

Survey Merge—Sept. 7,2017 draft with Sept. 21 meeting input

Sept. 7 survey information

Buildings and Outdoor Spaces

Domain	Question	Comment
Buildings and Outdoor spaces	There are no questions on the survey that address this domain	
Sept 21 meeting input – Top 3		
1. Are you able to access all the businesses and outdoor spaces you would like to? If not, what prevents you?		
2. Are you happy with the availability of parks, sidewalks, and walking paths in the City?		
3. How many times have you visited a park in South Portland in the past year?		

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Communication and Information

Domain	Question	Comment				
COMMUNICATION and INFORMATION	17. Does South Portland have the following? (1)	(1) Changed question to be more personal Need to add the following programs: Absentee voting; Bus service to polls; Property tax relief (outside of homestead exemption)				
	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 60%;"></td> <td style="width: 10%; text-align: center;">Yes</td> <td style="width: 10%; text-align: center;">No</td> <td style="width: 20%; text-align: center;">Not sure</td> </tr> </table>			Yes	No	Not sure
			Yes	No	Not sure	
	Accessible and convenient transportation					
	Special transportation for those with disabilities					
	Well-maintained sidewalks					
	Enforced speed limits					
	Public parking and spaces to park					
	Well lit, safe streets for all user: pedestrians, bikers, drivers					
	Audio-visual pedestrian crossings					
	Programs to help winter safety, weatherization, sand for your sidewalks					
	20. How do you normally get information about community services, events and news? (Check all that apply)		Added and news to question			
	Newspapers Which ones:					
	Radio What stations:					
	Flyers/Posters Where located:					
	Television Spectrum Cable Other no connection					
	Television what channels:					
	Word of Mouth					
Newsletter by Mail						
Church Bulletin/Newsletter						
Facebook						
Text Messages						
Twitter						
Other (please specify)						
Sept 21 meeting input – Top 3						
1. How do you prefer to receive information?						
2. Where do you go for information currently?						
3. Do you use: A) A cellphone, and/or B) Internet?						

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Community Support and Health

Domain	Question	Comment	
Community Support and Health	6. In general, how would you rate your overall health?		
	Excellent		Fair
	Very good		Poor
	Good		
	7. If you get sick, do you have someone to check on you?		
	yes		Other (specify)
	no		
	Need to establish contacts		
	12. Do you need help with any of the following? (check all that apply)		
	• Preparing meals		
	• Personal care (dressing, bathing, etc.)		
	• Cleaning		
	• Laundry		
	• Paying bills(paperwork)		
	• Shopping		
	• Other (please specify)		
	22. Do you feel safe in your current living situation?		
	• Yes		
	• No		
	• Other (please specify)		
	23. How lonely do you feel in this neighborhood?		
	• Extremely lonely		• Not so lonely
	• Very lonely		• Not at all lonely
	• Somewhat lonely		
	24. Do you feel safe in the community?		
	• Yes		
	• No		
	• Other (Please specify)		
25. Are your needs supported in the South Portland Community?		Replace with question to answer: How can the city of South Portland help or serve you? This would chg domain	
• Yes			
• No			
• Other (Please specify)			

Sept 21 meeting input – Top 2

4. Do you go <i>without</i> to pay basic bills/expenses? [Do you make a choice each month on what to pay?]
5. Do you have someone to call if you need help or get sick?

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Respect and Social Isolation

Domain	Question	Comment	
RESPECT and SOCIAL ISOLATION	26. Check all that apply to you:	Should be yes/no questions. How many businesses and city buildings have wheelchairs??	
	<ul style="list-style-type: none"> Overall, most people show me an acceptable level of courtesy and respect as I move about South Portland 		
	<ul style="list-style-type: none"> The businesses that I frequent provide me with a chair to sit in if there is a long wait 		
	<ul style="list-style-type: none"> The businesses that I frequent provide me with a wheelchair/scooter if needed 		
	<ul style="list-style-type: none"> The businesses that I frequent treat seniors well 		
	27.If you have been treated in a rude or disrespectful way, the behavior came from:		
	<ul style="list-style-type: none"> Business/shop staff 		<ul style="list-style-type: none"> Family member
	<ul style="list-style-type: none"> Youth 		<ul style="list-style-type: none"> Public Service Provider (Bus driver, taxi driver, city staff, other)
	<ul style="list-style-type: none"> Adult 		<ul style="list-style-type: none"> I am always treated with respect
	<ul style="list-style-type: none"> Other (please specify): 		

