

SOUTH PORTLAND POLICE DEPARTMENT

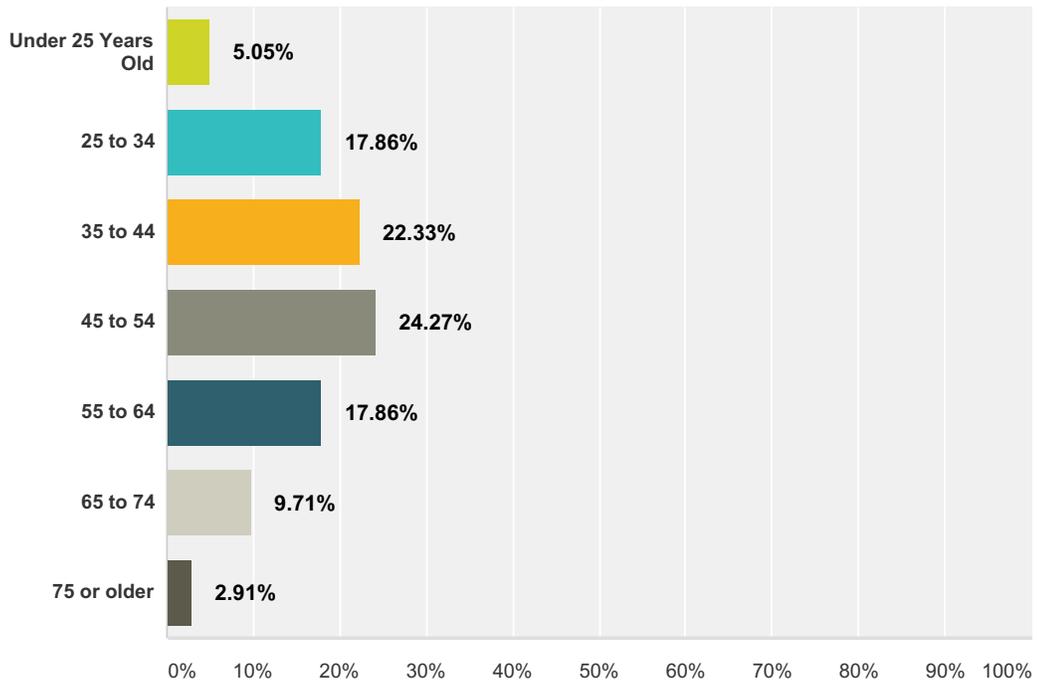


STRATEGIC PLANNING COMMUNITY SURVEY RESULTS

2014

Q1 What is your age?

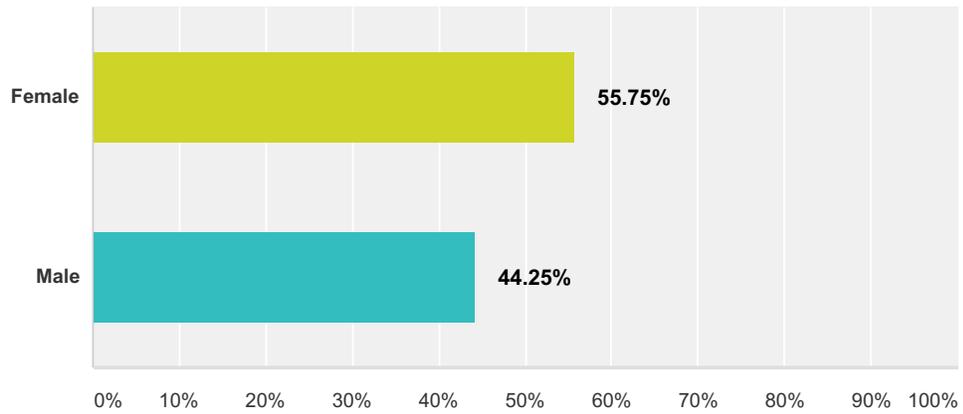
Answered: 515 Skipped: 19



Answer Choices	Responses	
Under 25 Years Old	5.05%	26
25 to 34	17.86%	92
35 to 44	22.33%	115
45 to 54	24.27%	125
55 to 64	17.86%	92
65 to 74	9.71%	50
75 or older	2.91%	15
Total		515

Q2 What is your gender?

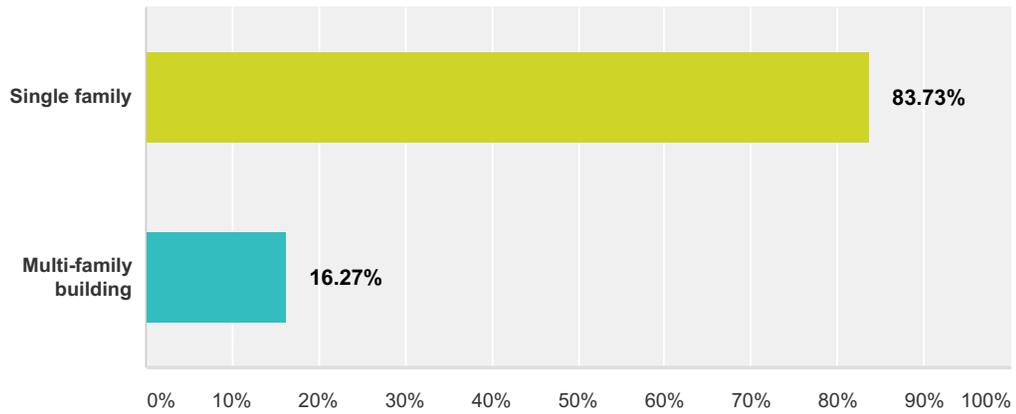
Answered: 513 Skipped: 21



Answer Choices	Responses	Count
Female	55.75%	286
Male	44.25%	227
Total		513

Q3 What kind of home do you live in?

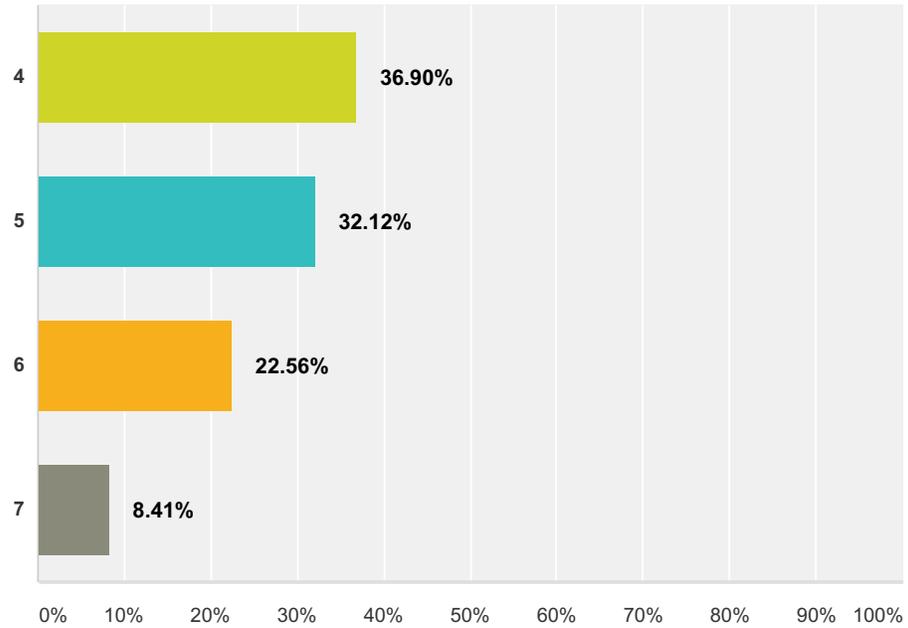
Answered: 510 Skipped: 24



Answer Choices	Responses
Single family	83.73% 427
Multi-family building	16.27% 83
Total	510

Q4 From reviewing the map of the City of South Portland on the previous page, what area of town do you live in (select the number that corresponds with where you live)?

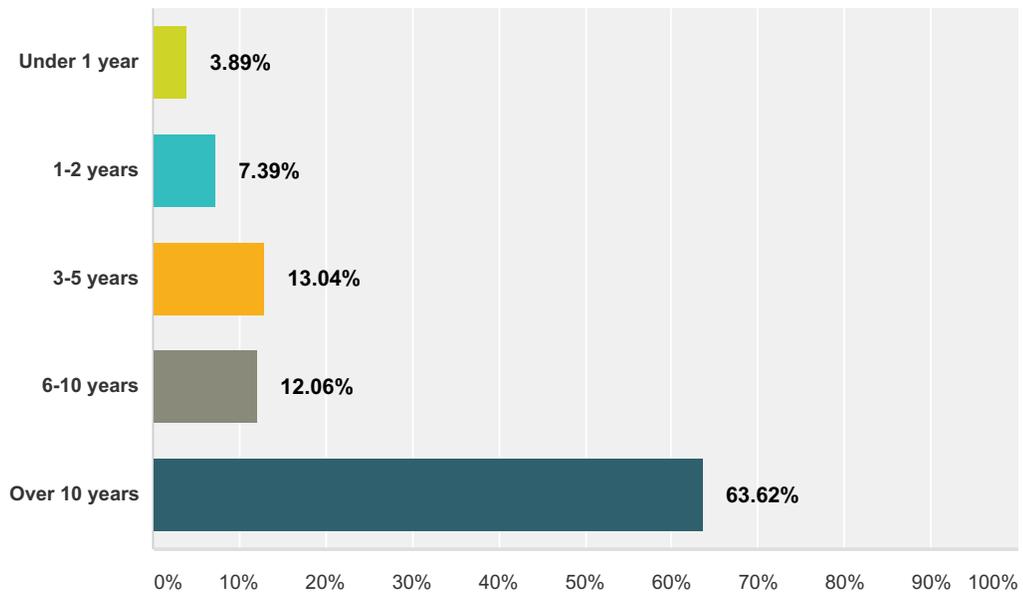
Answered: 523 Skipped: 11



Answer Choices	Responses	Count
4	36.90%	193
5	32.12%	168
6	22.56%	118
7	8.41%	44
Total		523

Q5 How long have you lived in South Portland?

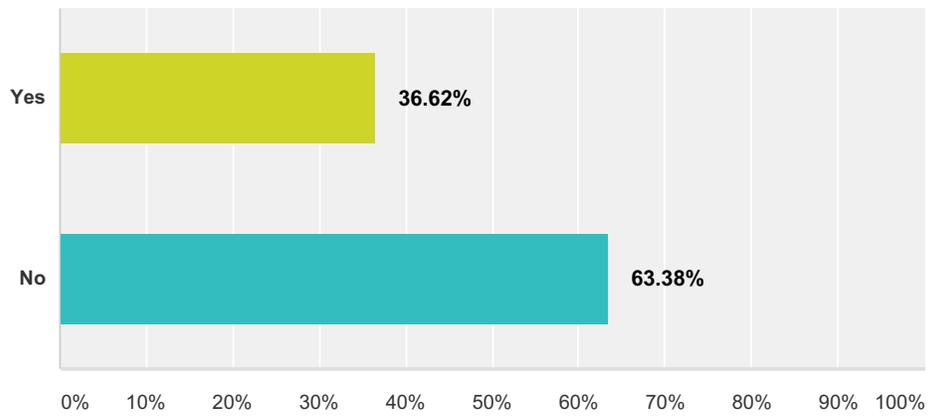
Answered: 514 Skipped: 20



Answer Choices	Responses
Under 1 year	3.89% 20
1-2 years	7.39% 38
3-5 years	13.04% 67
6-10 years	12.06% 62
Over 10 years	63.62% 327
Total	514

Q6 Do you also work or own a business in South Portland?

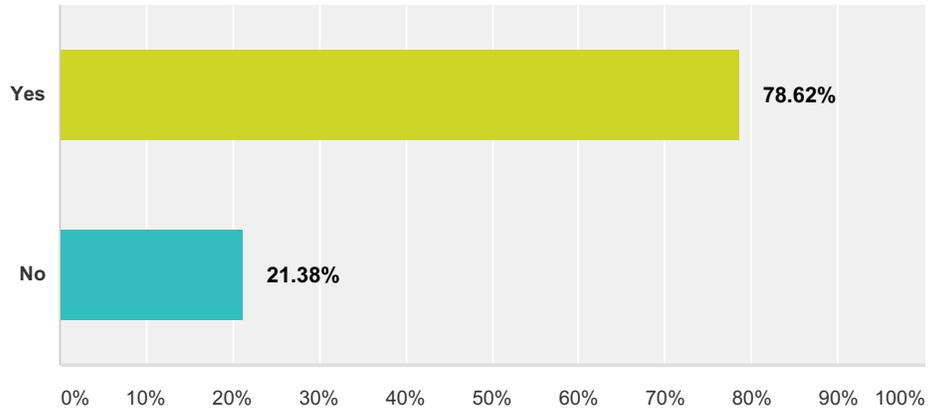
Answered: 527 Skipped: 7



Answer Choices	Responses
Yes	36.62% 193
No	63.38% 334
Total	527

Q7 Have you (or a family member) had any form of contact with the South Portland Police Department in the past FIVE years?

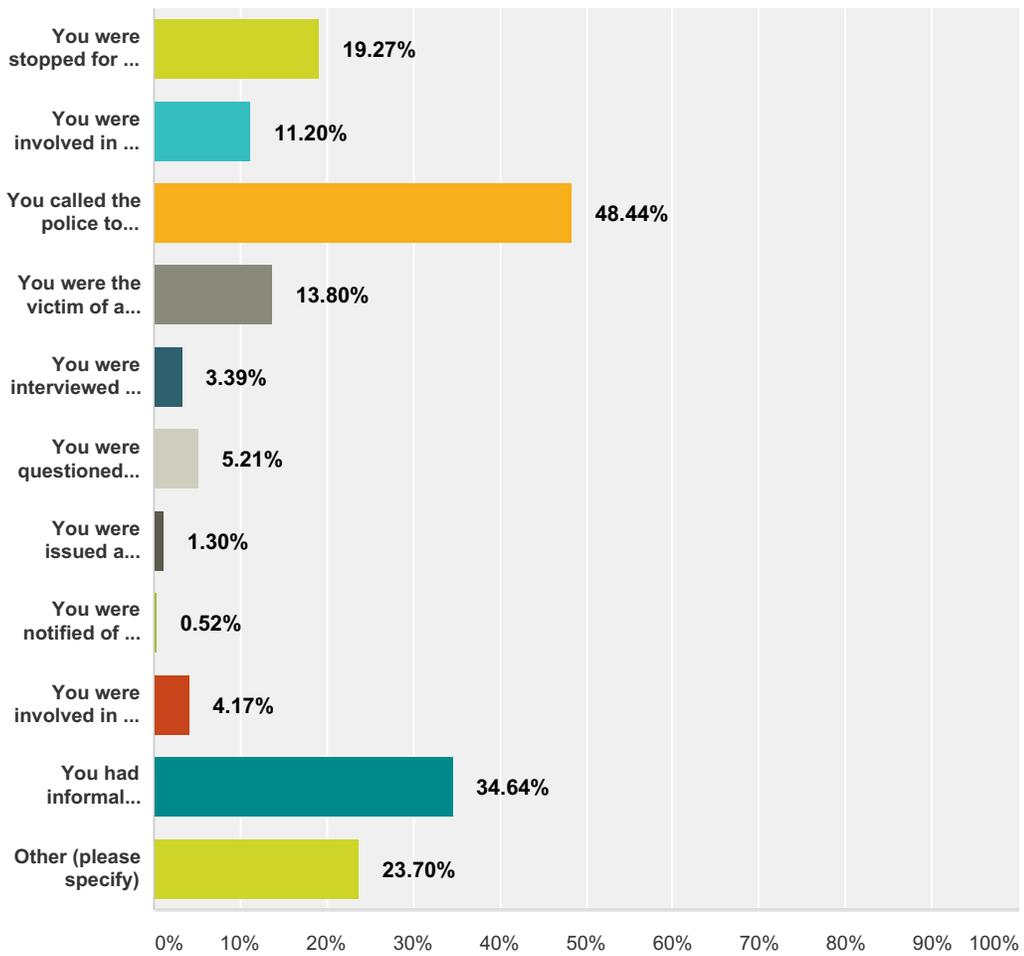
Answered: 477 Skipped: 57



Answer Choices	Responses	Count
Yes	78.62%	375
No	21.38%	102
Total		477

Q8 How would you classify this contact? Check all that apply

Answered: 384 Skipped: 150

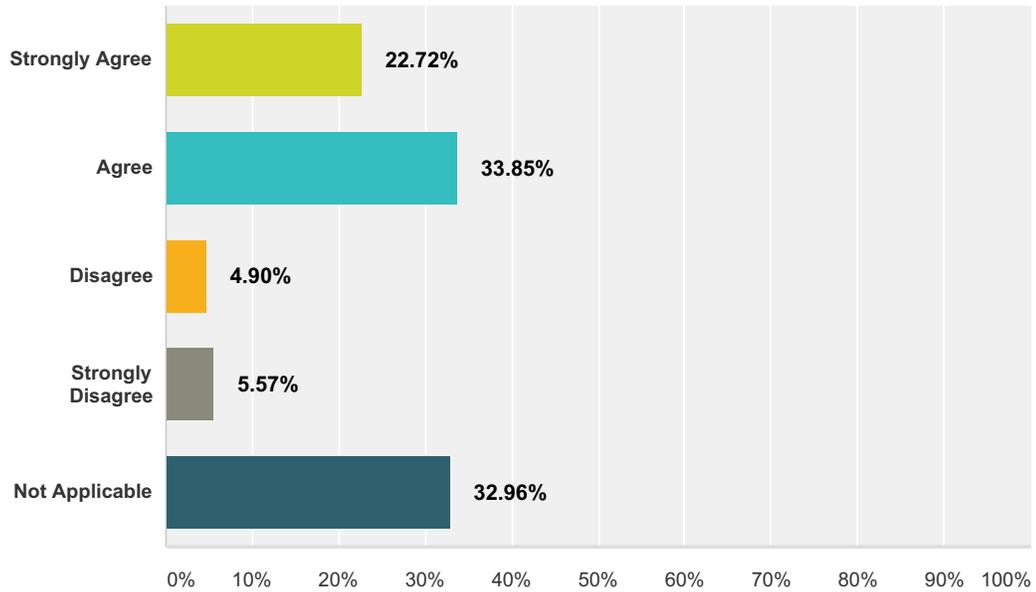


Answer Choices	Responses	Count
You were stopped for a traffic violation	19.27%	74
You were involved in a traffic crash / collision	11.20%	43
You called the police to report a crime or other incident	48.44%	186
You were the victim of a crime	13.80%	53
You were interviewed as a witness to a crime	3.39%	13
You were questioned related to a crime or other police incident	5.21%	20
You were issued a summons or were arrested	1.30%	5
You were notified of a death or serious injury	0.52%	2
You were involved in a crisis intervention / mental health related call	4.17%	16

