME 04101</p> <p>(207) 553-5800 www.mentalhealth@ProPeople.org</p>
<p>The Recovery Village</p>	<p>Offers residential treatment for dual diagnosis based drug and alcohol rehab, eating disorders, and mental health treatments tailored to an individual's specific needs</p>	<p>551-340-7269 Open 24 hours 866-626-8522 https://www.floridarehab.com/resources/ptsd/</p> <p>https://www.floridarehab.com/resources/friends-and-family/</p> <p>https://www.floridarehab.com/resources/first-responders/</p>
<p>Milestone</p>	<p>Homeless Outreach & Mobile Engagement Team Working toward engaging individuals who live on the streets of Portland in learning to live harmoniously with each other, the business community and the public at large. Work to enhance individual's motivation to engage in ongoing services that would improve their quality of life. Milestone is licensed to provide emergency shelter, detoxification, and extended residential substance abuse treatment in Portland and OOB. HOME Team will help guide individuals to appropriate services. 7 AM – 8 PM, no Sundays.</p>	<p>65 India Street Portland, ME 04101</p> <p>207-775-4790</p> <p>www.milestonfoundation.org</p>

<p>Opportunity Alliance Mental Health</p>	<p>Counselors available to meet with you that day.</p> <p>Support Services at Opportunity Alliance provide intensive case management, in-home support and outpatient services to those affected by mental illness and/or homelessness. We also offer state-of-the-art training, education, and publications.</p>	<p>1-877-429-6884 OR (207) 774-HELP</p> <p>www.yimaine.org/adult-mental-health</p>
<p>SHALOM/BRAP</p>	<p>Program Summary The Bridging Rental Assistance Program (BRAP) has been established in recognition that recovery can only begin in a safe, healthy, and decent environment, a place one can call home. People with psychiatric disabilities are often unable to afford to rent housing of their choice in the community. BRAP is designed to assist individuals with housing assistance for up to 24 months or until they are awarded a Housing Choice Voucher (aka Section 8 Voucher), another federal subsidy, or alternative housing placement. All units subsidized by BRAP funding must meet the U.S. Department of Housing and Urban Development's Housing Quality Standards and Fair Market Rents. Following a Housing First model, initial BRAP recipients are encouraged, but not required to accept the provision of services to go hand in hand with the voucher.</p>	<p>874-1080</p> <p>http://www.maine.gov/dhhs/mh/Housing/brap</p>
<p>Substance Abuse Prevention</p>	<p>Part of Communities Promoting Health Coalition</p> <p>Works to raise awareness of the importance of preventing substance abuse in youth and young adults. Collaborative efforts include working with law enforcement & community groups to reduce alcohol access. MaineBAC.org</p>	<p>Opportunity Alliance Client Service Center 510 Cumberland Avenue Portland, ME</p> <p>(207) 553-5905</p>

	is an on-line tool created to help reduce high risk drinking among young adults.	www.subabuseprev@ProPeople.org
Women's Project	Practical case management for women in all phases of substance abuse recovery serving clients throughout the state. Office in Portland.	Opportunity Alliance Client Service Center 510 Cumberland Avenue Portland, ME (207) 553-5905 www.womensproject@ProPeople.org
MONEY & CREDIT COUNSELING/FORECLOSURE	MONEY & CREDIT COUNSELING/FORECLOSURE	MONEY & CREDIT COUNSELING/FORECLOSURE
Southern Maine Agency on Aging	<u>Money Minders</u> - Trained volunteers help income eligible adults age 55 and older with tasks such as opening and organizing mail, writing checks (checks are signed by the participant), and balancing the checkbook.	SMAAA 136 US Route One Scarborough, ME 04074 (207) 396-6500 1-800-427-7411 www.smaaa.org
NUTRITION/FOOD PROGRAMS & NON-FOOD	INFORMATION	DETAILS
	At the end of this Resource Directory, you will find a Community Meals Schedule.	
Locker Project	Food pantries and fresh produce giveaways at Kaler, Brown, and Skillin Elementary, Memorial Middle, and South Portland High Schools. Available for students and family members during school hours. Contact schools administration or the Locker Project for more information.	Locker Project 899-9540 infor@mainelockerproject.org www.mainelockerproject.org
South Portland Food Cupboard	You are able to visit the South Portland Food Cupboard once a month. Please bring ID. The Food Cupboard is opening the first Wednesday of every month from 5 - 7 PM for those clients that work during the day and cannot access the Thursday morning operation.	Thurs. 8:30 - 11am 130 Thadeus Street South Portland, ME 0410 874-0379 Directions: Broadway heading towards the Mall, once you pass Lincoln St, take your second left onto Strout, then