Sept 21 meeting input – Top 2

1. Do you feel isolated or lonely at home?
2. Do you feel respected and are treated well in your community?

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Civic Participation and employment

Domain	Question	Comment	
Civic Participation and Employment	28. Do you generally vote in elections?	If this is used, need to find out why they do not vote	
	<ul style="list-style-type: none"> Yes No 		
	29. Are you presently employed?		
	<ul style="list-style-type: none"> Yes, full time Yes, part-time No Other (please specify) 		
	30. Would you be interested in paid work if available?		
	<ul style="list-style-type: none"> Yes No 		
	31. Do you currently volunteer?		
	<ul style="list-style-type: none"> No Yes (Please tell us what you do in other) Other (Please specify) 		

Sept 21 meeting input – Top 2

1. If retired, are you interested in volunteer opportunities? (ERH Note: Some people who work may be interested in volunteering.)
2. What programs or community classes would you be interested in?

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Housing

Domain	Question	Comment								
Housing	8. Please select your current housing type from the list below.									
	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 50%; text-align: center;">• Own/rent home</td> <td style="width: 50%; text-align: center;">• Senior Housing</td> </tr> <tr> <td style="text-align: center;">• Apartment</td> <td style="text-align: center;">• Assisted Living</td> </tr> <tr> <td style="text-align: center;">• Condominium</td> <td></td> </tr> <tr> <td colspan="2" style="text-align: center;">• Other (please specify)</td> </tr> </table>	• Own/rent home	• Senior Housing	• Apartment	• Assisted Living	• Condominium		• Other (please specify)		
	• Own/rent home	• Senior Housing								
	• Apartment	• Assisted Living								
	• Condominium									
	• Other (please specify)									
	9. What percentage of your monthly income is spent on is spent on heat, rent, or mortgage, property taxes, or property insurance (combined)	Personal note-(mer) my health insurances (which includes LTH) and prescriptions costs me about 2x what the costs on left are								
	<ul style="list-style-type: none"> • 23% or less 									
	<ul style="list-style-type: none"> • 26-50% 									
	<ul style="list-style-type: none"> • 51-74% 									
	<ul style="list-style-type: none"> • 75% or more 									
	10. If provided the opportunity, (and if applicable) would you prefer to live in a smaller home?	Should there be an • n/a also?								
<ul style="list-style-type: none"> • yes 										
<ul style="list-style-type: none"> • no 										
11. Do you need help with any of the following home repair or maintenance services? (check all that apply)										
<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 50%; text-align: center;">• Painting</td> <td style="width: 50%; text-align: center;">• Moving items</td> </tr> <tr> <td style="text-align: center;">• Ceiling light bulbs</td> <td style="text-align: center;">• Plumbing</td> </tr> <tr> <td style="text-align: center;">• Snow removal from sidewalks, driveways, roof</td> <td style="text-align: center;">• Ramps, grab bars, Non-slip Materials in bath/shower</td> </tr> <tr> <td style="text-align: center;">• Carpentry</td> <td style="text-align: center;">• Heating</td> </tr> </table>		• Painting	• Moving items	• Ceiling light bulbs	• Plumbing	• Snow removal from sidewalks, driveways, roof	• Ramps, grab bars, Non-slip Materials in bath/shower	• Carpentry	• Heating	
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Sept 21 meeting input – Top 2

1. Do you need help with home repair maintenance labor or cost?

2. What services do you need to stay in your home, if you choose?

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Social Participation

Domain	Question	Comment			
Social Participation	18. How do you currently socialize with people, community, and experience entertainment?	Should tabs be added for : Programs thru SP Parks and Rec/Library and Elder College Be added			
	• Watch TV		• Use Internet/Social media		
	• Listen to Radio		• Gather with family/friends for meals, games, etc.		
	• Talk with friends on the phone		• Errands, appointments, Walks		
	• Go to church/synagogue/mosque				
	Other (Please specify)				
	19.How often do you do the following?				
		Daily	At least weekly	At least monthly	A few times a year
	Talk with friends by phone or internet				
	Talk with neighbors				
	Visit in my home with others				
	Go out socially				
	Other (Please specify)				
	21. If you would like to socialize more, what prevents you? (check one)				
	• N/A	• Not much to do			
• Mobility Issues	• Events/schedule not convenient				
• No one to go with	• Too costly				
• Find out about events too late	• Lack of transportation				
• Other (Please specify)					

Sept 21 meeting input – Top 3

1. What type of social events are you interested in?
2. How frequently do you spend time with family, friends, or neighbors in your local neighborhood? – Same as 19
3. Are you aware of senior programs at the Community Center and at schools?