You had informal contact (e.g., asking for directions, interaction in community, etc.)	34.64%	133
Other (please specify)	23.70%	91
Total Respondents: 384		

Q9 When I called the police department, the process made it easy to reach the person I was calling, and the call taker was respectful, courteous and professional.

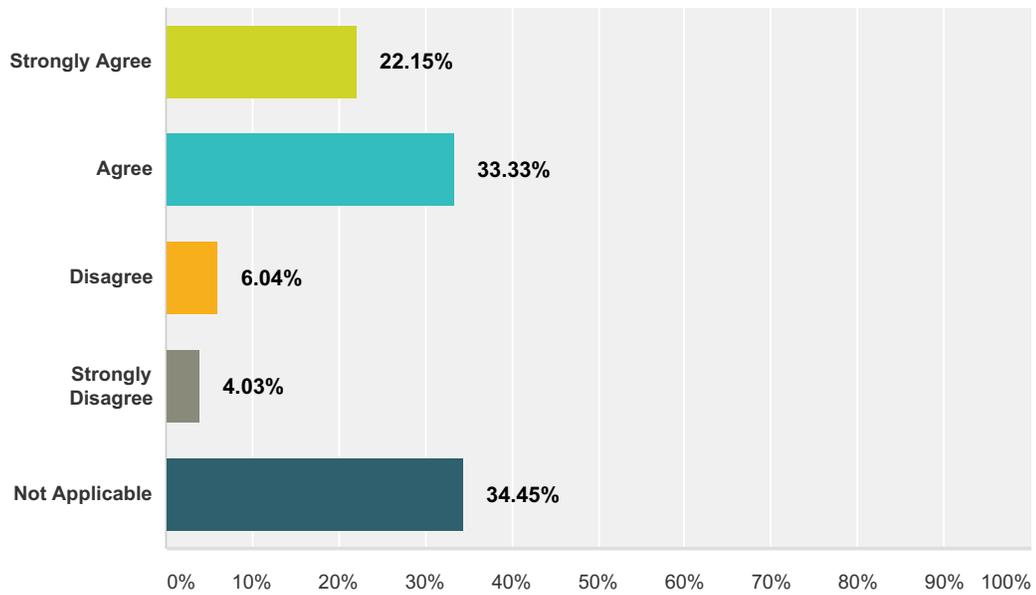
Answered: 449 Skipped: 85



Answer Choices	Responses	Count
Strongly Agree	22.72%	102
Agree	33.85%	152
Disagree	4.90%	22
Strongly Disagree	5.57%	25
Not Applicable	32.96%	148
Total		449

Q10 When I called for assistance, the response to the call was done in a timely manner

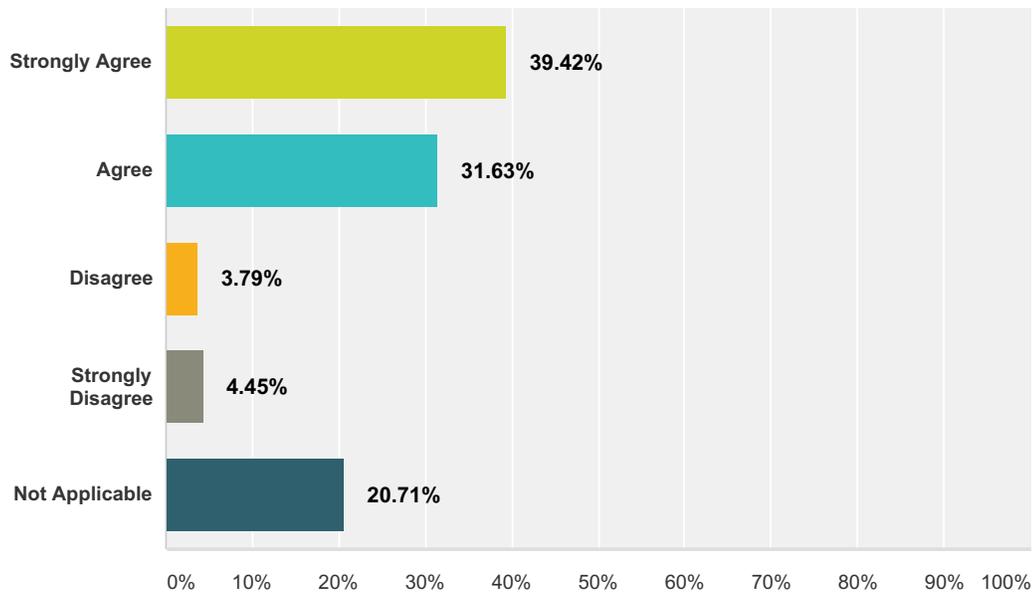
Answered: 447 Skipped: 87



Answer Choices	Responses
Strongly Agree	22.15% 99
Agree	33.33% 149
Disagree	6.04% 27
Strongly Disagree	4.03% 18
Not Applicable	34.45% 154
Total	447

Q11 The officer(s) I had contact with were respectful, courteous and professional

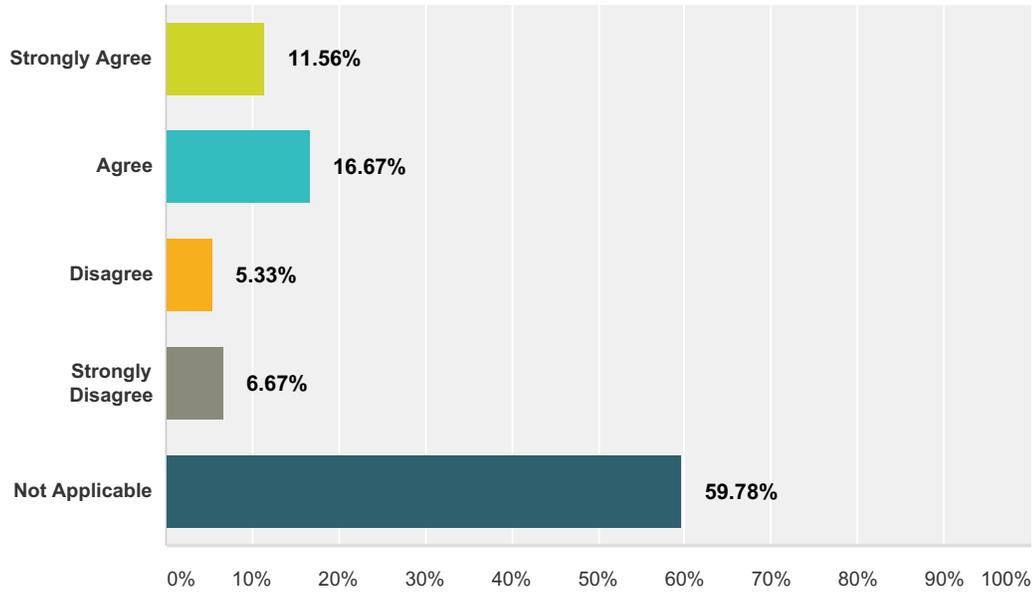
Answered: 449 Skipped: 85



Answer Choices	Responses	Count
Strongly Agree	39.42%	177
Agree	31.63%	142
Disagree	3.79%	17
Strongly Disagree	4.45%	20
Not Applicable	20.71%	93
Total		449

Q12 When I came to the police station lobby, the service I received was prompt, respectful, courteous and professional

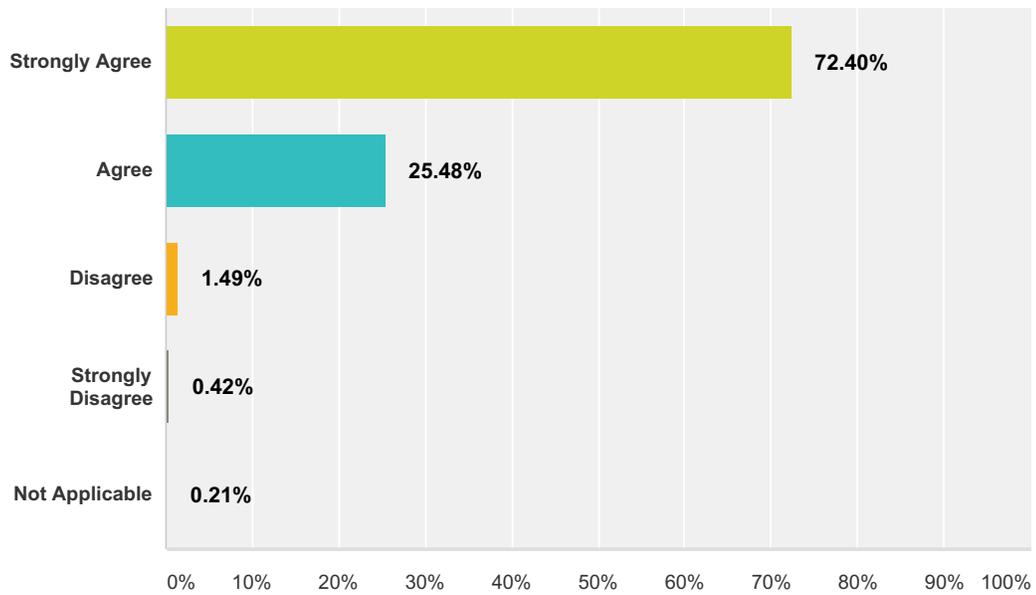
Answered: 450 Skipped: 84



Answer Choices	Responses	
Strongly Agree	11.56%	52
Agree	16.67%	75
Disagree	5.33%	24
Strongly Disagree	6.67%	30
Not Applicable	59.78%	269
Total		450

Q13 I feel safe walking outside in South Portland during the DAY

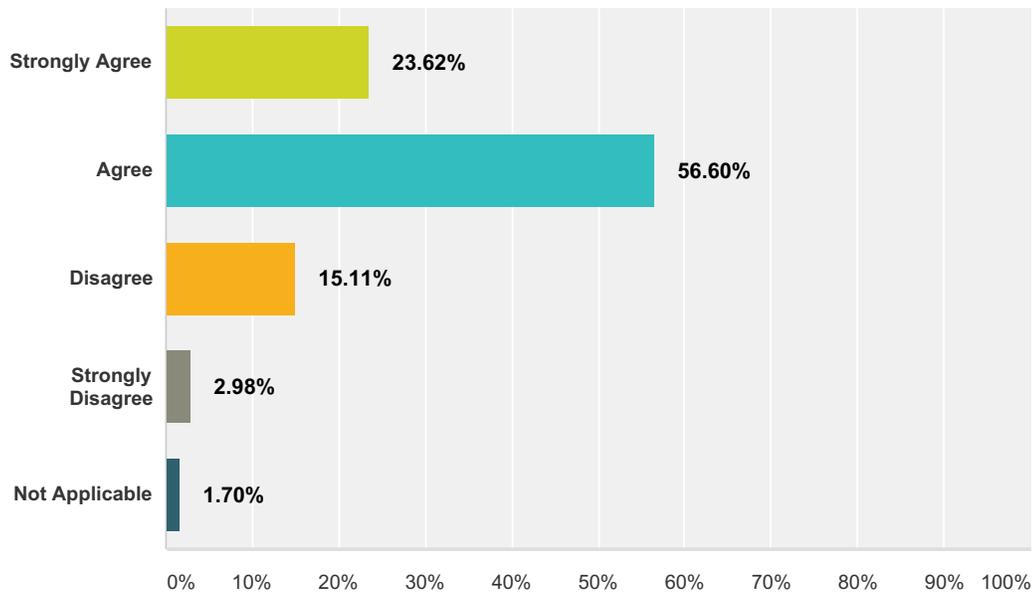
Answered: 471 Skipped: 63



Answer Choices	Responses	Count
Strongly Agree	72.40%	341
Agree	25.48%	120
Disagree	1.49%	7
Strongly Disagree	0.42%	2
Not Applicable	0.21%	1
Total		471

Q14 I feel safe walking outside in South Portland at NIGHT

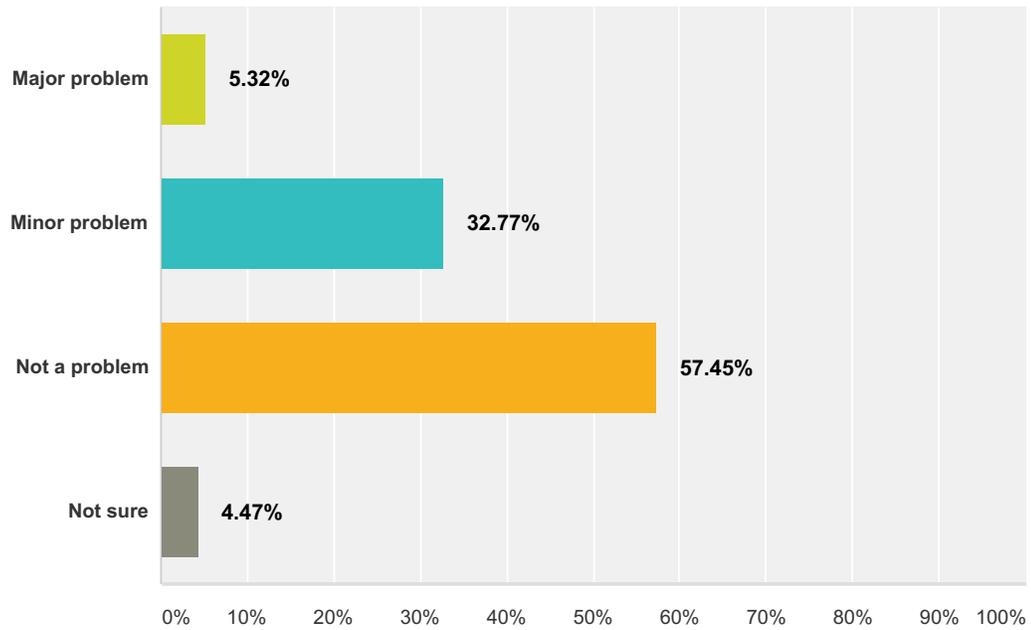
Answered: 470 Skipped: 64



Answer Choices	Responses	Count
Strongly Agree	23.62%	111
Agree	56.60%	266
Disagree	15.11%	71
Strongly Disagree	2.98%	14
Not Applicable	1.70%	8
Total		470