		first left onto Thadeus, follow around bend to big warehouse building.
Stroudwater Christian Church Food Pantry	Pantry for community	1520 Westbrook Street Portland, ME Sunday's 1:00 - 3:00 207-772-2193
First Congregational Church, Scarborough, Maine	The Scarborough Food Pantry is an all -volunteer community group dedicated to helping hungry people in Scarborough and neighboring towns. Offering patrons choice in the foods available and strive to treat all with respect, dignity & kindness. Sponsored by the First Congregational Church of Scarborough, and many groups and private donors give generously to alleviate hunger in the community.	Scarborough Food Pantry 161 Black Point Road Scarborough, ME 04074 Tuesday and Thursday 9 a.m. - 12 p.m.
Project FEED	Woodford Congregational Church Must have a referral from the City of South Portland or other social services organization, NON-FOOD as well. The referral must be used within five business days.	(207) 761-3920 Hours: Monday - Friday 1:00 PM - 3:00 PM except holidays and Portland School snow days. Last intake interview is at 2:45. 202 Woodford St., Portland
Food First Congregational Church	Congregational Church on Cottage Road. Each Monday & Thursday from 9am-11;30 for food and non-food. Please 1 to 2 days ahead of time at 799-3361 for appointment.	799-3361 www.fccucc.org
South Portland's "The Hub"	Fresh produce from the South Portland Food Cupboard every Tuesday starting at 1 PM. On Thursdays, at 1 PM the Food Cupboard delivers fresh bread	The Hub 586 Westbrook Street South Portland, ME 207-347-4194
The Farm Stand	You must use EBT to receive Bonus Fruits and Vegetables at 2 participating markets in this area in order to receive the following: For each \$10.00 spent, receive \$5.00 free to spend in store.	The Farm Stand location: 161 Ocean Street Mon-Sat 9am -7pm Sun: 10am-6pm 805-1481

	Without EBT, no additional money to spend in store.	Portland Food Co-Op location: 290 Congress Street Portland Daily 8am – 6pm. 805-1599
Food Supplements	Income qualified for monthly supplements for food	DHHS 151 Jetport Blvd. South Portland, ME 04106 (207) 822-2000 (800) 482-7520 (888) 720-1925
Diapers	Diaper Bank	Jewish Community Center Portland 57 Ashmont Street Portland 772-1959
Preble Street Soup Kitchen Wayside	<p style="text-align: center;">Hours & Locations</p> <p><u>Resource Center Soup Kitchen</u> Breakfast: everyday, 8:00am-9:30am Lunch: everyday, 12-1p Weekends 11:30 – 1:00 Dinner: Daily 4:30 – 6:00 252 Oxford Street, Portland <u>Teen Center</u> Breakfast: everyday, 8-9am Lunch: everyday, 12:00pm-1:00pm Dinner: everyday, 6:00pm-7:00pm 343 Cumberland Avenue, Portland</p>	<p>http://www.preblestreet.org/soup_kitchens.php</p> <p>874-6560</p>
Preble Street Resource Center:	Food Pantry open on Thursdays from 1:30-3:00	38 Preble Street

