Participation Link
- This meeting will be on Zoom and is open to the public. Join by clicking the link below:
  - https://us02web.zoom.us/j/88177985626
- Working Group members will receive a special link emailed directly from Zoom.

Objectives
- Consensus on a written Statement of the Situation and Goals for Improvement.
- Make a plan to gather information about solutions.

Agenda

5:00  Opening
- Facilitator Craig Freshley will welcome everyone and explain the Zoom format and Meeting Agenda.
- Craig will also remind us of some key Guidelines and where we are in the process of fulfilling our charge.

5:10  Nature of the Problem
- Before exploring solutions, let’s spend a little more time exploring the nature of what we are trying to fix.
- In particular, let’s focus on the second part of our question: Is there evidence in South Portland that these types of calls result in an escalated response and that the individual(s) in need of assistance do not receive such assistance?
- Let’s also focus on overall needs; the causes of challenging calls for assistance. Why are people calling for help and what do they need most?
- Let’s also consider: if things were to become improved, how would we know it? What measures of progress would we look for?
- As a result of this discussion we hope to have some sort of written Statement of the Situation and/or Goals for Improvement.
- Shared understanding and consensus on the nature of the problem will set us up nicely to consider solutions.

6:10  How to Consider Solutions
- The COHOOTS and Home Team models have been repeatedly promoted. Exactly how should we learn about these models and others?
- We will begin with brainstorming and then make a plan for gathering information, including plans for next week’s meeting.

6:50  Closing Comments
- Each member of the Working Group is encouraged to make a brief last comment such as a reflection and/or a hope for the future.

7:00  Adjourn