Q15 Graffiti

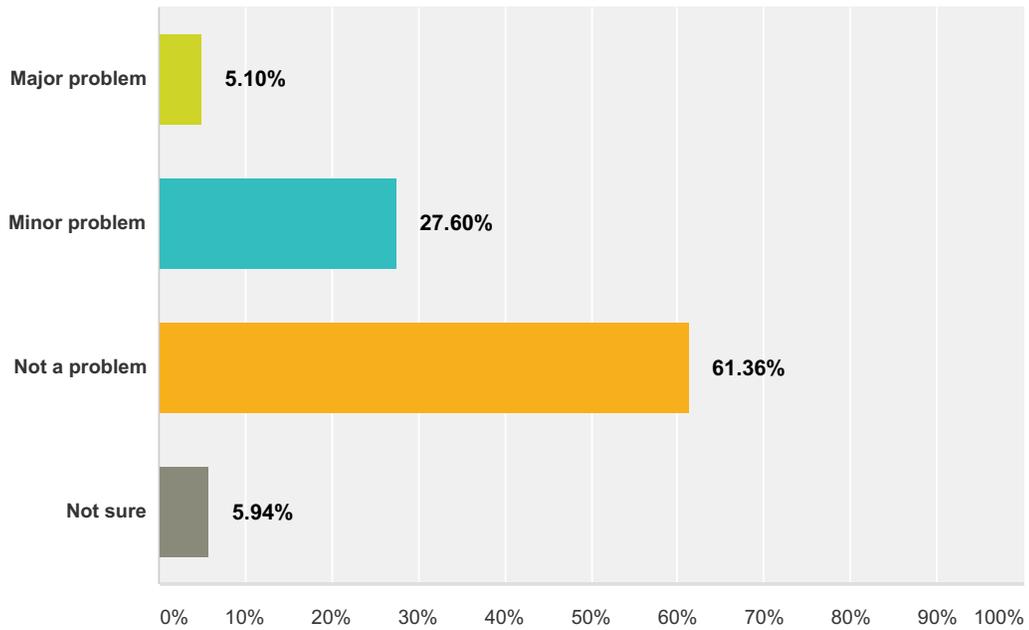
Answered: 470 Skipped: 64



Answer Choices	Responses
Major problem	5.32% 25
Minor problem	32.77% 154
Not a problem	57.45% 270
Not sure	4.47% 21
Total	470

Q16 Loitering

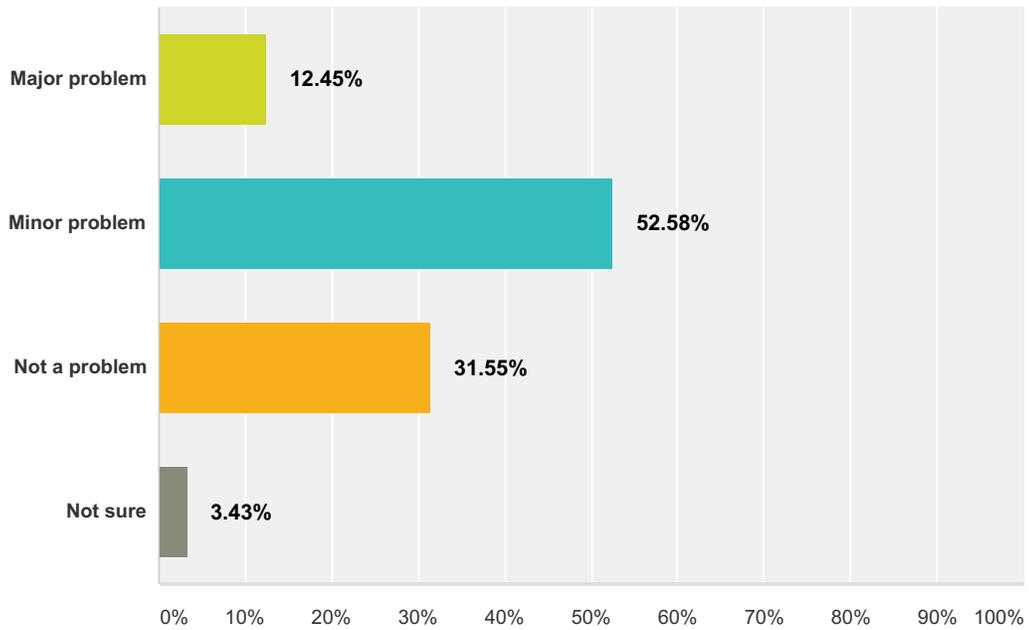
Answered: 471 Skipped: 63



Answer Choices	Responses
Major problem	5.10% 24
Minor problem	27.60% 130
Not a problem	61.36% 289
Not sure	5.94% 28
Total	471

Q17 Littering

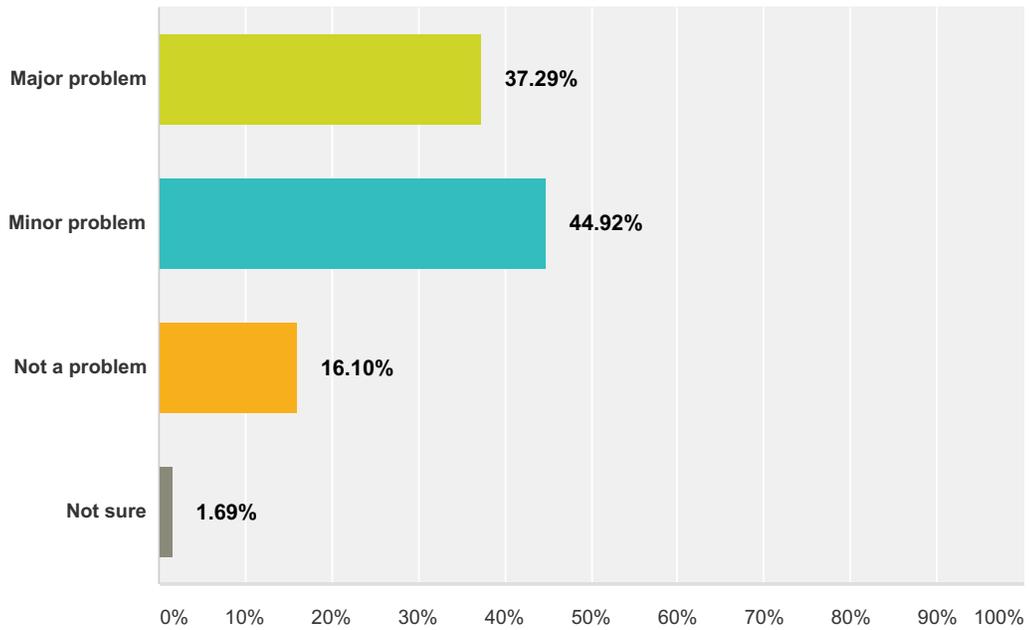
Answered: 466 Skipped: 68



Answer Choices	Responses
Major problem	12.45% 58
Minor problem	52.58% 245
Not a problem	31.55% 147
Not sure	3.43% 16
Total	466

Q18 Speeding/General traffic violations

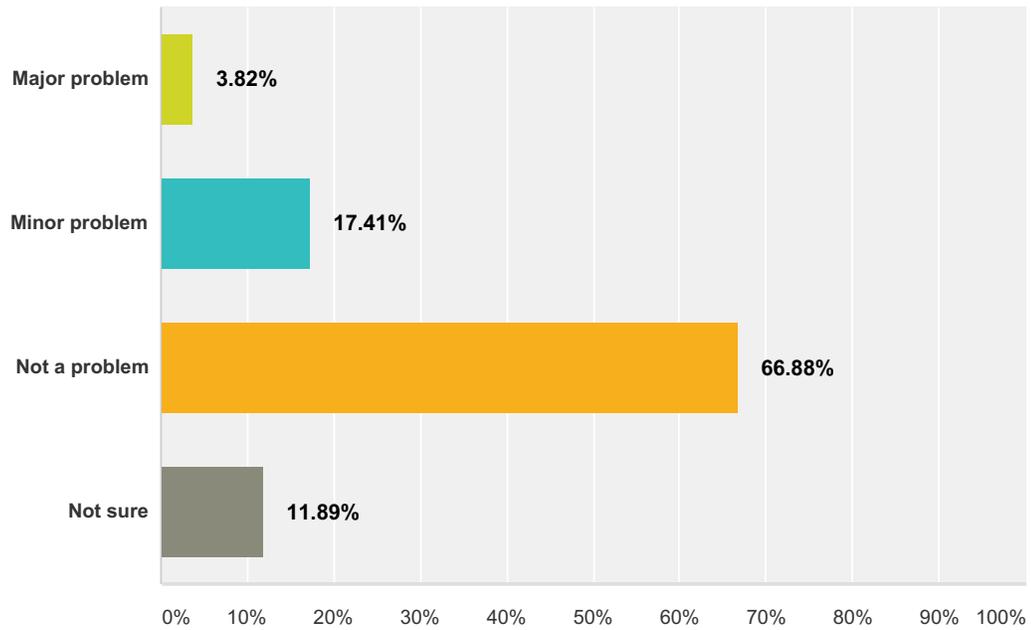
Answered: 472 Skipped: 62



Answer Choices	Responses
Major problem	37.29% 176
Minor problem	44.92% 212
Not a problem	16.10% 76
Not sure	1.69% 8
Total	472

Q19 Public drinking

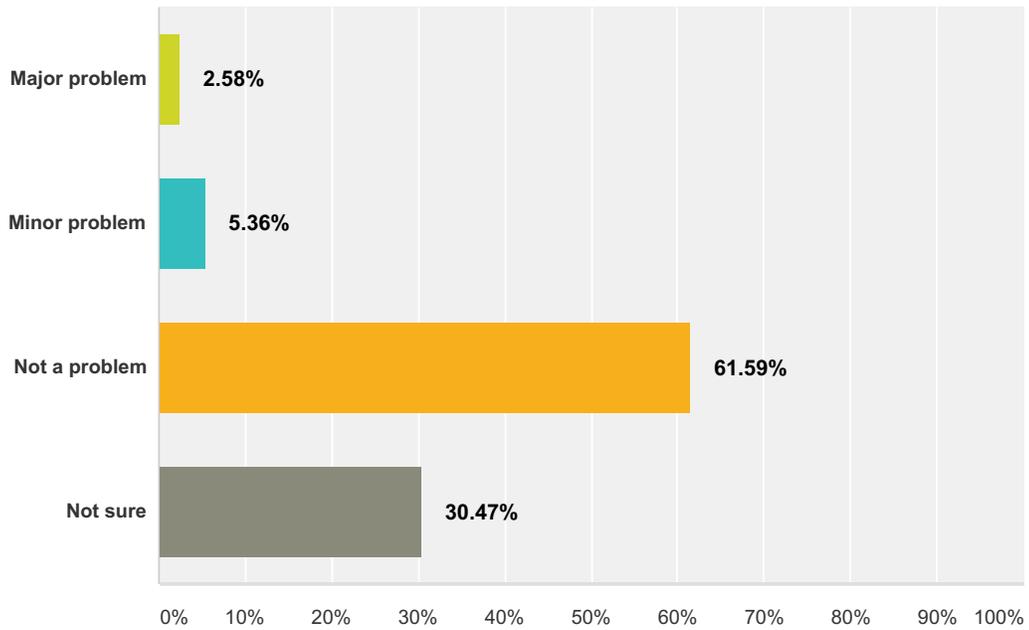
Answered: 471 Skipped: 63



Answer Choices	Responses
Major problem	3.82% 18
Minor problem	17.41% 82
Not a problem	66.88% 315
Not sure	11.89% 56
Total	471

Q20 Prostitution

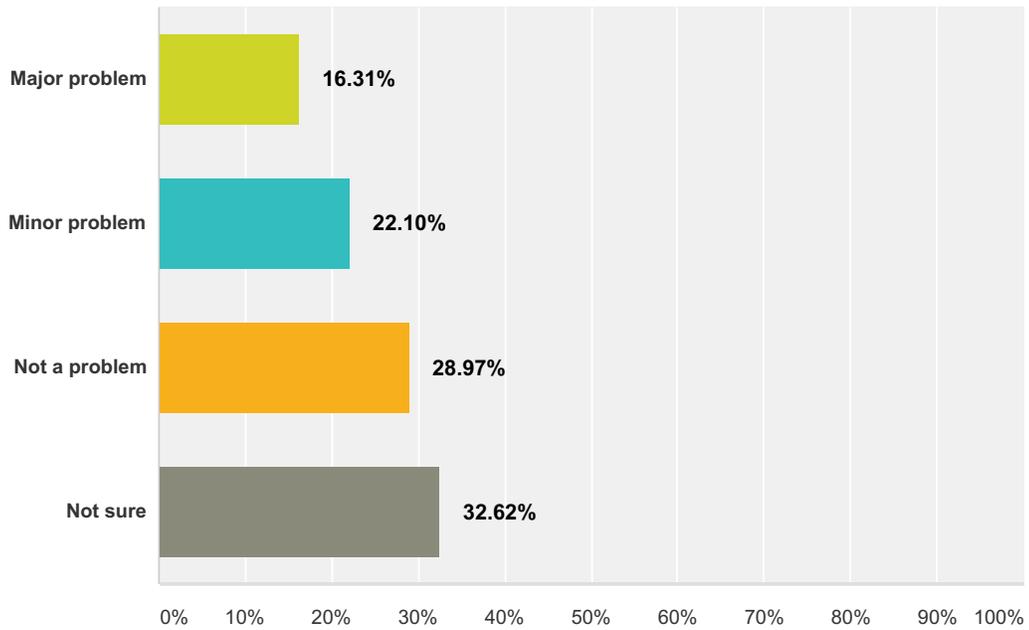
Answered: 466 Skipped: 68



Answer Choices	Responses
Major problem	2.58% 12
Minor problem	5.36% 25
Not a problem	61.59% 287
Not sure	30.47% 142
Total	466

Q21 Drug abuse

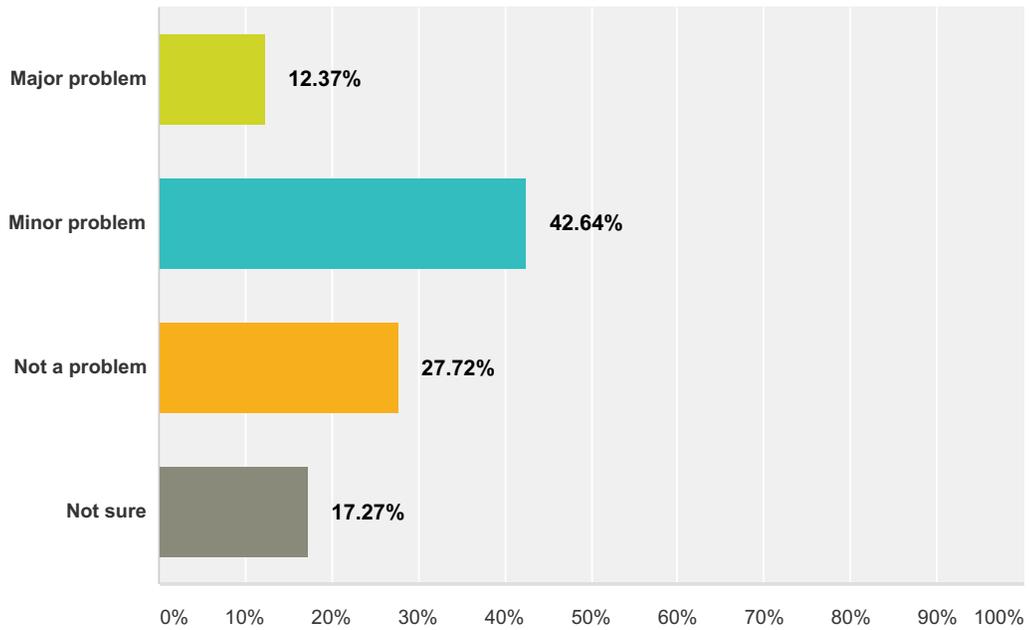
Answered: 466 Skipped: 68



Answer Choices	Responses
Major problem	16.31% 76
Minor problem	22.10% 103
Not a problem	28.97% 135
Not sure	32.62% 152
Total	466