Food Pantry		Portland, ME (207) 874-6560 (207) 874-1974
Sacred Heart/St. Dominic's Catholic Church	Tuesdays 10-11:30am	80 Sherman Street Portland, ME (207) 773-7746
Saint Luke's & St. Elizabeth's Food & Essentials Pantry	NON-FOOD as well, one visit per month Identification required and household income verification St. Luke - Thursday 9:30-11AM St. Elizabeth Tuesday 9:30 -11:00AM	143 State Street Portland, ME (207) 772-5434 office@cathedralofstluke.org
Salvation Army	Smaller food cupboard, call ahead for appt.	297 Cumberland Avenue Portland, ME (207) 774-4172
Southern Maine Agency on Aging	Meals On Wheels Meals delivered to seniors \$3.50 donation requested but not required	SMAAA 136 US Route One Scarborough, ME 04074 (207) 396-6500 1-800-427-7411 www.smaaa.org
Southern Maine Agency on Aging	<u>As You Like It</u> - provides individuals 60 and above with the ability to enjoy a nutritious and delicious meal at several comfortable dining sites. Register showing your driver's license or other proof of age and thereafter present your membership card thereafter whenever you obtain and redeem vouchers. Single vouchers are available for a suggested donation of \$5.00. People's Methodist Church 310 Broadway	SMAAA 136 US Route One Scarborough, ME 04074 (207) 396-6500 1-800-427-7411 www.smaaa.org
	<u>Community Cafes</u> - Community Cafes provide individuals 60 and above an opportunity to socialize and eat a	SMAAA 136 US Route One Scarborough, ME 04074 (207) 396-6500 1-800-427-7411 www.smaaa.org

<p>Southern Maine Agency on Aging</p>	<p>nutritious lunch. Register by showing your license or proof of age. Suggested donation is \$4 for a regular meal and \$5 when the meals are catered.</p> <p>Our Community Meals provide a free, nutritious meal in a welcoming setting. Meals are located in Portland and Westbrook, and are open to all who wish to attend unless otherwise noted</p> <p>Location:</p> <p>East End Community Center</p> <p>195 North Street</p> <p>Portland, ME</p> <p>878-3285</p> <p>3rd Wed. on the month, serve time at noon.</p>	<p><u>Location:</u> <u>Scarborough Blue Point Congregational Church</u> <u>236 Pine Point Road</u> <u>Scarborough, ME</u> <u>510-4974</u> <u>Catered Meals: 3rd Monday of the month. Serve time is noon.</u></p> <p><u>Location:</u> <u>Martin's Point Health Care Community Room</u> <u>153 US Route 1</u> <u>Scarborough, ME</u> <u>730-4150</u> <u>Every Wednesday, serve time is at 11:30.</u></p>
<p>Simply Delivered - Southern Maine Area on Aging</p>	<p><i>Simply Delivered for ME: Meals Ready When You Are. Receive up to 7 meals a week, delivered to you on a Tuesday or Thursday. Simply Delivered for ME meals arrive frozen so you can eat them at your convenience and require no additional preparation - 4-5 minutes in the microwave and your meal is ready. Simply Delivered for ME meals are purchased in advance for a nominal cost per meal - delivery is included. We accept many convenient forms of payment including check, credit/debit card, cash, and</i></p>	<p>SMAA</p> <p>136 US Route One</p> <p>Scarborough, ME 04074</p> <p>(207)396-6500</p> <p>1-800-427-7411</p>

	SNAP/food stamps.	www.smaa.org
WIC: Women, Infants, Children Nutrition Program	Healthy Foods, Nutrition Education. Parents of infants receive breastfeeding support or iron-fortified infant formula. Referrals for: health care, food banks, parenting help, child care, Food Supplements, TANF, heating assistance, transportation assistance, and clothing assistance. In the summer, vouchers are given for fresh fruits and vegetables from the farmer's market.	Opportunity Alliance Client Service Center 510 Cumberland Avenue Portland, ME (207) 553-5905 www.WICPortland@ProPeople.org
PETS	PETS	PETS
Animal Refuge League Pet Pantry	Pet Pantry	Tuesdays: 1:00 PM – 3:00 PM @ Animal Refuge League located at 449 Stroudwater Street, Westbrook ME (207) 854-9771
Camp Bow Wow Pet Pantry	Furry Friends Pet Pantry Monday - Friday 6:30 AM – 7:00 PM Call Camp Bow Wow before coming by during pantry hours to ensure food is available as needed. Sat: 7:30-6pm	@ Camp Bow Wow located at 49 Blueberry Rd, Portland, ME. (207) 541-9247
Southern Maine Agency on Aging	Best Friend Fund – assists older people with costs related to keeping their pets	SMAAA 136 US Route One Scarborough, ME 04074 (207) 396-6500 1-800-427-7411 www.smaaa.org
PHONE/CABLE	PHONE/CABLE	PHONE/CABLE
FairPoint	Lifeline Program, basic land line phone line up to \$17.00 per month E911 Benefits	1-844-513-9911 www.fairpoint.com
Safelink	This is a free government supported cell phone with minutes.	Apply at 1-800-723-3546 www.safelink.com
Time Warner	Lifeline Program, basic cable channels \$15.00/month	(207) 232-2222 www.timewarner.com

