1. PURPOSE: To help give the dispatchers and fire officers’ guidance we have developed the following outline for response

2. PROCEDURES: The Duty Chief and Chief Wilson will be notified of all Haz Mat responses

Dispatch Levels:
**Level 1 (Still):** This would be for a minor incident in the city and would involve a simple investigation or providing a technical advisor to a company. Examples of this type of event would be an investigation for a possible small chemical spill, a possible white powder event, a semiconductor company calling for on scene advice, notification of an internal spill or leak, or based on the call and assessment of the risk by the Duty Chief or Senior Officer on duty in the city.

Response:
- Chief 401 and District FT Company

**Level 2 (Box):** This would be a larger incident, or an upgrade from Level 1, such as a white powder call that has a positive test result, a large chemical spill or any incident that has victims. Any incident that requires a Level A entry would also come under the category.

Response:
- L 405, E 408, SQ 404, District Ambulance, HM 401, HM 402, Chief 401.
- **Call Companies staff stations for coverage.**

**Level 3 (All Hands):** This would be a significant incident or long term event. This could be an upgrade from Level 2 or direct to this level due to the type of call.

Response:
- L 405, E 408, SQ 404, A 401, A 402, HM 401, HM 402, Chief 401, Incident Dispatch Team, and Regional Command Post.
- Send out **All Hands** page for call back of full time personnel.
- **Call Companies and Mutual Aid to staff stations for coverage.**

After Level 3 the IC can request resources as needed such as Portland Fire Department, Presumpscott Valley Team, the County IMAT, CST, 2nd alarm, etc. These resources would need to go through Maine Emergency Management Agency.
3. REFERENCES:
   • None

By Order Of:

Kevin W Guimond

Kevin W. Guimond
Fire Chief