Q22 Motor vehicle break-ins

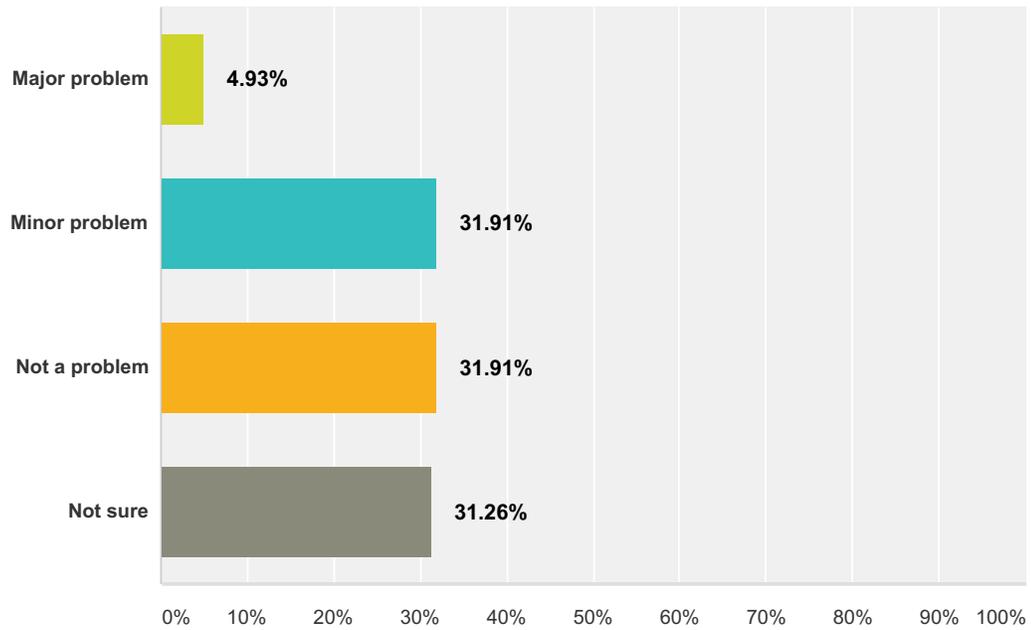
Answered: 469 Skipped: 65



Answer Choices	Responses
Major problem	12.37% 58
Minor problem	42.64% 200
Not a problem	27.72% 130
Not sure	17.27% 81
Total	469

Q23 Residential break-ins

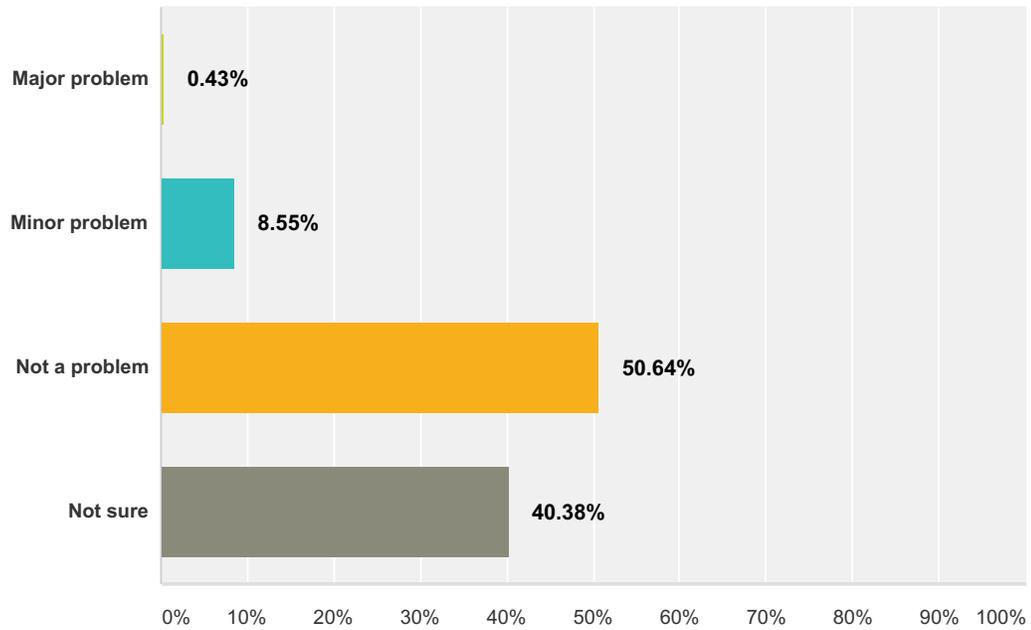
Answered: 467 Skipped: 67



Answer Choices	Responses
Major problem	4.93% 23
Minor problem	31.91% 149
Not a problem	31.91% 149
Not sure	31.26% 146
Total	467

Q24 Stolen vehicles

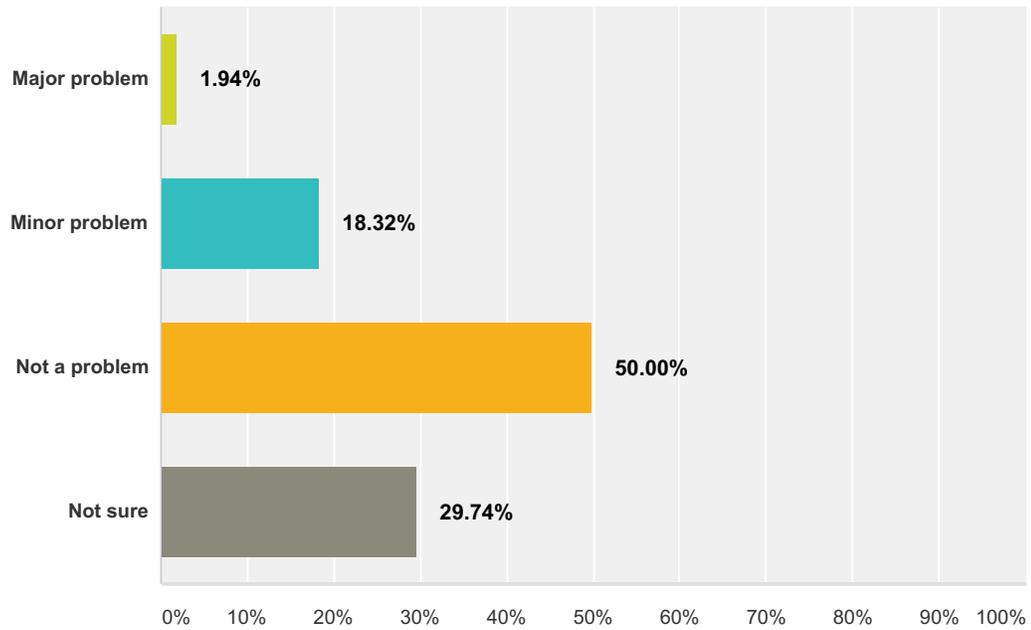
Answered: 468 Skipped: 66



Answer Choices	Responses
Major problem	0.43% 2
Minor problem	8.55% 40
Not a problem	50.64% 237
Not sure	40.38% 189
Total	468

Q25 Assaults/fights

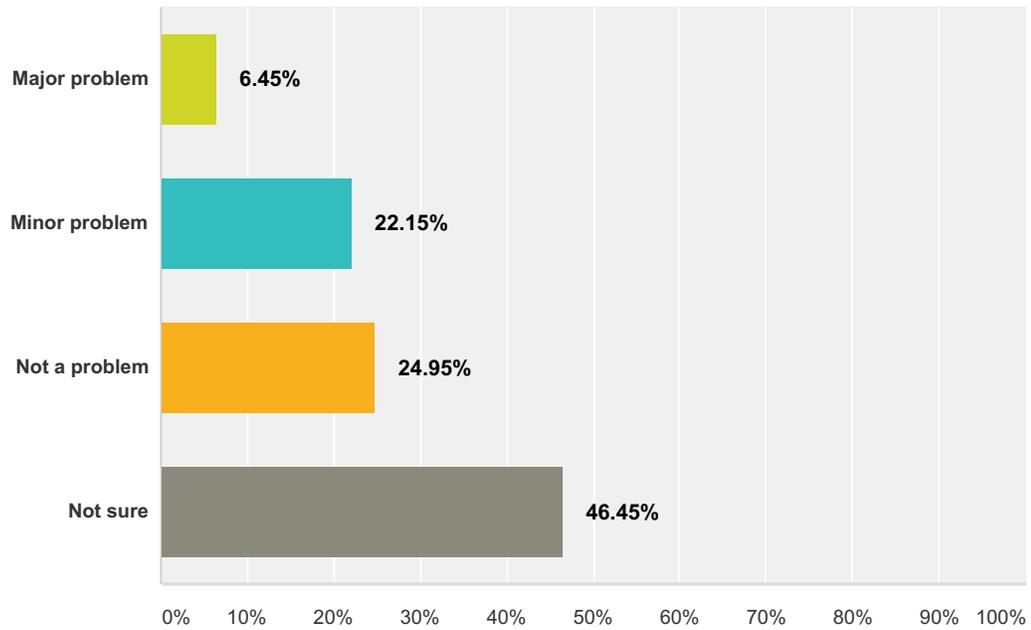
Answered: 464 Skipped: 70



Answer Choices	Responses
Major problem	1.94% 9
Minor problem	18.32% 85
Not a problem	50.00% 232
Not sure	29.74% 138
Total	464

Q26 Domestic violence

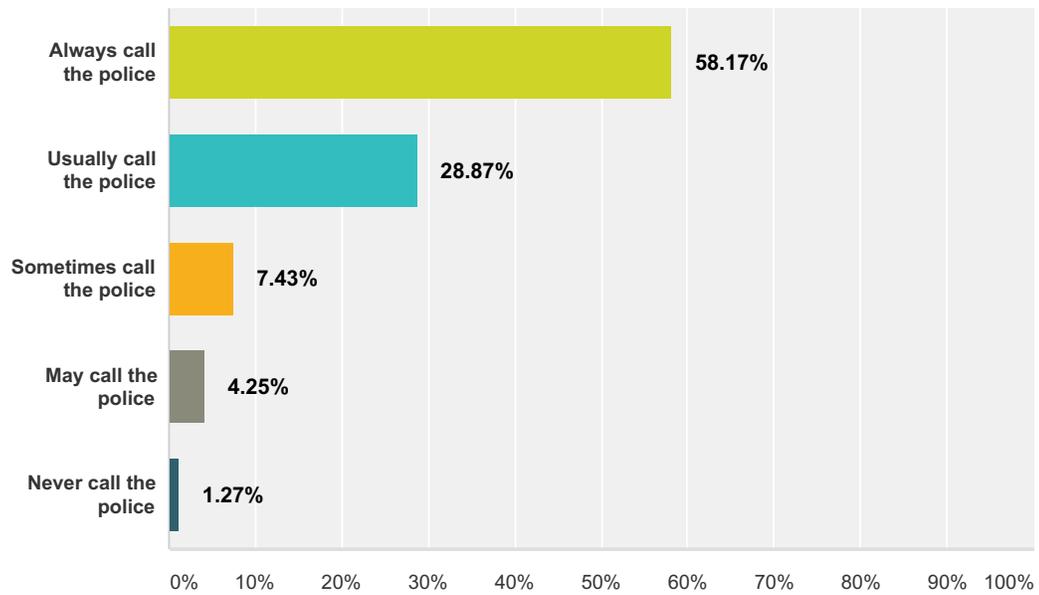
Answered: 465 Skipped: 69



Answer Choices	Responses
Major problem	6.45% 30
Minor problem	22.15% 103
Not a problem	24.95% 116
Not sure	46.45% 216
Total	465

Q27 If you saw any of the above crimes / activities being committed, would you:

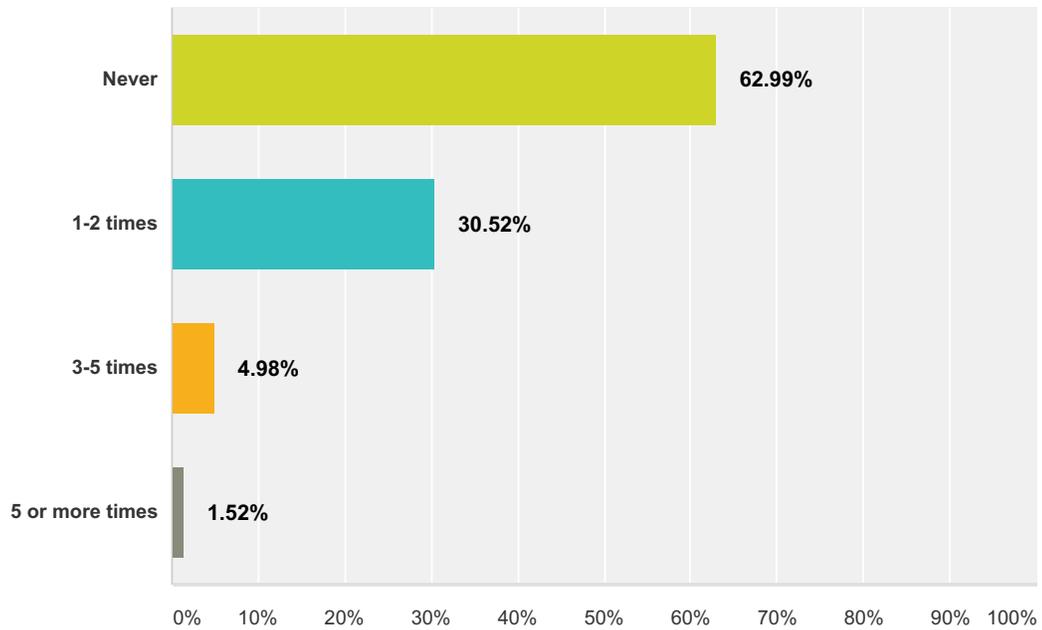
Answered: 471 Skipped: 63



Answer Choices	Responses	Count
Always call the police	58.17%	274
Usually call the police	28.87%	136
Sometimes call the police	7.43%	35
May call the police	4.25%	20
Never call the police	1.27%	6
Total		471

Q28 How often have you called the police about a problem in your neighborhood in the last year?