PREGNANT &/OR PARENTING	PREGNANT &/OR PARENTING	PREGNANT &/OR PARENTING
FUP	FUP: Family Unification Program Vouchers, For households with current DHHS open child protective cases whose homelessness or housing instability is affecting their ability to parent. Their caseworker can request one of these vouchers which is a permanent section 8. However, in past years only 50 have been made available for the entire state. You would need to speak directly to your caseworker to access this resource.	Speak with your caseworker
McAuley Residence	Celebrating 23 years of excellence, McAuley Residence provides a safe environment and a comprehensive transitional housing program offering life skills, counseling, emotional support, and mentoring to women in need, with or without children. The program helps participants develop the skills necessary for self-sufficiency and to live in a manner that improves their lives in a real and meaningful way. McAuley Residence is guided by the Sisters of Mercy philosophy of compassionate care for all, with special concern for disadvantaged women and children.	773-5289 http://www.mercyhospital.org/content/McAuleyResidence.htm
Opportunity Alliance: Homeless Youth Services	Homeless families with a member who is less than 15 years old.	523-5049 http://www.yimaine.org/programs/community-supports/homeless-youth-services.htm 523-5049
REFUGEE SERVICES	REFUGEE SERVICES	REFUGEE SERVICES
New Mainers Collaborative	A special jobs training program that is operated in a partnership that includes Portland & Lewiston Adult Education, Career Centers & Catholic Charities & Goodwill.	Ask at the Career Center
RCA Refugee Cash Assistance	Refugee defined by Federal Government INS No deprivation criteria/no children required Limited to 8 months beginning with land date Most eligibility criteria are same as TANF.	DHHS/Catholic Charities
SENIOR SERVICES	SENIOR SERVICES	SENIOR SERVICES
AARP	AARP is a nonprofit, nonpartisan membership organization for people age 50 and over.	By E-mail member@aarp.org

		Toll-Free Nationwide: 888-OUR-AARP (888-687-2277)
Aging & Disability Resource Center (ADRC)	ADRC is designed to streamline access to long-term care services and supports for consumers of all ages, incomes and disabilities & their families. One stop shop helping people make informed decisions relative to health, nursing homes, etc.	(207) 396-6544 www.aoa.gov
Foster Grandparent Program	Foster Grandparents share their experience and talent to help children develop the skills, confidence & strength to succeed in life. Children who need FG gain individual attention they might not otherwise receive, as well as confidence, etc. This program is open to individuals age 60 & over. Income eligible applicants receive a non-taxable stipend in return for volunteering 20- 40 hours as well as meals and travel reimbursement while volunteering. Training is provided.	Opportunity Alliance Client Service Center 510 Cumberland Avenue Portland, ME (207) 773-0202 http://www.opportunityalliance.org/programs/community-initiatives/senior-volunteer-programs/
Jewish Family Services	Provides social services that enhance and support Jewish Life throughout the life cycle. Numerous resources and programs include: in-home care, housing, transportation, financial management, Holocaust survivor benefits, Resources for home appliances & repairs, Hebrew Free Loan.	Jewish Family Services 57 Ashmont Street Portland, ME 04103 Tel: 207-871-0508 Email: jfs@mainejewish.org www.mainejewish.org
Maine Legal Services for the Elderly	May be able to help with foreclosure mediation and other housing disputes. Provide general legal services 60 years old + (no income criteria)	1-800-750-5353 (call back within 2-3 day) www.mainelse.org
Elder Abuse Prevention	A guide for preventing elder abuse, assault & theft	https://www.seniorliving.org/research/preventing-elder-abuse/
Physical Abuse Bureau of Elder & Adult Protective Hotline	Physical Abuse Bureau of Elder and Adult Protective hotline	Physical Abuse Bureau of Elder and Adult Protective hotline 1-800-624-8404 Nationwide 24 hr In state after hours 1-800-963-9490
Senior Companion Program	Senior Companions are friendly visitors to frail elders in need of support to maintain their independence. During weekly four-hour visits, companions assist with grocery	Opportunity Alliance Client Service Center 510 Cumberland Avenue

