

Agenda for Meeting Four

Thursday, December 10, 2020, 5:00pm–7:00pm, Online

Participation Link

- This meeting will be on Zoom and is open to the public. Join by clicking the link below:
- <https://us02web.zoom.us/j/88177985626>
- Working Group members will receive a special link emailed directly from Zoom.

Objectives

- Consensus on a written Statement of the Situation and Goals for Improvement.
- Make a plan to gather information about solutions.

Agenda

- 5:00 **Opening**
- Facilitator Craig Freshley will welcome everyone and explain the Zoom format and Meeting Agenda.
 - Craig will also remind us of some key Guidelines and where we are in the process of fulfilling our charge.
- 5:10 **Nature of the Problem**
- Before exploring solutions, let's spend a little more time exploring the nature of what we are trying to fix.
 - In particular, let's focus on the second part of our question: Is there evidence in South Portland that these types of calls result in an escalated response *and that the individual(s) in need of assistance do not receive such assistance?*
 - Let's also focus on overall needs; the causes of challenging calls for assistance. Why are people calling for help and what do they need most?
 - Let's also consider: if things were to become improved, how would we know it? What measures of progress would we look for?
 - As a result of this discussion we hope to have some sort of written Statement of the Situation and/or Goals for Improvement.
 - Shared understanding and consensus on the nature of the problem will set us up nicely to consider solutions.
- 6:10 **How to Consider Solutions**
- The COHOOTS and Home Team models have been repeatedly promoted. Exactly how should we learn about these models and others?
 - We will begin with brainstorming and then make a plan for gathering information, including plans for next week's meeting.
- 6:50 **Closing Comments**
- Each member of the Working Group is encouraged to make a brief last comment such as a reflection and/or a hope for the future.
- 7:00 **Adjourn**