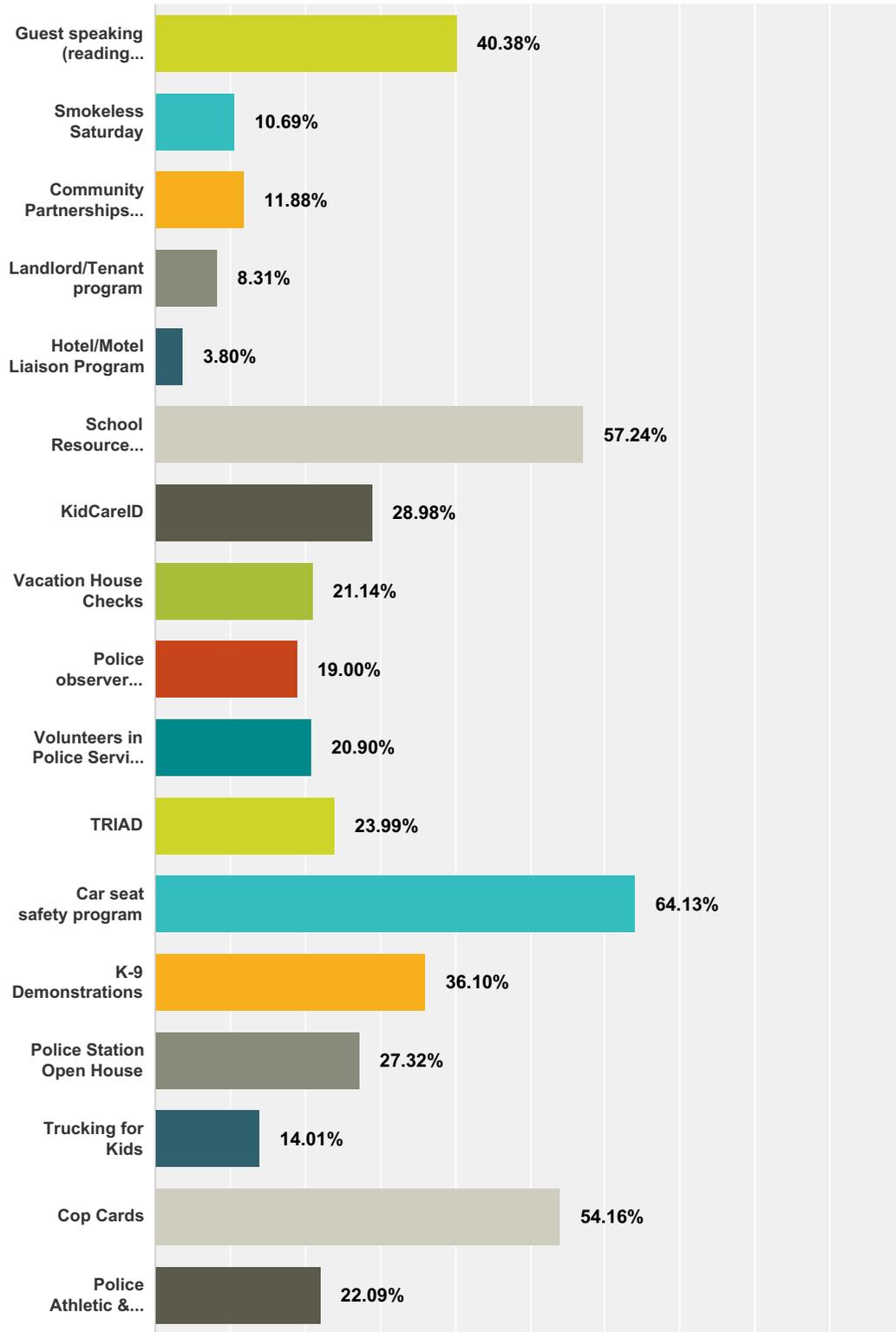
Answered: 462 Skipped: 72

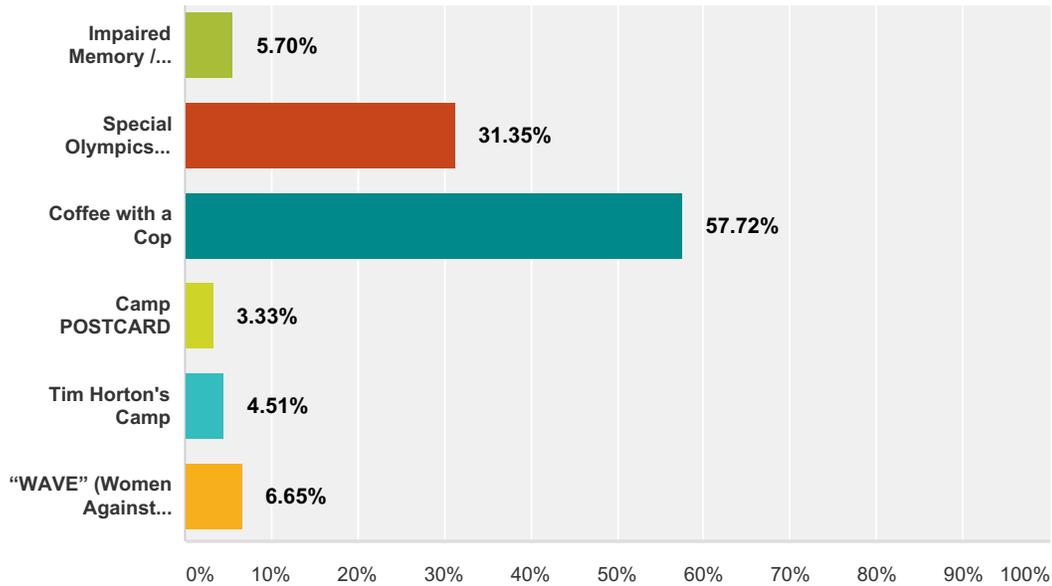


Answer Choices	Responses
Never	62.99% 291
1-2 times	30.52% 141
3-5 times	4.98% 23
5 or more times	1.52% 7
Total	462

Q29 The South Portland Police Department offers numerous community policing programs. Please select ALL of the following that you have heard about in the past.

Answered: 421 Skipped: 113





Answer Choices	Responses	
Guest speaking (reading programs, internet safety, drugs/alcohol awareness)	40.38%	170
Smokeless Saturday	10.69%	45
Community Partnerships for Protecting Children (CPPC)	11.88%	50
Landlord/Tenant program	8.31%	35
Hotel/Motel Liaison Program	3.80%	16
School Resource Officer(s)	57.24%	241
KidCareID	28.98%	122
Vacation House Checks	21.14%	89
Police observer program ("ride-a-longs")	19.00%	80
Volunteers in Police Service (VIPS)	20.90%	88
TRIAD	23.99%	101
Car seat safety program	64.13%	270
K-9 Demonstrations	36.10%	152
Police Station Open House	27.32%	115
Trucking for Kids	14.01%	59
Cop Cards	54.16%	228
Police Athletic & Activities League (PAAL)	22.09%	93
Impaired Memory / Communication program	5.70%	24
Special Olympics activities (Cop on Top, Torch Run, Tip a Cop)	31.35%	132

Coffee with a Cop	57.72%	243
Camp POSTCARD	3.33%	14
Tim Horton's Camp	4.51%	19
"WAVE" (Women Against Violence & Exploitation) – Self Defense class	6.65%	28
Total Respondents: 421		

Q30 What other community policing programs would you like to see offered by the department?

Answered: 64 Skipped: 470

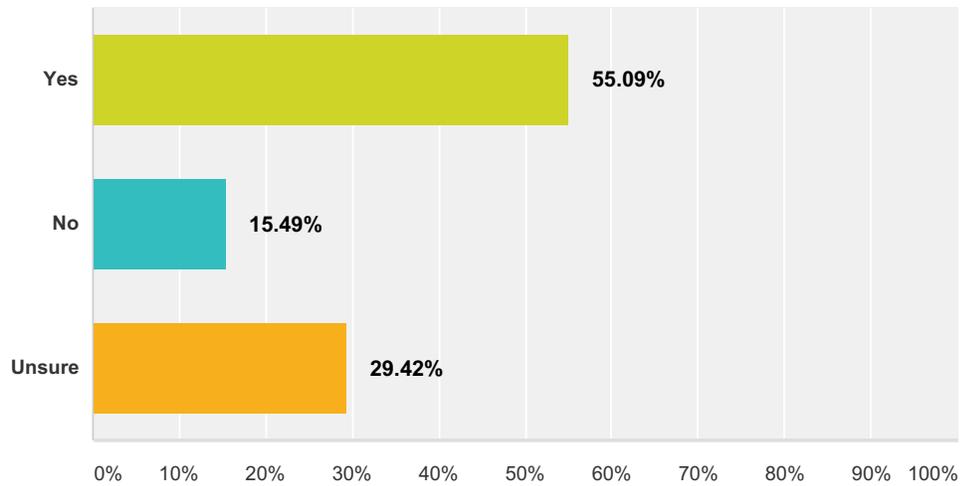
#	Responses	Date
1	Communities looking out for bicycle and pedestrian safety.	7/21/2014 10:17 AM
2	Ride along programs	7/4/2014 10:55 AM
3	Neighborhood Watch	6/22/2014 7:50 PM
4	The above list is fantastic (bravo), but I had no idea and I'm pretty active in my community. Please increase the publicity, and using the signs/billboard on Broadway near the bridge/Millcreek seem to always get my attention.	6/22/2014 9:04 AM
5	A city wide mailing that explains these programs and what they are-I had no idea you offered so much! Also I think you left off the drug take back program i have seen on the flashing signs-that to me is so important	6/21/2014 6:27 AM
6	na	6/20/2014 4:39 PM
7	Safety patrols of the Greenbelt, Mill Creek, Hinkley Park and other urban park areas. Community education on driving safely through neighborhood areas. We live on Providence Ave, and people regularly drive at speeds that are more appropriate for a main road like Broadway Ave.	6/20/2014 4:13 PM
8	Bully programs	6/19/2014 2:28 AM
9	I would like to see a program where Officers say "hello" and/or Wave or smile to all citizens they encounter and engage in conversations with citizens who wish to talk. Most people are far more likely to avoid upsetting (by breaking laws) officers who they feel are their neighbors/friends. Obviously, serious criminals will not respond to this treatment. But I'd be mortified if I had to face a friend, who was a cop, because I did something which I knew was wrong.	6/19/2014 1:54 AM
10	I've never heard of Wave ...I would love to take that class	6/18/2014 7:52 PM
11	I'd love the PD to start patrolling some other side streets. I live on Walnut Street and people speed up and down my street. We have a lot of kids, elderly and dogs in the neighborhood. We're powerless in stopping them.	6/18/2014 4:48 PM
12	Interactions with residents and more postings on Facebook about crimes happening in our neighborhood s . We might be able to assist if we're aware of specific issue's.	6/18/2014 11:59 AM
13	Why is marijuana not that bad?	6/18/2014 9:49 AM
14	Didn't know really any of the programs was going on above	6/18/2014 9:24 AM
15	Regular neighborhood patrolling on side streets, not just major roadways. Littering, speeding, and texting while driving are major daily occurrences on the dead-end side street I live on. Speed limit signs are also needed on side streets. People assume no signs=no limit. Not a safe area for children or pets.	6/18/2014 8:48 AM
16	Better patrol of Fishermans Point during summer nights.	6/18/2014 8:33 AM
17	Neighborhood awareness	6/18/2014 8:27 AM
18	Would like to see programs better advertised.	6/18/2014 8:23 AM
19	School visits for young kids to know you are "safe" people	6/18/2014 7:43 AM
20	A way to easily report people driving and texting, which is a HUGE problem in my neighborhood.	6/18/2014 7:40 AM
21	none	6/15/2014 6:40 PM
22	SPPD should be more proactive in supporting/engaging with community members experiencing a mental health crisis. Instead of just being reactive.	6/11/2014 7:15 AM
23	a patrol car stationed at Mill Creek or Tony's Donuts so you could drive to them and report what you saw. Not enough visibility or approachability.	6/7/2014 11:42 PM

24	A reserve program or fire police like Scarborough has	6/4/2014 1:25 PM
25	how to recognize drug-related activity in your neighborhood	5/30/2014 9:19 AM
26	I see "Police Station Open House" listed above. Is that like the Fire Department open house done during Fire Safety Week? If not, I'd like to see an event like that. If it is a similar event, I'd like for it to be better publicized.	5/22/2014 10:05 AM
27	Come check in at the Boys and Girls club play a game of pool let the kids get to know you. Our greatest resource is our youth in teen and young adult activity	5/20/2014 11:36 PM
28	More notifications regarding sexoffenders living in the city	5/20/2014 8:13 AM
29	Concealed weapons classes, gun safety classes.	5/19/2014 8:36 PM
30	Housing Authority police liaison. Housing Authority property on the corner of Gerry and Grandview has long been a nuisance property in my neighborhood	5/19/2014 8:02 PM
31	A officer representative assigned to each district....somebody who would be a public face for the police dept, who would tour neighbors, ask residents about issues their neighborhoods face, etc. - a liaison of sorts....	5/19/2014 10:54 AM
32	Child advocates	5/16/2014 1:18 PM
33	Responsible Biking and Walking	5/11/2014 6:24 PM
34	neighborhood "get to know your patrolman" meetings	5/11/2014 4:44 PM
35	I'd love to see a seminar or program about the unfairness of police and something educational involving a person's rights. It would send a stronger message that cops are friends. Not [REDACTED] with authority.	5/8/2014 7:30 PM
36	IF a person has problem in neighborhood would BE nice to have one police officer for that person so AS not to explain situations TO several one's. Calling senior citizens at times to see if they are alright OR checking on them. . The c.o.p.s. training WAS very educational.	5/8/2014 7:19 PM
37	Citizen's Police Academy	5/6/2014 10:14 AM
38	I would like to see a program against distracted driving (any form of distraction, not just texting an driving) Have speakers in schools, drivers ed programs and community events. Make this problem and its' victims known.	5/6/2014 9:55 AM
39	I think the list of programs is great, but would like to see more advertisements about them. I didn't know a majority of them existed. I would add Text a Tip.	5/6/2014 9:01 AM
40	Lately we have had a few people in south Portland trying to pick up our kids.... How can we make sure to be alerted? Some type of community watch communication board?	5/6/2014 5:14 AM
41	TRIAD raking/plowing or shoveling for the elderly	5/5/2014 11:38 PM
42	Can't think of any. I would like to know more about the programs already in place as I didn't know most of them existed.	5/5/2014 9:10 PM
43	Increased use of facebook to alert residents to issues (ie. Recent string of home break ins in rt. 77 neighborhoods) and tips for staying safe.	5/5/2014 8:45 PM
44	I would like to see more activism and encouragement of community activism regarding child predators.	5/5/2014 6:23 PM
45	Get more involved in students volunteering with the Police Department. The fire department does a great job on this but I believe the PD does little with it.	5/5/2014 12:07 PM
46	I did not realize there were so many! All of my suggestions for programs apparently already exist.	5/5/2014 11:22 AM
47	Bike patrol,foot patrol,neighborhood meetings	5/4/2014 6:32 PM
48	Perhaps just more awareness of all the things listed above.	5/4/2014 12:57 PM
49	while I am driving around town, I notice that there are some people who are a few months behind on their car registrations. Is there a way that the town can police these past registrations? If I have to register my cars, so should they. I can not assume that it is because they have no car insurance since that is an important need for car registration. I see cars with delinquent stickers throughout the town.	5/2/2014 10:30 PM
50	Teenage drug deterrent programs.	5/2/2014 9:25 PM
51	Find the truth about the Norton murder- you did it...	5/2/2014 8:00 PM
52	Self defense for women	5/2/2014 7:51 PM

53	None that I can think of, but I would like to hear more about the programs already offered.	5/2/2014 7:25 PM
54	Drug reporting	5/2/2014 7:23 PM
55	I would like a better chance to get to know our officers. Coffee with a cop is a great idea, however, I can't leave work to attend. A similar event would be more suitable at a time that most residents are out of work.	5/2/2014 7:13 PM
56	Doughnuts with Cops (I think you did that at Tony's once, love the idea! It's a great stereotype - and I think makes people realize that cops are friendly and are doing a job that keeps us all safe)	5/2/2014 7:12 PM
57	neighborhood watch organization	5/2/2014 1:25 PM
58	I would like to remind the police their mission is to protect and to serve. The latest propaganda on the facebook page is disturbing. The "us against them" attitude is very much out of line with the fundamental mission of the police.	5/1/2014 10:40 PM
59	Weak in domestic violence resources when it's not a spouse. No follow up. Need to use crisis intervention resource to support public.	5/1/2014 9:13 PM
60	I would like to see the MRAP be painted by school children and repurposed as public art. This is no joke. It will send a message that our police force is more committed to community policing than militarization.	5/1/2014 8:47 PM
61	Welcome to the community introduction to new property owners.	5/1/2014 7:48 PM
62	More bicycle patrols.	5/1/2014 7:32 PM
63	like the anonymous facebook tip program	5/1/2014 6:53 PM
64	Front desk personnel 24 hrs a day 7 days a week, eliminating this service hurt public relations. Why would an organization attempting to create a positive Community/Police relationship do this?	5/1/2014 6:47 PM

Q31 Do you believe South Portland should have School Resource Officers assigned to the Middle Schools?

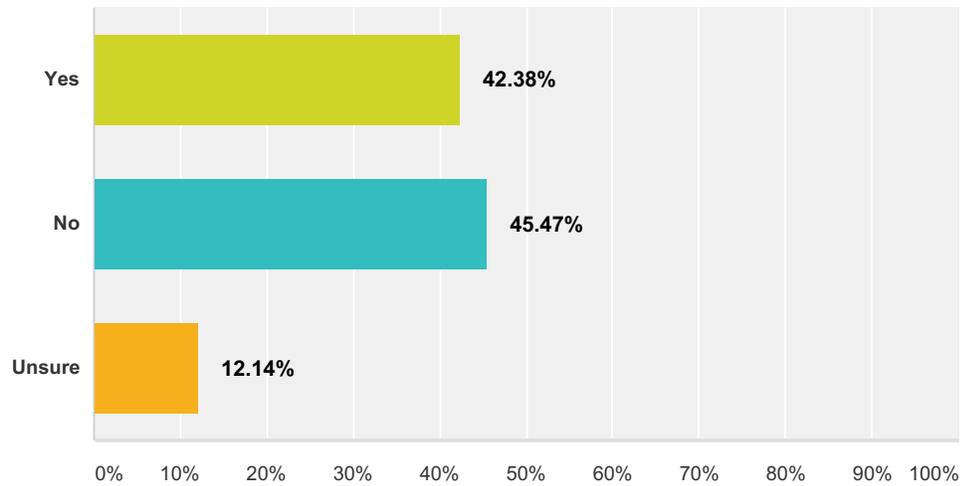
Answered: 452 Skipped: 82



Answer Choices	Responses	Count
Yes	55.09%	249
No	15.49%	70
Unsure	29.42%	133
Total		452

Q32 Do you support the legalization of marijuana in Maine / South Portland for people 21 years of age and older?