	shopping, provide transportation to medical appointments, help prepare meals and or encourage participation in leisure activities, etc. The program is open to individuals age 60 and over. Income eligible applicants receive a non-taxable stipend in return for volunteering 20 – 40 hours per week. Training is provided.	Portland, ME (207) 773-0202 http://www.opportunityalliance.org/programs/community-initiatives/senior-volunteer-programs/g
Social Security Benefits	<p>Social Security offers an online retirement application that you can complete in as little as 15 minutes. It's so easy. Better yet, you can apply from the comfort of your home or office at a time most convenient for you. There's no need to drive to a local Social Security office or wait for an appointment with a Social Security representative.</p> <p>In most cases, once your application is submitted electronically, you're done. There are no forms to sign and usually no documentation is required. Social Security will process your application and contact you if any further information is needed.</p>	<p>Social Security Office http://www.socialsecurity.gov/planners/about.htm?p&gclid=CM2xi02V_a4CFWcQNAodVnrh2w</p> <p>Social Security Administration 550 Forest Avenue, Suite 150 Portland, ME 04101 207-773-3981</p>
Southern Maine Agency on Aging	Aging and Disability Resource Center (ADRC) - streamlines access to long-term care services and supports for adults with disabilities & their families. Call Southern Maine Agency on Aging at 396-6500 and ask to speak to the Resource Specialist on phone duty.	<p>SMAAA 136 US Route One Scarborough, ME 04074 (207) 396-6500 1-800-427-7411 www.smaaa.org</p>
Southern Maine Agency on Aging	<u>Information & Resources for Seniors, Caregivers, and Adults with Disabilities</u> - Our Resource Specialists offers services such as benefit screening, assistance completing applications for entitlement programs, unbiased health insurance counseling, help locating and applying for resources such as housing, home care, nutrition services, and financial assistance. Outreach services are available in some situations.	<p>SMAAA 136 US Route One Scarborough, ME 04074 (207) 396-6500 1-800-427-7411 www.smaaa.org</p>
Southern Maine Agency on Aging	<u>Health Insurance Counseling</u> --- The Southern Maine Agency on Aging offers “ <u>Welcome to Medicare Seminars</u> ” and one-on-one appointments for health insurance	<p>SMAAA 136 US Route One Scarborough, ME 04074</p>

	counseling including <u>Medicare D</u> for Medicare beneficiaries and people age 60 and older living in York and Cumberland counties.	(207) 396-6500 1-800-427-7411 www.smaaa.org
Southern Maine Agency on Aging	<u>Family Caregiver Support Program</u> - offers extensive resources that can help caregivers. Resources include information on benefit programs, adult day health programming, resources in the community and more. A licensed social worker can help you find what you need. The program also offers a variety of classes, about community resources, stress management and hands-on care. The <u>Partners in Caring</u> program may be able to help pay for respite for caregivers of someone with dementia. The program also offers regularly scheduled support groups to help cope with the challenges of caregiving. There is an online forum for support.	SMAAA 136 US Route One Scarborough, ME 04074 (207) 396-6500 1-800-427-7411 www.smaaa.org
Southern Maine Agency on Aging	Aging & Disability Resource Center	SMAAA 136 US Route One Scarborough, ME 04074 (207) 396-6500 1-800-427-7411 www.smaaa.org
Southern Maine Agency on Aging	Medicare Insurance & Benefits Counseling to help people access benefits to save money.	SMAAA 136 US Route One Scarborough, ME 04074 (207) 396-6500 1-800-427-7411 www.smaaa.org
SHELTERS	SHELTERS	SHELTERS
Emergency Shelter – Domestic Violence Hotline	Domestic violence shelter, advocacy, hotline services, community support & referrals	207-874-1973 (800) 537-6066 www.throughthesedoors.org
Florence House Women’s Shelter & Preble	Portland, ME	(207) 699-4392 Patty Robinson
Homelessness Prevention	In a partnership with Preble Street, practical case management is provided to residents in Cumberland	Opportunity Alliance Client Service Center

