1. PURPOSE: To inform all Fire Department personnel as to when a defusing and/or a debriefing should be conducted.

2. POLICY: When members of a crew handle a critical incident (*serious trauma, death of a child etc.*) Department Chaplain Sterling will be asked to conduct a defusing as soon as possible. This ideally will be conducted just after the call but not more than twelve hours after the call. If the Department Chaplain is not available for a defusing, Southern Maine Critical Incident Stress Management Team shall be notified to conduct the defusing. If neither of those can conduct the defusing, South Portland Employee Assistance Program should be contacted.

These numbers are available at dispatch and are listed below.
   - Chaplain Howard Sterling: 650-9034
   - Critical Incident Stress Team: 791-7371
   - Employee Assistance Program: 1-800-769-9819

If, after the initial defusing, there are further needs Southern Maine Critical Incident Stress Management Team shall be contacted to conduct a debriefing. A debriefing meeting shall be scheduled and all personnel involved in the incident will be contacted to attend.

3. REFERENCES:
   - None

By Order Of:

Kevin W. Guimond

Kevin W. Guimond
Fire Chief