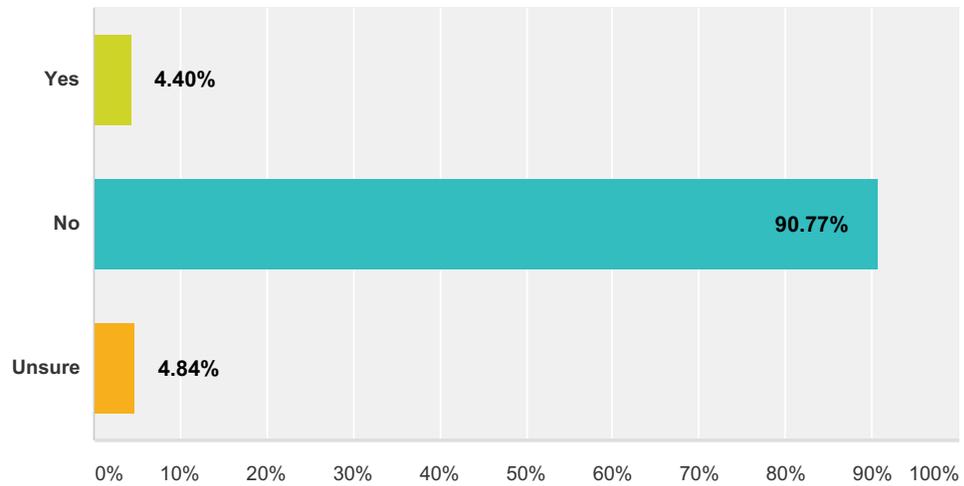
Answered: 453 Skipped: 81



Answer Choices	Responses	Count
Yes	42.38%	192
No	45.47%	206
Unsure	12.14%	55
Total		453

Q33 Do you support the legalization of marijuana in Maine / South Portland for people under the age of 21?

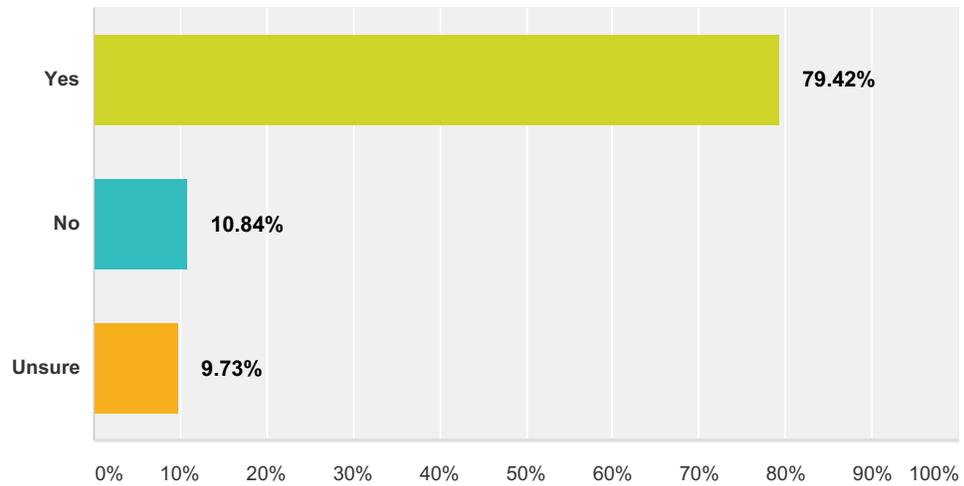
Answered: 455 Skipped: 79



Answer Choices	Responses	Count
Yes	4.40%	20
No	90.77%	413
Unsure	4.84%	22
Total		455

Q34 Do you agree with the use of video surveillance of public areas to prevent, deter and / or help solve criminal activity?

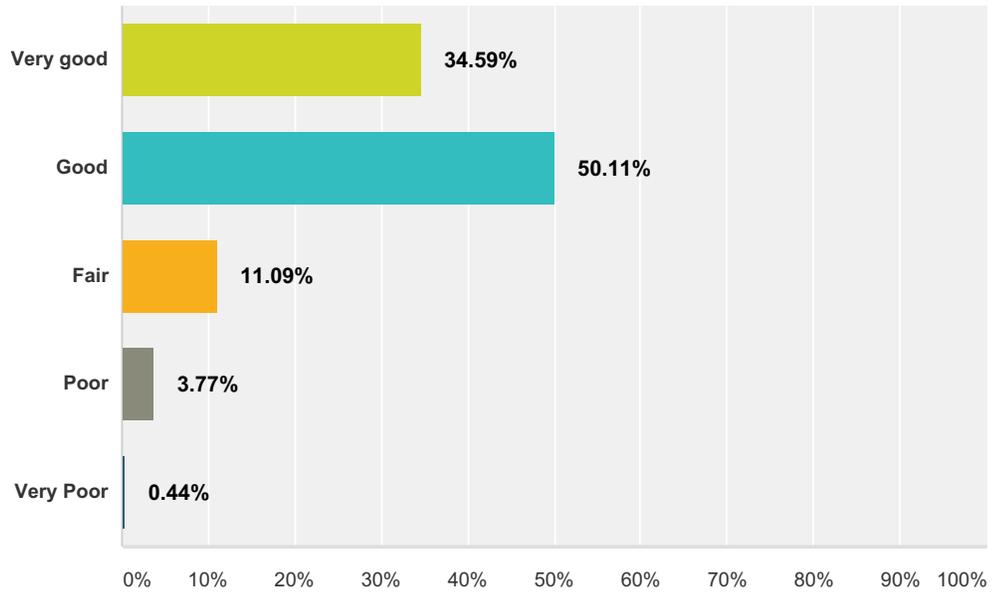
Answered: 452 Skipped: 82



Answer Choices	Responses	Count
Yes	79.42%	359
No	10.84%	49
Unsure	9.73%	44
Total		452

Q35 Overall, how do you feel the police department is doing in serving the community and addressing your neighborhood's concerns?

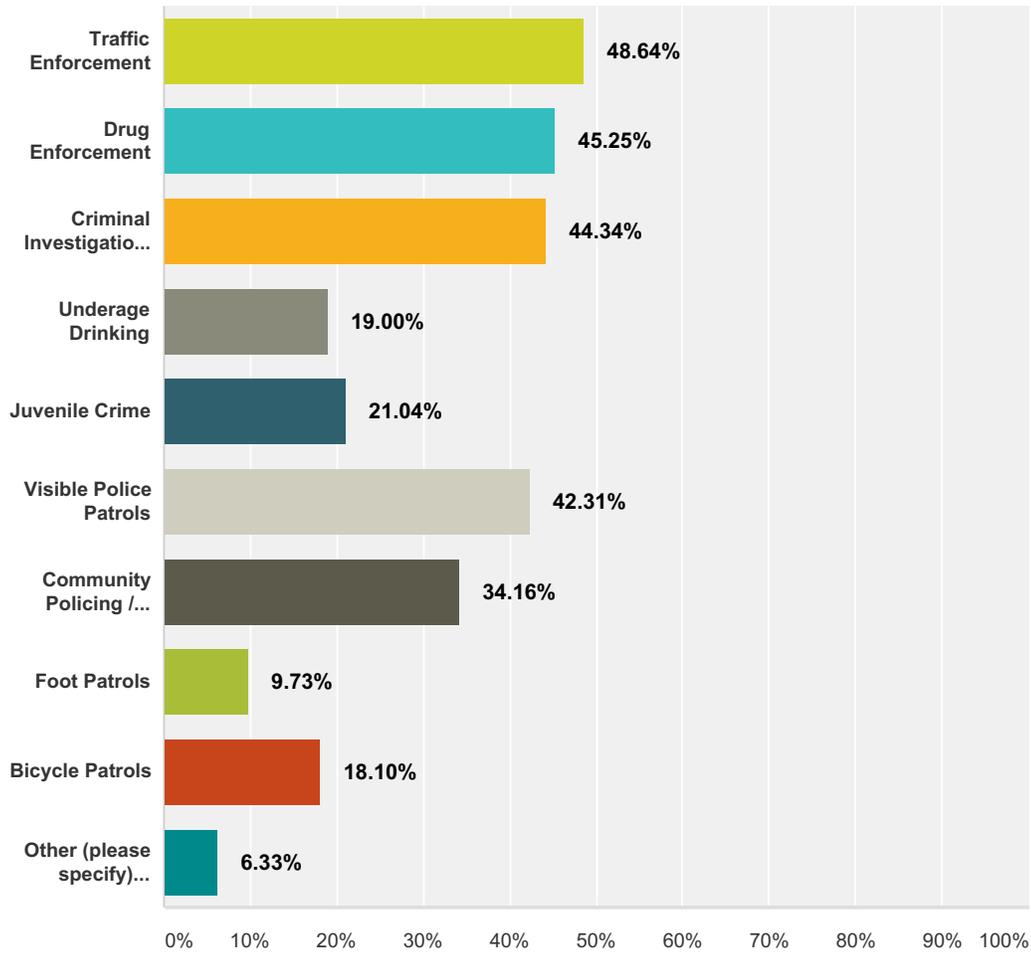
Answered: 451 Skipped: 83



Answer Choices	Responses	Count
Very good	34.59%	156
Good	50.11%	226
Fair	11.09%	50
Poor	3.77%	17
Very Poor	0.44%	2
Total		451

Q36 What would you like to see the South Portland Police Department focus its resources on? (Please check your top THREE priorities):

Answered: 442 Skipped: 92



Answer Choices	Responses
Traffic Enforcement	48.64% 215
Drug Enforcement	45.25% 200
Criminal Investigations and Prosecution of suspects	44.34% 196
Underage Drinking	19.00% 84
Juvenile Crime	21.04% 93
Visible Police Patrols	42.31% 187
Community Policing / Engagement	34.16% 151
Foot Patrols	9.73% 43

Bicycle Patrols	18.10%	80
Other (please specify) (leave dialogue box open for elaboration)	6.33%	28
Total Respondents: 442		

Q37 Please use the space below to inform us of ANY comments, recommendations, concerns, commendations or complaints you may want to bring to the attention of the Chief of Police

Answered: 158 Skipped: 376

#	Responses	Date
1	i have been targeted by sppd since i was in middle school; i would like for the racism to stop, Id like to be able to be in the community and not feel targeted because of my race. there has been MANY occasions where i have been pulled over for "looking suspicious" and been (unlawfully) searched and nothing was ever found, I know nothing will be done about this because I am of color but I am sick and tired of the harassment.	1/23/2015 8:44 PM
2	Officer [REDACTED] has responded to a few calls at my home and all we've gotten is disrespect, total lack of compassion, and insulting. There has definitely been discrimination against us. I've contacted the lieutenant about officer [REDACTED] and he should memorize the mission statement that is outlined on your home page. I have respect for the officers at SPPD but it's hard to have respect for an officer who has overstepped his authority by treating people badly and being extremely indignant. By [REDACTED] we were treated with no compassion, no dignity, no respect, and as victims of a crime been made to feel like the criminal	10/11/2014 7:26 PM
3	I would like to see more engagement from the department re: animal control. Our neighborhood has a significant problem with loud/barking dogs and there does not seem to be anyone willing to help.	8/18/2014 9:39 AM
4	I'm very very concerned about the veterans bridge/rt 1 entry into Portland. There is a high volume of pedestrian traffic there and a lot of people speeding and ignoring the pedestrian crossing. This feels unsafe in a car/bike/on foot. Dan Stewart from the DOT should be looking into this intersection, but I feel that we might be able to do more police traffic enforcement on the So Portland side of that bridge.	7/21/2014 10:20 AM
5	The term "public safety" is increasingly being used in formal statements and interviews. I find this terminology to be fear based and manipulative. It creates a divide between the police and the general public.	7/4/2014 11:02 AM
6	feel that the res. officer at high school is not always attentive to what's going on there	6/27/2014 6:57 PM
7	I believe there used to be four police officers in the city at any given time. If this has not been increased then it needs to be.	6/25/2014 7:10 PM
8	Speeding is rampant in our area on neighborhood side streets.	6/25/2014 8:48 AM
9	Thank you for everything you do for South Portland everyday! We are fortunate to have such a great police force!	6/23/2014 9:11 PM
10	I feel the South Portland Police Department is OUTSTANDING!!! Recently I had to call 911 to report what I thought was a fist fight in the woods behind my house. The police were there within minutes and took care of the situation and then came back to me and told me what was going on. They were professional and courteous and all in all I feel very safe in South Portland.	6/23/2014 8:53 AM
11	Traffic enforcement such as running red lights, driving under the influence of alcohol or drugs and texting.	6/22/2014 7:58 PM
12	I live on Braeburn street and the traffic coming off Westbrook street is going way too fast on a small residential street. I offer the use of my driveway to use as speed traps to slow people down.	6/22/2014 7:20 PM
13	I think we have a wonderful, professional, and proactive police department, and we are very lucky in that respect. The fact that this survey is offered is proof of that. I had no idea so many programs were offered, so perhaps more focus toward publicity would be helpful. I think any program that allows citizens (especially children and young people) to interact in person with police offers in a positive setting benefits everyone. I am a big proponent of our police force and would be happy to help in any way that I can. I love the idea of the ride-along and would be very interested in that. Many thanks for your interest in our thoughts, Carla [REDACTED] Preble Street	6/22/2014 9:48 AM
14	A nice city to live in.	6/21/2014 2:55 PM
15	Your department does a fine job and is well respected across the State. Now if your officers could just get out of the cars a little more and get to know our neighborhood	6/21/2014 6:29 AM

16	Police Officers should treat all people the same. No special treatment for those who are up high in society!!!	6/20/2014 10:16 PM
17	Tough line for police between being community members and law enforcement. Would like to see officers being more helpful to community and less abrasive	6/20/2014 8:15 PM
18	The hotels on Main Street, laundry mat and along with Dunkin donuts and 7-11 also Irving and Mobil should have police presance way more often than they are seen.	6/20/2014 8:08 PM
19	Would like more patrols in Thornton Heights (train track side) neighborhood - it sometimes feels unsafe -break ins and drug activity	6/20/2014 7:51 PM
20	I think the S.P police department does a great job!	6/20/2014 4:41 PM
21	The main problem we have is speeding on Deake St. It's terrible! Also, people park on the corner of Deake and Preble, and if you turn in on Deake when someone is coming up Preble, three cars are abreast. It won't be long before there's a crash. I wish it were illegal to park on that corner. It's a danger for the cars and people!	6/20/2014 4:40 PM
22	I am very frustrated with the speeding on Highland Ave by Brown School. I just keep thinking someone is really going to get hurt! Even city workers speed here!- I also think that other school zones are confusing. There's never any kids on Broadway by Skillin- why is this a school zone? and Evans? I believe it makes people pay less attention to real situations.	6/20/2014 3:41 PM
23	There are some folks in my neighborhood who let their dogs roam free in the early morning hours.	6/20/2014 2:40 PM
24	I have had several interactions with the school resource officer and I felt frustrated, not listened to and not taken seriously	6/19/2014 2:31 AM
25	I would like to see the Community Policing initiatives expanded. No one wants to disappoint someone they know, respect or whom they have a working relationship. Let's break down the "Them vs. Us" mentality that is so common in larger urban Police forces. When people know the Police Officers in their community, they are far more likely to avoid committing acts that will put them at odds with the people who they respect and/or believe are their friends/neighbors. (ex: I'd feel bad if I received a speeding ticket. I'd feel even worse, if I knew the officer and felt that I had disappointing him/her by not being responsible and law abiding.) I know it sounds silly, but I call it the "Andy Griffith" Factor, and I think that it is far more effective than it is given credit.	6/19/2014 2:05 AM
26	I would call you guys more about the break ins of motor vehicles/ residential homes if I thought you would be any use. Most of the time the officer shows up with a dumb look on their face. Awesome to see [REDACTED] stop every high school girl though, (most likely for something like a seat belt) makes me feel safer about our town.	6/18/2014 11:39 PM
27	Cole st apartments	6/18/2014 7:56 PM
28	We had a possible child abduction attempt in our neighborhood. Trusting the moms in our community and their judgement of the situation I have concerns with the lack of notification to the general community. I understand that there are procedures in place but the entire situation has me approaching walks to and from school a little more cautiously with my children. So although I do feel safe I have lost some if my trust in other adults that I don't know. This may be a good thing-but I would have loved to see more follow up on the case. Not even sure if it was a case given no license plate number was seen.	6/18/2014 7:37 PM
29	Get the city to put in raised crosswalks on the side streets in Meeting House Hill to curb speeding. Also, I'd love to see them pay more attention to the cyclists who seem to completely ignore the traffic laws. They ride in the middle of the road, run stop lights and signs and generally add indifferent to the laws and very disrespectful to drivers.	6/18/2014 4:49 PM
30	Speeding on Main street in the Sunset Park aea.	6/18/2014 10:09 AM
31	During a power outage, I came to the So. Port. Police lobby and no one was there. I sat down in an adjacent conference room, made myself at home, looked through the phone book ironically enough attempting to call the So. Port Police. Also, I've reported things to animal control in the past. His voice mail recently was full, I haven't heard back from him on a few other calls I've placed about roaming dogs in our neighborhood.	6/18/2014 10:05 AM
32	None of your patrol men care about marijuana at all why is it not legalized yet	6/18/2014 9:50 AM
33	None at this time	6/18/2014 9:26 AM