	County, outside of Portland, that are experiencing or at risk of experiencing homelessness. Case managers work to identify and access appropriate stable housing for families in addition to providing information and referral to supportive mental health, health access, or substance abuse services.	510 Cumberland Avenue Portland, ME (207) 553-5905 www.homelessness@ProPeople.org
Hope Haven	290 Lincoln Street Lewiston, ME	(207) 783-6086
Milestone Foundation	Homeless Outreach & Mobile Engagement Team Working toward engaging individuals who live on the streets of Portland in learning to live harmoniously with each other, the business community and the public at large. Work to enhance individual's motivation to engage in ongoing services that would improve their quality of life. Milestone is licensed to provide emergency shelter, detoxification, and extended residential substance abuse treatment in Portland and OOB. HOME Team will help guide individuals to appropriate services. 7 AM – 8 PM, no Sundays.	65 India Street Portland, ME 04101 207-775-4790 www.milestonfoundation.org
Oxford Street Men's Shelter	203 Oxford Street Portland, ME	(207) 761-2072 x222 Josh O'Brien or Rob Parritt
Portland Family Shelter	54 Chestnut Street Portland, ME, next to Boys & Girls Club	(207) 772-8339 Jeff Tardiff
Tedford Shelter	Brunswick	
York Street Shelter	York	(207) 324-1136
Youth Alternative/Ingraham	A parenting education program for people who are homeless, pregnant, parenting, and OR working on reunification	207-874-1175
SUBSIDIZED HOUSING	SUBSIDIZED HOUSING	SUBSIDIZED HOUSING
Subsidized Housing	There are many different types of subsidized or reduced cost housing. Do not assume because you are on one list that you are on them all. Each subsidized housing authority creates and administers the rules of their program in different ways. They are also able to decide which groups or individuals get "special preference" on their lists or if none at all do. Keep in mind that subsidized	<ul style="list-style-type: none"> • www.mainehousingsearch.org <ul style="list-style-type: none"> ○ This resource is also available by phone at 1-877-428-8844. The listings include a

	<p>housing waitlists can frequently be three to five years long.</p> <ul style="list-style-type: none"> • www.hud.gov/local/index.cfm?state=me&topic=renting <p>This is a database of all subsidized units in the State of Maine</p>	<p>variety of affordable housing options as well as fair market rents.</p> <ul style="list-style-type: none"> ○ .
SUBSTANCE ABUSE TREATMENT	SUBSTANCE ABUSE TREATMENT	SUBSTANCE ABUSE TREATMENT
AddictionResource	Anchored in scenic Portland, Liberty Bay Recovery is arguably one of the most recognized addiction treatment programs in the USA. It serves both men and women struggling with alcohol and drug substance abuse and provides them with individualized plans as they combat cravings.	833-301-4357 https://addictionresource.com
McAuley Residence		773 -5289 http://www.mercyhospital.org/content/McAuleyResidence.htm
Mercy Hospital Recovery Center		857-8282 http://www.mercyhospital.org/content/AddictionMedicine.htm
The Recovery Village	The Recovery Village treats addictions of alcohol, cocaine, opioids, methamphetamines, and prescription drugs, as well as co-occurring disorders and eating disorders.	1-855-399-4196 https://www.therecoveryvillage.com/
Vaping Daily	This website spreads the knowledge about the effects of smoking and vaping. Vaping is the act of inhaling vapor produced by a vaporizer or electronic cigarette. The vapor is produced from a material such as an e-liquid, concentrate, or dry herb. If you have questions and concerns, this website may provide help.	https://vapingdaily.com
STATE REFUND/REFERRAL	STATE REFUND/REFERRAL	STATE REFUND/REFERRAL
Maine Property Tax & Rent	• Apply for the Maine Property Tax and Rent Refund	626-8475

