

City of South Portland
Mobile Crisis Services RFP
Response to Questions
ISSUED: September 21, 2021

The following four (4) questions were submitted by a potential bidder. The City's responses to each have been included for all potential bidders to see.

Question #1:

Are you using the state definition of Crisis? Meaning you are looking for people to do Crisis Assessments with MHRT-CSP credentials, such as the County Mobile Crisis Team? Many of the services you listed are useful for someone experiencing a crisis but are not what the definition of "mobile crisis" is from the state perspective. Trying to clarify if you're just looking for a team that is mobile that can respond to crisis situations, or actual Crisis team by the State's definition. I am thinking it is the former as the later is already provided in Cumberland County by TOA.

Response #1:

We are open to any options that an organization may provide. That said, we are not specifically seeking services that fit the State definition of a Crisis team, so a mobile team that can respond to crisis situations would be acceptable.

Question #2:

Are there restrictions on what funding could be spent on? Such as can this funding stream pay for capital expenses, like a vehicle for transportation?

Response #2:

There are no restrictions on what these funds can be spent on. Presumably, respondents would already have some of the infrastructure in place.

Question #3:

Is there a funding limit or range of what is reasonable within the City's plans/budgets? For example, a vehicle and two person team for 7 day coverage is approximately \$200,000 a year.

Response #3:

The City's Police Services Review Working Group, which recommended we contract for this type of service, estimated the cost to be in the \$90,000 - \$180,000 annually. Therefore, the City is aware of the significant expense associated with this service, should we elect to contract for seven-day coverage.

Question #4:

I am trying to clarify what you are hoping the service looks like. Are you looking for a clinical liaison response, like the civilian liaisons or OPTIONS liaisons, or something like CAHOOTS? You do not actually specify if you have a desire to have the response be clinical, medical or just a supportive response. Are you open to a non-clinical response that has demonstrated efficacy in other municipalities?

Response #4:

We are open to any options. While a CAHOOTS model may be preferred, a non-clinical response should be adequate in terms of serving our vulnerable population. If the responders find a

clinical and/or medical response is needed, a proper response can then be generated by calling 9-1-1 or another resource, depending on the need.