34	Cash Corner needs more patrolling for constant red-light running from Broadway to Main Street Southbound. Side streets also need patrolling for speeding. Visible parked police cars on Broadway puts drivers only temporarily on their best behavior. Police and DOT should work together to place signs and adjust traffic light timing to minimize potential violations and accidents. One major intersection light only allows 5 seconds to pass through, while another is at least a 2-minute wait between green lights. This obviously leads to red-light-running and accidents.	6/18/2014 9:02 AM
35	Again, summer night patrols of Fishermans Point.	6/18/2014 8:36 AM
36	I believe that you need more officers on each shift. I believe there should be an officer on the front desk and 8 to 10 on the road each shift.	6/18/2014 8:27 AM
37	See number 37.	6/18/2014 8:27 AM
38	The only area of the city I am uncomfortable in after dark is the red bank area and the irving station across from the area. I see patrols every time I leave the house and feel safe elsewhere but rarely see patrols on that side of town.	6/18/2014 8:02 AM
39	The motels located on Main Street. Always trouble, always people coming in and out. Makes for an uneasy neighborhood	6/18/2014 7:48 AM
40	Cell Phone usage is climbing. Please pass the NO cell phone usage while driving.	6/18/2014 7:47 AM
41	Speed bumps in Wescott rd. Cars speed right up the hill regardless of little kis playing or a school zone.	6/18/2014 7:45 AM
42	The texting while driving is a real problem in ferry village. I sat on broadway one day in front of ananias and noticed that 1 out of every 3 drivers had his or her head down staring at a phone. I am terrified for my children.	6/18/2014 7:43 AM
43	The SPPD does a great job! Thank you for keeping our community safe. One exception, Officer [REDACTED] is off [REDACTED] rocker. [REDACTED] completely exacerbated a situation and was rude and unprofessional. I did not base this survey on [REDACTED] though...	6/18/2014 7:42 AM
44	Love my neighborhood! Thank you for keeping it safe. I would really like to see the Police enforce the helmet law. I see kids everyday riding around without helmets. I realize this has to come from parent's too,	6/18/2014 7:37 AM
45	Don't like unfriendly black police cars.	6/15/2014 6:44 PM
46	Had a large amount of jewelry stolen from my home a few years ago. Reported it to the police, they didn't do much. If they had checked with area pawn shops I probably would have had my items returned. I found out on my own who had stolen the items and where they were pawned. Police department did absolutely nothing to assist me.	6/14/2014 2:15 AM
47	For he past 5 years I have witnessed an increase in traffic infractions at Evans/Highland and Evans/Nutter. Speeding, running stop signs, squealing tires, honking horns and truck traffic in violation of the restricted time frame. This has lead to a decrease in the quality of life in this neighborhood. The majority of these actions occur during commuter hours. I have not seen much of a SPPD presence in these areas beyond just passing through.	6/11/2014 7:28 AM
48	I think the SPPD does an outstanding job for our city. I would like to see more officers on each shift, and believe the City should allocate more funds to the department, even if that means there is a tax increase.	6/10/2014 4:52 PM
49	I think the South Portland Police do a great job. I had contact with them more than 5 years ago and was pleased with their responsiveness. I like how visible they are in the community.	6/9/2014 12:29 PM
50	The high school has a lot of drugs and other things happening that i feel arent being dealt with in a positive way.	6/8/2014 9:48 PM
51	Please place a monitor speed sign n upper Preble St., from the Cottage Rd end to the Square.	6/7/2014 11:50 PM
52	End of High Street by Coast Guard,people park and leave trash on street and beach area. They also sleep there when it turns to warm weather. I would like to see lighting and more police patrols	6/7/2014 5:34 AM
53	People on Broadway constantly run the red light at the Broadway/Mussey St. intersection. One has to very cautiously proceed when coming out of Mussey on a green light.	6/6/2014 10:18 PM
54	Too many resources are spent on administration. More should be done for 'beat' policing.	6/6/2014 8:18 PM
55	Instead of road works, officers, at the appropriate times, should be monitoring school crossings and buses to ensure children and teenagers get to school safely. This does not mean the officer has to "run the crossing or bus" but to make some checks during the school opening and closing times to ensure things are as they should be.	6/6/2014 3:53 PM
56	Highland Ave. crosswalk to Wainwright fields, ignored a lot!	6/4/2014 5:53 PM

57	In my neighborhood there is a problem with cars going down some of the smaller streets at high rates of speed. We have put up slow children signs and it doesn't do any good. We have asked for speed bumps and got no response. Our children ride their bikes and play in some of these streets. On day they are going to get hurt by a speeding car	6/4/2014 11:41 AM
58	It's nice to see the officers always around! The more I see them drive by my house the safer I feel. Thanks for everything!	6/3/2014 8:34 PM
59	I appreciate how visible officers are - I often see at least one officer during my commutes.	5/27/2014 6:40 AM
60	I would like to see Drugs and Traffic Speed made more of a priority. Could the department hire a speed enforcement officer that might not be a full police officer..	5/25/2014 10:17 AM
61	I'm glad you continue to patrol the cemetery and watch for speeding drivers on Lincoln Street. I think it is beneficial to the neighborhood. Thanks!	5/22/2014 10:09 AM
62	I live on Harriet St which is a small st near a dead end between 2 cut throughs to Mussey St. We have many children in the neighborhood and there are constantly cars going over the 25 MPH primarily on weekends. Our neighbors and I call and sometimes we get a temporary speed bump and our children are safe for that time, and then it's gone and things go back to the way they were. What can we do about getting a speed bump such as the one o Mussey St. Installed on our road. This is a major problem for us, and feel like we're not making any head way. If the argument is because of Plow trucks in the winter, then please plow our road better, because it's barely plowed as it is, so I do not accept that as an excuse. Especially when there's one on the next street over. People use our street to bypass that speed bump, and it's getting a little ridiculous frankly.	5/20/2014 4:02 PM
63	We see police so little in my neighborhood I wonder who did what when I see them Ridgeland ave or they sit at the empty church parking lot is it a break or looking for someone that's they only time they are in this neighborhood anymore	5/20/2014 8:17 AM
64	I live near the Route 1 and Westbrook Street intersection. The hotels are used for long term housing, which attracts transients and drug users, which makes myself, and my fellow residents extremely nervous. The areas around the hotels are known spots, for buying and selling drugs, and the check cashing spot and pawn shop only make things worse.	5/20/2014 7:00 AM
65	The speeding on Highland Ave is extremely dangerous. I have never seen anyone stopped and have lived here for over 10 years.	5/20/2014 6:24 AM
66	beef up patrols in Thornton Heights	5/19/2014 8:04 PM
67	You guys have the sharpest looking cars in the area.	5/19/2014 6:28 PM
68	Lately, the officers I have been in contact with have been very polite, as I have nothing to hide with no criminal record. The ONE time I was pulled over and given a ticket, I was yelled at by the officer and made to feel very small, and treated generally like garbage. This was 4 years ago, and it was brought to my attention (talking to other officers after the incident) that the officer in question was known for that behavior, and nothing is ever done about it. Luckily, I haven't had any run ins with that particular officer since then.	5/19/2014 2:51 PM
69	Running of red lights and blocking of intersections (specifically Cottage and Broadway) are major traffic issues. They need to be addressed.	5/19/2014 1:16 PM
70	A couple years ago I was house sitting for my dad, and had my brother over to watch football. He ended up getting really drunk and belligerent, but I was reluctant to call the cops because I didn't want him to be arrested. When I finally did call, the officers who responded had dispatch call a cab and waited until it showed up. In my dealings with the SPPD I've always felt they are primarily interested in keeping the peace. Thank you!	5/19/2014 11:48 AM
71	I live off Broadway, so my travel is heavily affected by SMCC traffic. In watching the operators of vehicles going to/coming from the school, AT THE VERY LEAST, 50% of them are texting while driving. I would say this estimate is borne out by the number of accidents I am noticing, which seem to take place at least daily during the school year. I think it's time for a set of sting operations, not unlike the operations that go on to stop the sale of alcohol to those under the age of 21. It will not be long before someone is killed on Broadway due to the texting and driving issue. And if it can be a source of income - through the issuing of tickets - for the SoPo PD, all the better. In all other ways, I am proud of the job our PD does. It's a great organization!	5/19/2014 11:14 AM

72	Many residents of the Pleasantdale area feel that the police dept. does not 'care' about the area due to the high numbers of lower income/Mainecare families. Many 'lower income families' are hardworking people trying to raise their families right, and a few 'bad apples' in the area give everyone a bad reputation. These law abiding citizens feel that the police dept does not respond quickly to calls in this area (if they arrive at all!), and more than once, when people have complained to responding officers, they (myself included) have been told "Well, look at the neighborhood you live in." Our neighborhoods would be better if we had more police support, and less negative attitude about our socioeconomic circumstances.	5/19/2014 11:03 AM
73	I find our neighborhood in SoPo to be very safe and child-friendly. Over the past year there have been 2 domestic violence issues on our street and I appreciate knowing that the police have been there to manage the situations. It is very reassuring. My only issue is with speeding on Cottage Road. My 3 small kids and I often try to cross Cottage at the crosswalk between DiPietro's and Cumberland Farms gas station. It is not uncommon for one car to stop but then have a car behind the stopped car (assume that the stopped car is waiting to turn) go around the stopped car and have to stop short right just in front of us. It's a little terrifying b/c I can't move fast with the 3 kids. There is also A LOT of speeding. Would it be possible to put a flashing light crosswalk there? A lot of kids cross the street there to go to the playground or Small School. Only other thought is that I don't feel safe on the greenbelt before sunrise or after sunset but recognize that it is probably not feasible to police such a secluded long path. Also, was thrilled to see the department advocating for Medicaid expansion but disappointed about the focus on 'welfare fraud' (which, as compared to other issues in Maine, is a very very small problem). Thanks for all that you do!	5/19/2014 11:03 AM
74	You honestly need to keep a better eye on your officers I've had issues with a certain [REDACTED] cop that plays favorites when I was a victim of a domestic violence [REDACTED] was all buddy buddy with my abuser and told me I was wrong. Never did anything to them just let them go after [REDACTED] had beaten the crap out of me and threatened my life.	5/19/2014 10:48 AM
75	It is very difficult to find a way to speak to or ask advice of a police officer.No human is ever in the lobby of the police department.Messages are not always returned or even acknowledged.	5/17/2014 5:09 PM
76	Excellent!	5/16/2014 1:22 PM
77	What was not mentioned in questions 13-27 was a problem of noise... We live near a house that set off fireworks and guns (at all times of the year) sometimes late at night.	5/16/2014 9:59 AM
78	policecar patrols non-existent in my area - -Bonnybank Terrace	5/15/2014 4:35 PM
79	Arrived at police station approx. 8:00, The front desk was not manned, It was difficult to find someone to talk to. I think we need to do everything possible to keep marijuana from becoming legal in So Port and the state of Maine through citizen education youth and adult.	5/15/2014 3:32 PM
80	Not enough enforcement of texting while behind the wheel.	5/15/2014 2:48 PM
81	due to the increased construction on main st the traffic on keswick rd has increased considerably and residents are frequently parking on both sides of the street creating a hazardous situation. I see officers watching the traffic on westbrook st but when the traffic leaves westbrook st into the keswick wythburn neighborhood it seems there is no police presence and there is more speeding and consistent passing of stop signs. this area has at least as much and possibly more foot traffic than westbrook st, especially going to the schools. I would like to see more neighborhood police presence and some more attention getting signage Thank you	5/15/2014 8:52 AM
82	There is a lot of police patrol which is good	5/12/2014 6:59 PM
83	Bikers and walkers should take their share of responsibility for their safety by wearing light or reflective clothing at dusk. Too many are dressed in black or dark colors as they walk or ride after dusk, making it difficult for drivers to see them at a distance.	5/11/2014 6:29 PM
84	I'd love to see you do something about very loud motorcycles in the neighborhood and speeders blowing through the stop signs in Country Gardens (Coach Road/Sandy Hill Road being used as a shortcut) - kids play in/near the street all the time! Are speed bumps possible here?	5/11/2014 4:49 PM
85	I would like to see more traffic enforcement on main street, Rte 1 between Union St abd Rumery RD.this location is nothing but a drag strip for both cars and motorcycles,especillay on weekends	5/11/2014 4:04 PM
86	Motorcycle mufflers! They are just too loud!	5/11/2014 4:01 PM
87	When people are allowed to get away with basic traffic violations, it gives a message that civility and law aren't important in a community. If there isn't a baseline, illegal activity escalates. I'd like to see much more stringent enforcement of speed limits and stoplights/signs.	5/11/2014 9:26 AM
88	I commend you on the great relationship your department has with the city - thank you	5/9/2014 11:08 AM

89	Prostitution is a very big problem within the hotels along Main Street, as well as some other lodging establishments in S.P. And there are always drug related issues as well. We have seen a lot less activity in recent months but they still make their way into our hotels on a regular basis. The department has and is doing a good job keeping track of these people but constant check ups with the employees is always helpful and seems to be valuable to everyone.	5/8/2014 10:33 PM
90	It only takes one bad experience with a Police Officer to wipe away the good work of so many others on the force (I'm talking about the [REDACTED] Officer-RUDE RUDE RUDE--and offensive.)	5/8/2014 9:20 PM
91	I'd love to have it so all dash cams on all police vehicles were accessible to the public. Not live, obviously.	5/8/2014 7:34 PM
92	Comments above.	5/8/2014 7:29 PM
93	I have had limited interaction with the Police Department, but they seem to be doing a fine job from what I can tell. My two main concerns, as a parent in a residential neighborhood, are speeding (especially in school zones-- it's rampant and often the parents themselves), and also safety issues with kids (I see MANY kids riding bikes without helmets, very young kids wandering the neighborhood by themselves, etc.) We have several little girls on our street (ages 6 or 7) who wander around for HOURS and their parents don't know where they are. It worries me sick, and makes me angry. Not sure there's much you can do, but thought it was worth bringing attention. Thank you for the opportunity to provide input!	5/8/2014 7:21 PM
94	I know of two people who stopped at the lobby in crisis situations and had to leave due to nobody being there. And have you ever tried calling yourself? Good luck getting an actual person on the phone. You guys do a great job if/when we can actually get ahold of you.	5/8/2014 12:01 PM
95	I have been living here in South Portland for over 20 years and the change that I have notice down by the Ocean on High Street is disturbing to me. There is an access path for people to walk down by the ocean but in the last 5 years this path has been taken over by people that smoke, drink and do drugs. There trash is every where and it is a disgrace to the neighborhood and the environment. A cross has been set up and a fire pit. This is not a camping place or a cemetery for a few people. This is an access path for all residents of South Portland to enjoy. Nobody in the neighborhood feels safe going down there especially at night. It would be great if that access path would be posted and nobody would be allowed to take it over and claim it as there own space. It should be clean and tranquil for all to enjoy. Keep the ocean clean...don't let a few people make it a trash filled place. Thank you!	5/7/2014 8:43 AM
96	Cell phone use and texting has gotten way out of hand. Not sure what, but something needs to be done about it.	5/6/2014 1:20 PM
97	Popular intersections by the SMCC/Small School are driven through with disregard for their speed or the stop signs. Many children walk and play in those neighborhoods.	5/6/2014 10:17 AM
98	I think that distracted driving is a big problem, and should somehow be addressed. Maybe with a community program, speaking engagements or bring for the victims of distracted driving forward to share their stories with the public. The SPPD does do such a great job with what they do and with the community programs that they have.	5/6/2014 10:04 AM
99	You guys do a great job. I'm a single homeowner who lives and works in Area 4 and I feel safer when I see So Po police patrolling my neighborhood -- such a difference from downtown Portland (where I used to live). If I had any "wish list" items it would be to get some lighting on the green belt trail so we could use it safely at night---it's the one part of town I don't feel safe using on my own when it's dark; I'd also like better enforcement of traffic in the Ferry Village area. The SMCC-related traffic (and some of the industrial traffic like the oil trucks) is pretty intense at certain times of day and I see a lot of speed violations and close calls on crosswalks and in bike lanes during rush hours---and a HUGE number of the close call incidents are due to distracted drivers. I walk to work and as a pedestrian, I can see so many drivers on the phone...the drivers texting thing is especially bad with traffic coming from SMCC (checking messages after class?). Dangerous!	5/6/2014 8:31 AM
100	Just need more of you!	5/6/2014 5:15 AM
101	I feel that most people in this city do not care about school zones. I would like to see more work being done to get drivers to slow down or ticketed for it.	5/5/2014 9:11 PM
102	Keep up the great work!	5/5/2014 8:47 PM
103	The area at the end of High Street near the water is turning into a hang out/drinking area. Litter is gathering along the waterfront from people who loiter, drink, build fires etc. There are also, at times, cars that park (mostly kids) and sit there with their windows raised doing what could one only guess is drugs or drinking. Even in the winter, cars occasionally park near the Pump Station at all hours of the night. It has been a quiet, dead end neighborhood area near the Coast Guard Base that is, as of late, beginning to go south and we would like more Police interaction to possibly stop the area from turning into a hangout.	5/5/2014 8:21 PM