<p>Refund “Circuit Breaker”</p>	<p>Program</p> <ul style="list-style-type: none"> ○ This can help with a partial refund of your property taxes or refund you for a portion of what you paid in rent. <ul style="list-style-type: none"> ▪ This can benefit homeowners or renters ▪ You can apply for this annually from August 1 to May 31 ▪ 	<p>For more information and an application go to http://www.maine.gov/revenue/taxrelief/tnr.htm</p>
<p>Social Security: SSI & SSDI</p>	<p>Pay retirement, disability, & survivors’ benefits to workers & their families, administers the Supplemental Security Income program & issues Social Security numbers</p>	<p>550 Forest Avenue Suite 150 Portland,ME</p> <p>(207) 771-2851 (800) 772-1213</p> <p>www.socialsecurity.gov</p>
<p>Statewide Informational & Referral</p>	<p>Informational</p>	<p>211</p> <p>http://www.211maine.org</p>
<p>Preble Street Resource Ctr (252 Oxford St)</p>	<p>Resource and Support</p> <p>Located at the Preble Street Resource Center, the Day Shelter is the hub of services for hundreds of homeless people in Portland—meeting urgent needs at an on-site clothing closet, soup kitchen, and food pantry; coordinating hours with the City of Portland Men’s Shelter, a block away on Oxford Street, and the Preble Street Women’s Shelter that occupies the Day Shelter space at night; and providing direct access to the healthcare clinic and casework services.</p>	<p>775-0026</p> <p>www.preblestreet.org</p> <p>Monday-Friday, 8:00am-6:00pm</p> <p>Saturday-Sunday, 9:00am-noon</p> <p>5 Portland Street, Portland</p>

TAX RETURN ASSISTANCE	TAX RETURN ASSISTANCE	TAX RETURN ASSISTANCE
AARP TAX-AIDE	Free tax program	1-888-687-2277
TRANSPORTATION	TRANSPORTATION	TRANSPORTATION
DAV -Disabled American Veterans	Van Transportation for disabled Veterans	(207) 623-5790
RTP	Regional Trans Program Regional Transportation Program, Inc. (RTP) is a private, non-profit, United Way agency that provides publicly funded, low-cost transportation to persons in Cumberland County who need rides. Application must be completed and submitted.	774-2666 1-800-244-0704 www.rtprides.org fax: 207-828-8899
UNEMPLOYMENT	UNEMPLOYMENT	UNEMPLOYMENT
Maine Dept of Labor	You may qualify for unemployment even if you were self employed.	Fileforui.com Apply online at http://www.maine.gov/labor/unemployment/claims.html Call the Unemployment Claims Center toll-free at: 1-800-593-7660 or TTY: 1-888-457-8884. If you need interpreter services, press the number "1" once you are connected to the Claims Center and tell the Claims Representative what language you speak.
UTILITY PROGRAMS	UTILITY PROGRAMS	UTILITY PROGRAMS
LIAP Low Income Assistance Plan	This program provides income eligible households a credit or reduction in monthly electric bills. To qualify, one must apply and be certified eligible for the Low Income Home Energy Assistance Program (LIHEAP). Once the application is certified eligible by PROP staff, it is sent to CMP for its review. If approved my CMP, the applicant will receive a reduction in monthly bills.	Opportunity Alliance Client Service Center 510 Cumberland Avenue Portland, ME (207) 553-5905