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Transportation

Domain	Question	Comment												
TRANSPORTATION	13. Are you currently able to drive? • Yes • No													
	14. Have of the following prevented you from leaving home in the last 6 months? (check all that apply) <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 50%; padding: 2px;">• Not Applicable</td> <td style="width: 50%; padding: 2px;">• No one to drive me</td> </tr> <tr> <td style="padding: 2px;">• No reliable vehicle</td> <td style="padding: 2px;">• No bus service in my area</td> </tr> <tr> <td style="padding: 2px;">• Bus fare too costly</td> <td style="padding: 2px;">• Unfamiliar with transportation options</td> </tr> <tr> <td style="padding: 2px;">• Gas, Parking, or Insurance too costly</td> <td style="padding: 2px;">• Do not feel safe when traveling outside my home</td> </tr> <tr> <td style="padding: 2px;">• Taxi or Private Transportation too costly</td> <td style="padding: 2px;">• Health reasons</td> </tr> <tr> <td colspan="2" style="padding: 2px;">• Other (Please specify)</td> </tr> </table>	• Not Applicable	• No one to drive me	• No reliable vehicle	• No bus service in my area	• Bus fare too costly	• Unfamiliar with transportation options	• Gas, Parking, or Insurance too costly	• Do not feel safe when traveling outside my home	• Taxi or Private Transportation too costly	• Health reasons	• Other (Please specify)		
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	• Gas, Parking, or Insurance too costly	• Do not feel safe when traveling outside my home												
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	• Other (Please specify)													
	15. Do you depend on any of the following for transportation? (Check all that apply) <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 50%; padding: 2px;">• Relatives</td> <td style="width: 50%; padding: 2px;">• South Portland Bus service</td> </tr> <tr> <td style="padding: 2px;">• Walk</td> <td style="padding: 2px;">• Regional Transportation (RTP)</td> </tr> <tr> <td style="padding: 2px;">• Friend or neighbor</td> <td style="padding: 2px;">• Independent Transportation Network (ITN)</td> </tr> <tr> <td style="padding: 2px;">• Taxi/ private transportation</td> <td style="padding: 2px;">• Volunteers (Opportunity Alliance, Southern Maine Area onAging)</td> </tr> <tr> <td colspan="2" style="padding: 2px;">• Other (please specify)</td> </tr> </table>	• Relatives	• South Portland Bus service	• Walk	• Regional Transportation (RTP)	• Friend or neighbor	• Independent Transportation Network (ITN)	• Taxi/ private transportation	• Volunteers (Opportunity Alliance, Southern Maine Area onAging)	• Other (please specify)				
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	• Other (please specify)													
	16. Do any of the following apply to you about the South Portland Bus System? (Check all that apply) <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 50%; padding: 2px;">• I feel unsafe taking public transportation</td> <td style="width: 50%; padding: 2px;">• Service is not reliable</td> </tr> <tr> <td style="padding: 2px;">• Schedule/Times do not meet my needs</td> <td style="padding: 2px;">• Bus stops are not convenient for me</td> </tr> <tr> <td style="padding: 2px;">• I am not aware of the bus route or schedule</td> <td style="padding: 2px;">• I do not wish to use the service</td> </tr> <tr> <td style="padding: 2px;">• Public transportation takes too long</td> <td style="padding: 2px;">• I use the bus service with no issue</td> </tr> </table>	• I feel unsafe taking public transportation	• Service is not reliable	• Schedule/Times do not meet my needs	• Bus stops are not convenient for me	• I am not aware of the bus route or schedule	• I do not wish to use the service	• Public transportation takes too long	• I use the bus service with no issue					
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