104	I understand that all citizens of Maine and South Portland have equal rights under the law and are innocent until proven guilty. But in my admittedly limited experience with the South Portland police station, I have found that there is a tendency to be so cautious not to violate alleged perpetrator's rights that the victim's rights are minimized, ignored, or belittled. This has happened not only with recent reports of child predators, but also with a car crash i was in. The other driver was indisputably at fault, but even though were were physically AT the police station, no one gave her a field sobriety test, I was not permitted to get her name or address, she was not charged with being uninsured or driving without proof of insurance, and when I tried to track her down (so that I could get my car fixed), I was charged for the police report. This made an already unpleasant situation extremely upsetting and undermined my faith in the department to deal well with more important issues.	5/5/2014 6:30 PM
105	we have a continuous problem with neighbors on Stone Drive running their generator all day EVERY day no matter the weather. They also have loud parties and make a lot of noise on a regular basis. We call the police and nothing changes.	5/5/2014 6:03 PM
106	Cars speeding, especially on Broadway, Cottage, sawyer, and pilabury. Something needs to be with the reckless SMCC drivers!	5/5/2014 4:24 PM
107	I know the portland police department has ways to using texting for tips. Is there a way this can be brought into south portland?	5/5/2014 3:31 PM
108	c.c.w. course	5/5/2014 1:11 PM
109	I have called the police over the past year in regard to the tenants at 273 Ocean Street - noise, fireworks, violation of several ordinances. Neighbors have complained collectively--one had to move her bedroom to escape the noise though I don't know if anyone else has addressed issues with police. I went to the station last July to discuss ongoing concerns and the officer told me to deal with the issues on my own with the tenant--the police had visited the property earlier that week for a domestic issue and the cop is telling me I should just approach them on my own? (He said he went to high school with the guy and he really wasn't dangerous. SERIOUSLY, this is what he said to me!) I left the station in tears. It is the responsibility of the South Portland Police to KNOW and ENFORCE the laws and ordinances of South Portland (the majority of the officers are not aware of the Ordinances, I've had to tell them where to find them and the ordinance code numbers to generate interest in responding to an issue). Why am I paying taxes to pay the salaries of the police officers if they aren't doing their job and are essentially telling residents to self-police? Why would/should I bother to contact police in regard to suspected drug dealing within school limits or speeding through school zones if response time/interest is void? I live on a busy road, I'm concerned about the welfare of my family, neighbors and neighborhood and it would be nice to believe the police are concerned with making South Portland a safe and nice place to live as well.	5/5/2014 12:21 PM
110	I strongly support the SPPD and everything they do but have had a couple run ins with officers that did not handle the situation properly. I am an outdoorsman. I hunt and fish a lot and usually have a gun and a pole in the car at all times. I was pulled over for not have a seat belt on and had a pistol in the front seat in the open like it suppose to be. I was harassed about being the owner of the gun and that I must get the guy on the phone I bought it from. I did call and let the officer am to the old owner but was not happy in how he handled this. Also, he had another officer come when I was not doing anything suspicious or wrong. My point being, I understand there's a fine line when it comes to dealing with traffic stops when the driver has a firearm in the vehical, but their should be some protocol. I've been pulled over before by Officer [REDACTED] and the old Sargent [REDACTED] and there were no problems. The firearm was just removed from the vehical while the officers did what they didn't to do. Thank you	5/5/2014 12:14 PM
111	I came from Waldoboro and feel safe in SoPo then I did there, thank you for your service!	5/5/2014 11:43 AM
112	The speed of traffic on outer Highland Ave. There needs to be a flashing light near the crosswalk at Gary Maietta Drive/ Highland Ave.	5/5/2014 11:42 AM
113	I moved to Portland from NYC, and to S Portland from Portland. S Portland is the first place I have ever lived where I would never hesitate to call the police. Your officers are always so professional, non-threatening, and helpful. I am very thankful to live in a community where I feel safe. You have a very hard job, thank you for doing it so well.	5/5/2014 11:28 AM
114	A call to your dispatch center was handled poorly. They had my address and name wrong. I am not confident if I called in a dire emergency that they would be able to handle the call in an emergent time frame as they have little to no knowledge of our city. If the data doesn't appear on the screen they don't seem to have the capacity to take it from you, even after 3 calls to them.	5/5/2014 11:19 AM
115	I think the SPPD does a great job. I am a lifelong SP resident and am proud of the job the police officers do. Keep up the good work--and thank you!	5/5/2014 9:35 AM

116	I would like to see the helmet laws being enforced. I see kids riding skate boards and bikes without helmets most every day in the Spring, summer and Fall. I have seen Police near places where kids are not wearing helmets but I have never seen them tickets or talk with kids about not wearing helmets. So many kids in my neighborhood are weaving in and out of side streets without regard to traffic. It would be great if there were more attention paid to this issue. Ultimately it is up to the parents to make sure their kids are wearing helmets. it is up to the Police to enforce this law.	5/5/2014 9:18 AM
117	Drivers driving too fast through our neighborhood - Barnstable -> Elderberry (*across from Wainwright). Being able to take a left turn onto Anthione from Mill Creek when no cars are coming (no red arrow for left turns)	5/4/2014 6:20 PM
118	When I stopped by to drop off papers there was NO ONE at the station. Someone from the fire side came over after about 15 minues of trying to raise someone. Police reception was out to lunch. So sign saying so and no backup. Unacceptable.	5/4/2014 5:35 PM
119	I love living in South Portland, the police department and officers do a nice job and I feel protected. My major concern is traffic, I live in a neighborhood where people drive WAY TO FAST. This time of year it is worse because of Little League season, heavier, faster traffic up and down New York Avenue. In my block alone there are 7 children under the age of 10 who play outside and the day is coming when one of them will be struck by a motor vehicle. I would love to see more of a police presence in my neighborhood in the early evening hours. Thank you for taking the time to read this.	5/4/2014 1:02 PM
120	Going to the police department and getting any attention or courtesy from the dispatches needs a lot of improvement	5/3/2014 7:34 PM
121	SPPD's involvement with social media (Facebook, etc) is a great way to engage a large segment of citizens and you've been doing an excellent job at this. Keep it up!	5/3/2014 7:16 AM
122	Overall, the Department does a great job. Wish there was someway to make people more patient and respectful of other drivers as well as the rules of the road. In today's day and age, people are way too impatient and do not obey traffic laws and/or rules of the road just because they do not want to wait. It is getting worse every day.	5/3/2014 6:43 AM
123	solve the traffic problem at Cash Corner and the Circle K exit on Broadway. ALWAYS a violation on a daily basis.	5/3/2014 5:49 AM
124	My contact has been with the [REDACTED] who has been: most professional; replying promptly; resolved the problem; and is accessible.	5/3/2014 12:29 AM
125	I have a thirteen year old son and being a single mom he has been walking down the wrong path misbehaving and showing disrespect to me and other people in his life as well as just not coming home from school I have gotten to know alot of the officer's and then have done an awesome job with him to name a few [REDACTED] officer [REDACTED] and [REDACTED].... I just wanted to take the time to say thankyou for them not really sure where he would be today without them taking time to talk with him and going that extra mile to care about my son...thank you again	5/2/2014 11:19 PM
126	I have great respect for South Portland PD and the few times I've interacted with officers have been mostly positive. There was one time that was very negative and still sticks in my mind. A few years ago, maybe 2011, my husband and I were having work done on our basement. The company needed the car moved out of the driveway so it was parked mostly on our yard but apparently, part of the car was on the side of the road. I didn't move the car back to the driveway because I mistakenly thought it was completely in our yard. At 4:40am, an officer knocked on our door like the house was on fire, woke me up and I went outside to meet him. He was very rude to me and spoke to me very disrespectfully. Neither my husband nor I have ever been in trouble with the law (we don't have so much as a speeding ticket) and we have been members in good standing of South Portland since we bought our home in 2000. I was very surprised and dismayed at his treatment of me. I did move the car as he requested and never, at any time, offered any resistance; it was an honest mistake and I was in the wrong. There was no need for him to be so rude. I didn't complain because I figured we all have bad days and I didn't want to make a fuss since no harm was done except perhaps my feelings. I will say though, that as a general rule, officers of the South Portland PD are excellent and I appreciate everything they do to make South Portland a great city to live in. Thank you.	5/2/2014 10:09 PM
127	I am proud of the SPPD. Excellent job!	5/2/2014 10:04 PM
128	I was involved in a stolen credit card number where a \$1000.00 was charged to my card from mostly on line purchases. While the money was covered by the credit card company, when I brought the info. to the SPPD I was more or less told not much could be done. Clothes were bought online and should have been delivered somewhere. I feel someone could have found the criminal. kind of discouraging.	5/2/2014 9:32 PM
129	[REDACTED] was a knowledgeable and kind resource to us during a protracted court case. We felt very fortunate to have him on our side!	5/2/2014 9:26 PM

130	You know what you did Ya puke... You are a poor excuse of a man, let alone a police officer...	5/2/2014 8:03 PM
131	I would like to see the police department assist in training seniors in the use of firearms for personal and residential protection. As an example, my wife has purchased a .22 but lacks proper instruction and experience with this firearm.	5/2/2014 7:51 PM
132	Drug sales out of neighborhood houses. In a different district my daughter had to sell her house and move due to this problem, no one dares to say anything about their neighbor.	5/2/2014 7:26 PM
133	Be friendly. Approach residents and reassure them that you have their backs. Pull someone over just to say that they matter. Think of ways to become a tighter knit community instead of everyone being to themselves. We hardly know our own neighbors anymore. We'd all benefit from comradery. I love this town! Let's teach someone to love it together...as one.	5/2/2014 7:22 PM
134	I've occasionally gone to the Police Dept lobby and it feels like no one is there. Would be nice to have a receptionist there. I'm not a big fan of having 911 calls go to another community for dispatch - would rather keep the calls in SP. I worry that in an emergency, it would take time to make a dispatcher understand that I'm in SP.	5/2/2014 7:19 PM
135	Broadway/Mussey Street Intersection: We live on Mussey Street and we cannot trust that when the light turns green that we will be safe--there are ALWAYS people running the red light on Broadway. The crosswalk signals have definitely helped--THANK YOU. But we also still witness crashes at that intersection regularly. With all the pedestrians around, can there be more heavy Broadway speed prevention? I always wonder where the cops are for these people who are criminally speeding and endangering all of us.	5/2/2014 7:12 PM
136	Very good and informative survey. Makes me more aware of what our local police are doing.	5/2/2014 6:48 PM
137	We need someone in the police lobby to answer questions, take complaints and addressing the needs of residents.	5/2/2014 6:36 PM
138	Would like to see the return of the street lighting in my neighborhood (Loveitts Field)	5/2/2014 4:29 PM
139	I would like to see a person at the front desk of the department's lobby. The few times I have been in the station in the past few years there has not been anyone there. It is very disconcerting. It gives one the feeling of being in an outpost as opposed to a police station. This is true during the day but particularly so at night. It does not lend itself to the feeling of safety, which is what one would expect when entering a police department. It is not a place to go when one feels threatened.	5/2/2014 1:52 PM
140	I would like to see more of a police presence on Wythburn Rd. as cars drive too fast down it and many children play in or near the road, also during the summer and on weekends I'd like to see more patrolling of the neighborhood after 11 pm, some neighbors have noisy bonfires and not sure how legal it is but wish they would be quiet after 11 and a police presence would likely help to enforce young people who do not quiet down after 11	5/2/2014 1:31 PM
141	When I did have to call 911 it took a good two minutes to get someone to answer the phone and when they did answer they had no idea of the area. Also, our neighborhood has a huge concern with the speed that cars are doing on our streets (McKinley) and it seems as though the police dept is not taking is seriously. My daughter almost got hit on her bike in front of our house last night and it's posted a 15mph. I don't want it to take a kid getting hurt for someone to take us seriously.	5/2/2014 12:13 PM
142	FIREWORKS!!!!!!! major problem in my neighborhood and nothing is ever done about it despite numerous calls to the SPPD	5/2/2014 11:27 AM
143	Please do not make the police department "militarized". Doing so will only serve to breed distrust and fear of the dept. In So. Ptld, there is no need to look or behave like big city departments.	5/2/2014 10:26 AM
144	Broadway needs more police presence during arrival and departure times for SMCC students. Bicyclers travel dangerously on the Green Belt, including cutting across main roads without ever stopping to see if traffic is coming, and there are many blind spots for motorists to know they are coming.	5/2/2014 9:18 AM
145	For the square miles of South Portland, it does seem that the patrols are light, but for what we have, they are doing a great job.	5/2/2014 8:29 AM

146	Three things: 1) fireworks are one of the problems in my neighborhood at my end of town (Ferry Village). It's tough because it's intermittent, quick and difficult to track down. Not sure how to combat that but we're pretty densely packed together down here and someone is going to get hurt or a major incident will happen. 2) on our end of town the only place that sometimes feels sketchy is the Greenbelt at night. It's very dark and sometimes feels uncomfortable 3) I love the start of the interaction on social media. Especially with Twitter. It's a good way to interact with the community and share information about what's going on. I'd love to see you expand the use. We love SoPo and have been here for the past 13 years. We love the community feel and the Police department is a large part of that. So thank you to all of you for your efforts and for putting yourselves in front of us to keep us safe. Also for what it's worth I'm sure that you're familiar with stereotypes of Police officers in surrounding communities. It pleases me greatly to know that most I hear is that unlike some of our neighbors to SoPo Police are considered reasonable, professional, polite, courteous and engaging. Not overbearing, unreasonable or any other negative attributes.	5/2/2014 7:31 AM
147	Please so something to make coming to or calling the police station a less confusing and frustrating experience. People watching us from behind the glass trying to figure out which phone to pick up and what number to call is just rude and lazy. And I give up calling 799-5511 and hoping to actually get a real person. When I have, they are curt and unhelpful. Please raise the bar for this service!	5/2/2014 7:12 AM
148	See above	5/2/2014 5:52 AM
149	cops shouldn't drag people to court without evidence! I got a "Indiscriminate speed" ticket because she didn't have me on radar. There was no special circumstance for which I should be going under the speed limit. So I have to waist my money earning time fighting this because [REDACTED] trying to circumvent the law.	5/1/2014 10:54 PM
150	The coffee with a cop program is a great idea. Law abiding citizens should not feel uncomfortable around the police but nearly everyone does.	5/1/2014 10:47 PM
151	Vacant houses, party houses.	5/1/2014 8:45 PM
152	No complaints here! Have not had too much interaction with officers in SP.	5/1/2014 8:11 PM
153	Thanks for doing this. Need more red light and traffic enforcement. Trying to call the police station and get an actual person on the phone to help you is apparently a thing of the past. And I will never come to the police station again. "Service" there is a joke. I've been there 4 or 5 times and have never waited less than 45 minutes (almost 2 hours once) for assistance. As a taxpayer, I'm embarrassed. Would think you would be too.	5/1/2014 7:59 PM
154	Speeding in Stanwood Park. Drug production/sales on Buchanan St.	5/1/2014 7:04 PM
155	Again, Front counter personnel 24/7 so the public always has the ability to contact a representative of Law Enforcement for what ever reason (safety, question, crime and etc.).	5/1/2014 6:58 PM
156	keep up use of technology, social media, apps, website	5/1/2014 6:55 PM
157	coming into the station is a frustrating and impersonal experience. no one there to help. not much better to call. can't get anyone on phone. cops on the street do a great job.	5/1/2014 9:12 AM
158	Keep up the great work!	5/1/2014 9:06 AM