LIHEAP Low Income Home Energy Assistance Program	LIHEAP provides a once-a-year benefit to cover a portion of the costs of purchasing heating energy. Heating energy includes fuel oil, kerosene, electricity, wood and coal. LIHEAP does not provide funds to heat a home for the entire winter. The program gives priority to persons who are elderly or who have children under the age of 2 years. All applicants will be screened for income eligibility and an appointment is necessary.	Opportunity Alliance Client Service Center 510 Cumberland Avenue Portland, ME
Maine PUC	101 Second St, Hallowell, ME	1-800-452-4699 www.maine.gov/mpuc
Portland Water District		842-2988 http://www.pwd.org/home.php
VETERANS	VETERANS	VETERANS
Call Center for Homeless Veterans	The Department of Veterans Affairs' (VA) has founded a National Call Center for Homeless Veterans hotline to ensure that homeless Veterans or Veterans at-risk for homelessness have free, 24/7 access to trained counselors. The hotline is intended to assist homeless Veterans and their families, VA Medical Centers, federal, state and local partners, community agencies, service providers and others in the community.	1-800-838-4357 To be connected with a trained VA staff member call 1-877-4AID VET (877-424-3838).
Togus VA Services	The Department of Veterans Affairs provides a variety of services and benefits to honorably discharged Veterans of the U. S. Military and their Dependents. The purpose of this Web page is to assist Maine's Veterans, their Dependents and Survivors, in contacting the nearest VA facility to inquire about their Veterans benefits or health care services.	623-8411 x 5404 http://www.benefits.va.gov/togus/index.asp Contact Information for the Togus
VASH VOUCHERS	Help for Homeless Veterans The HUD-Veterans Affairs Supportive Housing (HUD-VASH) program combines Housing Choice Voucher (HCV) rental assistance for homeless Veterans with case management and clinical services provided by the Department of Veterans Affairs (VA). VA provides these services for	626-4464 Bangor Field Office One Merchants Plaza Suite 601 Bangor, ME 04401-8302 WILLIAM D. BURNEY

	participating Veterans at VA medical centers (VAMCs) and community-based outreach clinics.	Field Office Director (207) 945-0467
WOMEN'S PROGRAMS	WOMEN'S PROGRAMS	WOMEN'S PROGRAMS
My Sister's Keeper	Provides mentors for women transitioning from incarceration to community. With mutual respect, love, guidance, acceptance, accountability without shame, mentors strive to empower women to make positive choices for their spiritual, physical, emotional and mental health needs. Working collaboratively with faith groups, community groups and government agencies. MSK assists women with the resources they need and provides mentors with direction, through training and practical and emotional support.	Cape Elizabeth United Methodist Church 280 Ocean House Road Cape Elizabeth, ME 04107 207-799-8396 http://www.ceumc.org/my-sisters-keeper/

Community Meals Schedule

Our Community Meals provide a free, nutritious meal in a welcoming setting. Meals are located in Portland and Westbrook, and are open to all who wish to attend unless otherwise noted.

(207) 775-4939 | webadmin@waysidemaine.org



MONDAY

Woodfords Congregational Church / [202 Woodford Street](#) / Lunch 12 PM

East End Community School / [195 North Street](#) (Community Room) / Dinner 5 PM

Open to East End Community School students & their families

Reiche Community School / [166 Bracket Street](#) / Dinner 5:15 PM

Open to Reiche students & their families

Riverton Boys & Girls Club House / [55 Riverton Drive](#) / Dinner 5 PM

Open to Riverton Boys & Girls Club students

Sagamore Village Boys & Girls Club House / [21 Popham Street](#) / Dinner 5 PM

Open to Sagamore Village Boys & Girls Club students

TUESDAY

HopeGateWay / [185 High Street](#) / Lunch 12 PM

Parkside Neighborhood Center / [85 Grant Street](#) / Dinner 6 PM

Open to seniors (55+) & families with children

Salvation Army / [297 Cumberland Avenue](#) / Dinner 5 PM

Open to seniors (55+) & families with children

Westbrook Learns at the Westbrook Community Center / [426 Bridge Street, Westbrook](#) / Dinner 5 PM

Open to Westbrook Learns students & their families

WEDNESDAY

Westbrook Community Center / [426 Bridge Street, Westbrook](#) / Dinner 5 PM

THURSDAY

Salvation Army / [297 Cumberland Avenue](#) / Lunch 12 PM Open to seniors (55+)

HopeGateWay / [185 High Street](#) / Dinner, 5:30 PM

Deering Center Community Church / [4 Brentwood Street](#) / Dinner 5:30 PM

St. Peter's Episcopal Church / [678 Washington Avenue](#) / Dinner 5:30 PM